Lecture Notes in Computer Science

11878

Founding Editors

Gerhard Goos

Karlsruhe Institute of Technology, Karlsruhe, Germany

Juris Hartmanis

Cornell University, Ithaca, NY, USA

Editorial Board Members

Elisa Bertino

Purdue University, West Lafayette, IN, USA

Wen Gao

Peking University, Beijing, China

Bernhard Steffen

TU Dortmund University, Dortmund, Germany

Gerhard Woeginger

RWTH Aachen, Aachen, Germany

Moti Yung

Columbia University, New York, NY, USA

More information about this series at http://www.springer.com/series/7407

Christophe Debruyne · Hervé Panetto · Wided Guédria · Peter Bollen · Ioana Ciuciu · George Karabatis · Robert Meersman (Eds.)

On the Move to Meaningful Internet Systems OTM 2019 Workshops

Confederated International Workshops: EI2N, FBM, ICSP, Meta4eS and SIAnA 2019 Rhodes, Greece, October 21–25, 2019 Revised Selected Papers



Editors
Christophe Debruyne
Trinity College Dublin
Dublin, Ireland

Wided Guédria Luxembourg Institute of Science and Technology Esch-sur-Alzette, Luxembourg

Ioana Ciuciu D
Babes-Bolyai University
Cluj-Napoca, Romania

Robert Meersman Graz University of Technology Graz, Austria Hervé Panetto

University of Lorraine
Nancy, France

Peter Bollen Maastricht University Maastricht, The Netherlands

George Karabatis University of Maryland, Baltimore County (UMBC) Baltimore, MD, USA

ISSN 0302-9743 ISSN 1611-3349 (electronic) Lecture Notes in Computer Science ISBN 978-3-030-40906-7 ISBN 978-3-030-40907-4 (eBook) https://doi.org/10.1007/978-3-030-40907-4

LNCS Sublibrary: SL1 - Theoretical Computer Science and General Issues

© Springer Nature Switzerland AG 2020

This work is subject to copyright. All rights are reserved by the Publisher, whether the whole or part of the material is concerned, specifically the rights of translation, reprinting, reuse of illustrations, recitation, broadcasting, reproduction on microfilms or in any other physical way, and transmission or information storage and retrieval, electronic adaptation, computer software, or by similar or dissimilar methodology now known or hereafter developed.

The use of general descriptive names, registered names, trademarks, service marks, etc. in this publication does not imply, even in the absence of a specific statement, that such names are exempt from the relevant protective laws and regulations and therefore free for general use.

The publisher, the authors and the editors are safe to assume that the advice and information in this book are believed to be true and accurate at the date of publication. Neither the publisher nor the authors or the editors give a warranty, expressed or implied, with respect to the material contained herein or for any errors or omissions that may have been made. The publisher remains neutral with regard to jurisdictional claims in published maps and institutional affiliations.

This Springer imprint is published by the registered company Springer Nature Switzerland AG The registered company address is: Gewerbestrasse 11, 6330 Cham, Switzerland

General Co-chairs and Editors' Message for OnTheMove 2019

The OnTheMove 2019 event held October 21–25 in Rhodes, Greece, further consolidated the importance of the series of annual conferences that was started in 2002 in Irvine, California. It was then moved to Catania (Sicily) in 2003, to Cyprus in 2004 and 2005, Montpellier in 2006, Vilamoura in 2007 and 2009, Monterrey (Mexico) in 2008, Heraklion (Crete) in 2010 and 2011, Rome in 2012, Graz in 2013, Amantea (Italy) in 2014, Rhodes in 2015, 2016, and 2017, and lastly to Valletta in 2018.

This prime event continues to attract a diverse and relevant selection of today's research worldwide on the scientific concepts underlying new computing paradigms, which of necessity must be distributed, heterogeneous, and supporting an environment of resources that are autonomous yet must meaningfully cooperate. Indeed, as such large, complex, and networked intelligent information systems become the focus and norm for computing, there continues to be an acute and even increasing need to address the software, system, and enterprise issues involved and discuss them face to face in an integrated forum that covers methodological, semantic, theoretical, and application issues. As we all realize, e-mail, the Internet, and even video conferences are not by themselves optimal or even sufficient for effective and efficient scientific exchange.

