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BIS'99

3rd International Conference on Business Information Systems, Poznan, Poland, 14-16 April 1999



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transmissions services. Of course, there's also the small matter of profits. A large matter, in our case. In 1996, net profits were 758.2 million zloty. In 1997, 1350.6 million zloty. Rosy figures, we think you'll agree.

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Preface

Welcome to BIS'99!

Business Information Systems 99 is an international conference being held for the third time. BIS'99 aims to discuss the development, implementation, application and improvement of computer systems for business processes. It is addressed to the scientific community, people involved in the development of business computer applications, and to consultants helping to properly implement computer technology and applications in industry.

Over 50 selected papers will be presented at BIS'99 during the scientific and practical sessions. The papers deal with a variety of topics related to computer systems in management, from the point of view of their application (e.g., electronic commerce), their business or industrial users (e.g., business process re-engineering), and technology (e.g., data warehousing). The submitted papers underwent a rigorous reviewing process, and the resulting program should provide an outstanding representation of international research in this area.

We believe that BIS'99 will provoke some interesting international discussion amongst participants, particularly as this meeting includes a number of invited lectures by international experts in the area. The BIS'99 international Program Committee was composed of 53 scientists from diverse locations - from the USA to Australia, from countries with a stable economy through to those undergoing economic transformation. This aspect further helps to enrich the conference program.

BIS'99 will be held on the premises of the Poznan International Fair during INFOSYSTEM - the most important trade fair of all the electronics, telecommunications and computer engineering events organized in Poland. This is another excellent opportunity for BIS'99 participants to observe the current market on offer of computer hardware and software.

We wish to express our gratitude to all those individuals and institutions who made this conference possible: to the authors of papers for their contributions, to the Program Committee members and the additional referees for carefully reviewing the submissions, to the keynote and invited speakers for kindly

accepting our invitation, and to all the members of the Organizing Committee, with special thanks to Danuta Nowacka, Mahmoud Fagir, Pawel Jan Kalczynski, Krzysztof Wecel and Przemyslaw Grzeszczak from The Poznan University of Economics, Poland and who has proved to be the "heart and soul" in the local organization of BIS'99.

Additional thanks are due to Kathleen Williamson of The University of Queensland who has provided valuable help in the preparation of the proceedings, and Rebecca Moore at Springer Verlag for her help and advice.

Finally, but very importantly, our gratitude goes to the Sponsors for their involvement and valuable support, specially for Telekomunikacja Polska S.A.

We thank everyone involved for the work they have put in to bring together such an interesting program, and we look forward to sharing this with all participants.

We look forward to welcoming you to Poznan in April.

Witold Abramowicz and Maria E Orlowska Program Committee Co-Chairs, BIS'99

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