The OnTheMove (OTM) International Federated Conference series has been created precisely to cover the scientific exchange needs of the communities that work in the broad yet closely connected fundamental technological spectrum of Web-based distributed computing. The OTM program every year covers data and Web semantics, distributed objects, Web services, databases, information systems, enterprise workflow and collaboration, ubiquity, interoperability, mobility, as well as grid and high-performance computing.

OnTheMove is proud to give meaning to the "federated" aspect in its full title: it aspires to be a primary scientific meeting place where all aspects of research and development of internet- and intranet-based systems in organizations and for e-business are discussed in a scientifically motivated way, in a forum of interconnected workshops and conferences. This year's 18th edition of the OTM Federated Conferences event therefore once more provided an opportunity for researchers and practitioners to understand, discuss, and publish these developments within the broader context of distributed, ubiquitous computing. To further promote synergy and coherence, the main conferences of OTM 2019 were conceived against a background of their three interlocking global themes:

- Trusted Cloud Computing Infrastructures Emphasizing Security and Privacy
- Technology and Methodology for Data and Knowledge Resources on the (Semantic) Web
- Deployment of Collaborative and Social Computing for and in an Enterprise Context

Originally the federative structure of OTM was formed by the co-location of three related, complementary, and successful main conference series: DOA (Distributed Objects and Applications, held since 1999), covering the relevant infrastructure-enabling technologies, ODBASE (Ontologies, DataBases and Applications of SEmantics, since 2002) covering Web semantics, XML databases, and ontologies, and of course CoopIS (Cooperative Information Systems, held since 1993) which studies the application of these technologies in an enterprise context through, e.g., workflow systems and knowledge management. In the 2011 edition security issues, originally started as topics of the IS workshop in OTM 2006, became the focus of DOA as secure virtual infrastructures, further broadened to cover aspects of trust and privacy in so-called cloud-based systems. As this latter aspect came to dominate agendas in this and overlapping research communities, we decided in 2014 to rename the event as the Cloud and Trusted Computing (C&TC) Conference, and it was originally launched in a workshop format.

These three main conferences specifically seek high-quality contributions of a more mature nature and encourage researchers to treat their respective topics within a framework that simultaneously incorporates (a) theory, (b) conceptual design and development, (c) methodology and pragmatics, and (d) application in particular case studies and industrial solutions.

As in previous years, we again solicited and selected additional quality workshop proposals to complement the more mature and "archival" nature of the main conferences. Our workshops are intended to serve as "incubators" for emergent research results in selected areas related, or becoming related, to the general domain of Web-based distributed computing. We were very glad to see that our earlier successful workshops (EI2N, META4eS, FBM, and SiANA) reappeared in 2019. The Fact Based Modeling (FBM) workshop in 2015 succeeded and expanded the scope of the successful earlier ORM workshop. The Industry Case Studies Program, started in 2011, under the leadership of Hervé Panetto, Wided Gueédria, and Gash Bhullar, further gained momentum and visibility in its ninth edition this year.

The OTM registration format ("one workshop and/or conference buys all workshops and/or conferences") actively intends to promote synergy between related areas in the field of distributed computing and to stimulate workshop audiences to productively mingle with each other and, optionally, with those of the main conferences. In particular, EI2N continues to create and exploit a visible cross-pollination with CoopIS.

As the three main conferences and the associated workshops all share the distributed aspects of modern computing systems, they experience the application pull created by the Internet and by the so-called Semantic Web, in particular developments of big data, increased importance of security issues, and the globalization of mobile-based technologies.

The three conferences seek exclusively original submissions that cover scientific aspects of fundamental theories, methodologies, architectures, and emergent technologies, as well as their adoption and application in enterprises and their impact on societally relevant IT issues.

- CoopIS 2019 (Cooperative Information Systems), our flagship event in its 27th edition since its inception in 1993, invites fundamental contributions on principles and applications of distributed and collaborative computing in the broadest scientific sense in workflows of networked organizations, enterprises, governments, or just communities.
- C&TC 2019 (Cloud and Trusted Computing), is the successor of DOA (Distributed Object Applications) and focuses on critical aspects of virtual infrastructure for cloud computing, specifically spanning issues of trust, reputation, and security.
- ODBASE 2019 (Ontologies, Databases, and Applications of SEmantics) covers the fundamental study of structured and semi-structured data, including linked (open) data and big data, and the meaning of such data as is needed for today's databases, as well as the role of data and semantics in design methodologies and new applications of databases.

As with the earlier OnTheMove editions, the organizers wanted to stimulate this cross-pollination by a program of engaging keynote speakers from academia and industry and shared by all OTM component events. We are quite proud to list for this year:

- Elena Simperl, University of Southampton, UK
- Stefan Thalmann, Karl-Franzens University of Graz, Austria
- Silvie Spreeuwenberg, Lab for Intelligent Business Rules Technology, The Netherlands

The general downturn in submissions observed in recent years for almost all conferences in computer science and IT has also affected OnTheMove, but this year the harvest again stabilized at a total of 156 submissions for the three main conferences and over 45 submissions in total for the workshops. Not only may we indeed again claim success in attracting a representative volume of scientific papers, many from the USA and Asia, but these numbers of course allowed the respective Program Committees to again compose a high-quality cross-section of current research in the areas covered by OTM. Acceptance rates vary but the aim was to stay consistently at about one accepted full paper for three submitted, yet as always these rates are subordinated to professional peer assessment of proper scientific quality.

As usual, we separated the proceedings into two volumes with their own titles, one for the main conferences and one for the workshops and posters. But in a different approach to previous years, we decided the latter should appear after the event and so allow workshop authors to eventually improve their peer-reviewed papers based on critiques by the Program Committees and on live interaction at OTM. The resulting additional complexity and effort of editing the proceedings was professionally shouldered by our leading editor, Christophe Debruyne, with the general chairs for the conference volume, and with Hervé Panetto for the workshop volume. We are again most grateful to the Springer LNCS team in Heidelberg for their professional support, suggestions, and meticulous collaboration in producing the files and indexes ready for downloading on the USB sticks. It is a pleasure to work with staff that so deeply understands the scientific context at large and the specific logistics of conference proceedings publication.

The reviewing process by the respective OTM Program Committees was performed to professional quality standards: each paper review in the main conferences was assigned to at least three referees, with arbitrated e-mail discussions in the case of strongly diverging evaluations. It may be worthwhile to emphasize once more that it is an explicit OnTheMove policy that all conference Program Committees and chairs make their selections in a completely sovereign manner, autonomous and independent from any OTM organizational considerations. As in recent years, proceedings in paper form are now only available to be ordered separately.

The general chairs are once more especially grateful to the many people directly or indirectly involved in the setup of these federated conferences. Not everyone realizes the large number of qualified persons that need to be involved, and the huge amount of work, commitment, and financial risk in the uncertain economic and funding climate of 2019, that is entailed by the organization of an event like OTM. Apart from the persons in their aforementioned roles, we wish to thank in particular and explicitly our main conference Program Committee chairs:

- CoopIS 2019: Martin Hepp and Maria Maleshkova
- ODBASE 2019: Dave Lewis and Rob Brennan
- C&TC 2019: Claudio A. Ardagna, Ernesto Damiani, and Athanasios Vasilakos

And similarly we thank the Program Committee (co-)chairs of the 2019 ICSP and Workshops (in their order of appearance on the website): Hervé Panetto, Wided Guédria, Gash Bhullar, Georg Weichhart, Milan Zdravkovic, Peter Bollen, Stijn Hoppenbrouwers, Robert Meersman, Maurice Nijssen, Ioana Ciuciu, Anna Fensel, George Karabatis, and Aryya Gangopadhyay. Together with their many Program Committee members, they performed a superb and professional job in managing the difficult yet vital process of peer review and selection of the best papers from the harvest of submissions. We all also owe a serious debt of gratitude to our supremely competent and experienced conference secretariat and technical admin staff in Guadalajara and Dublin, respectively, Daniel Meersman and Christophe Debruyne. The general conference and workshop co-chairs also thankfully acknowledge the academic freedom, logistic support, and facilities they enjoy from their respective institutions - Technical University of Graz, Austria; University of Lorraine, Nancy, France; Latrobe University, Melbourne, Australia – without which such a project quite simply would not be feasible. Reader, we do hope that the results of this federated scientific enterprise contribute to your research and your place in the scientific network, and we hope to welcome you at next year's event!

September 2019 Hervé Panetto Robert Meersman

Organization

OTM (On The Move) is a federated event involving a series of major international conferences and workshops. These proceedings contain the papers presented at the OTM 2019 Federated Workshops, consisting of the 14th International Workshop on Enterprise Integration, Interoperability and Networking (EI2N 2019), the 5th International Workshop on Fact Based Modeling (FBM 2019), the Industry Case Studies Program 2019 – Industry Day (ICSP 2019), the 8th International Workshop on Methods, Evaluation, Tools and Applications towards a Data-driven e-Society (Meta4eS 2019), and the First International Workshop on Security via Information Analytics and Applications (SIAnA 2019).

OTM Conferences and Workshops General Chairs

Hervé Panetto University of Lorraine, France

Robert Meersman TU Graz, Austria

EI2N 2019 PC Co-chairs

Wided Guédria Luxembourg Institute of Science and Technology,

Luxembourg

Georg Weichhart Profactor GmbH and Johannes Kepler University Linz,

Austria

Hervé Panetto University of Lorraine, France Milan Zdravkovic University of Nis, Serbia

FBM 2019 PC Co-chairs

Peter Bollen Maastricht University, The Netherlands

Stijn Hoppenbrouwers HAN UAS and Radboud University, The Netherlands

Robert Meersman TU Graz, Austria

Maurice Nijssen PNA Group, The Netherlands

ICSP 2019 PC Co-chairs

Hervé Panetto University of Lorraine, France

Wided Guédria Luxembourg Institute of Science and Technology,

Luxembourg

Gash Bhullar Control 2K Limited, UK

Meta4eS 2019 PC Co-chairs

Ioana Ciuciu University Babes-Bolyai Cluj-Napoca, Romania Anna Fensel STI Innsbruck, University of Innsbruck, Austria

SIAnA 2019 PC Co-chairs

George Karabatis University of Maryland, Baltimore County, USA Aryya Gangopadhyay University of Maryland, Baltimore County, USA

Publication Chair

Christophe Debruyne Trinity College Dublin, Ireland

Logistics Team

Daniel Meersman Mexico Bernadete Morris France

EI2N 2019 Program Committee

Rafael Batres Tecnológico de Monterrey, Mexico Peter Bernus Griffith University, Australia

Luis M. Camarinha-Matos NOVA University of Lisbon, Portugal

Michele Dassisti Politecnico di Bari, Italy

Andres Garcia University of Castilla-La Mancha, Spain Georg Grossmann University of South Australia, Australia

Sérgio Guerreiro Instituto Superior Técnico, University of Lisbon,

Portugal

Ulrich Jumar IFAK e.V. Magdeburg, Germany

Udo Kannengiesser Johannes Kepler University Linz, Germany

Mario Lezoche University of Lorraine, France Qing Li Tsinghua University, China

Eduardo Loures Pontifical Catholic University of Parana, Brazil

Ivan Lukovć University of Novi Sad, Serbia

Julio Cesar Nardi Federal Institute of Espírito Santo, Brazil

Yannick Naudet Luxembourg Institute of Science and Technology,

Luxembourg

Angel Ortiz Universitat Politècnica de València, Spain Raul Poler Universitat Politècnica de València, Spain

Henderik Proper Luxembourg Institute of Science and Technology,

Luxembourg

David Romero Tecnológico de Monterrey, Mexico
Richard Soley Object Management Group, Inc., USA
Nenad Stefanovic University of Kragujevac, Serbia

Janusz Szpytko AGH University of Science and Technology, Poland

Miroslav Trajanovic University of Nis, Serbia Francois Vernadat University of Lorraine, France

Marek Wegrzyn The Jacob of Paradies University, Poland Esma Yahia ENSAM Aix-en-Provence. France

Martin Zelm INTEROP Vlab, Belgium

EI2N 2019 Additional Reviewer

Edson Ruschel Pontifical Catholic University of Parana, Brazil

FBM 2019 Program Committee

Roel Baardman Independent Consultant, The Netherlands

John Bulles PNA Group, The Netherlands
Martijn Evers I-refact, The Netherlands

Terry Halpin INTI International University, Australia
Frank Harmsen Maastricht University, The Netherlands
Hans Mulder Universiteit Antwerpen, Belgium
Sjir Nijssen PNA Group, The Netherlands
Jan-Mark Pleijsant ABN AMRO, The Netherlands

Serge Valera European Space Agency, The Netherlands Tom Van Engers University of Amsterdam, The Netherlands

Bas Van Gils Strategy Alliance, The Netherlands
Jan Vanthienen Katholieke Universiteit Leuven, Belgium
Mark von Rosing Global University Alliance, France

Jos Vos APG, The Netherlands

Martijn Zoet Zuyd University of Applied Sciences, The Netherlands

ICSP 2019 Program Committee

Piero De Sabbata ENEA, Italy Dennis Brandl MESA, USA

Christoph Bussler Oracle Corporation, USA

Luis M. Camarinha-Matos NOVA University of Lisbon, Portugal University of Arkansas at Little Rock, USA

Giancarlo Fortino University of Calabria, Italy

Andres Garcia Higuera University of Castilla-La Mancha, Spain

Pascal Gendre AIRBUS SAS, France Wolfram Kleis SAP SE, Germany Mathias Kohler SAP SE, Germany

Mario Lezoche University of Lorraine, France Peter Loos Saarland University, Germany

Eduardo Loures Pontifical Catholic University of Parana, Brazil

Richard Martin Tinwisle Corporation, USA

Arturo Molina Tecnológico de Monterrey, Mexico

Yannick Naudet Luxembourg Institute of Science and Technology,

Luxembourg

Jean M. Simão UTFPR, Brazil

Richard Soley Object Management Group, Inc., USA

Paulo Stadzisz UTFPR, Brazil

Dimitris Varoutas National and Kapodistrian University of Athens,

Greece

Francois Vernadat University of Lorraine, France Milan Zdravkovć University of Nis, Serbia Martin Zelm INTEROP Vlab, Belgium

ICSP 2019 Additional Reviewer

Sabine Klein German Research Center for Artificial Intelligence,

Germany

Meta4eS 2019 Program Committee

Zaenal Akbar Indonesian Institute of Sciences, Indonesia
Nick Bassiliades Aristotle University of Thessaloniki, Greece
Josep Domenech Universitat Politècnica de València, Spain
Kalliopi Kravari Aristotle University of Thessaloniki, Greece
Andrea Kő Corvinus University of Budapest, Hungary
Cosmin Lazar Bosch Automotive Electronics, Romania

Jorge Martinez-Gil Software Competence Center Hagenberg, Austria

Andras Micsik SZTAKI, Hungary

Camelia-M. Pintea Technical University of Cluj-Napoca, Romania Christophe Roche Université Savoie Mont Blanc - Condillac, France

Dumitru Roman University of Oslo, Norway

Dan Mircea Suciu University Babes-Bolyai Cluj-Napoca, Romania Özlem Özgöbek Norwegian University of Science and Technology,

Norway

SIAnA 2019 Program Committee

Amrita Anam University of Maryland, Baltimore County, USA

Iftikhar Sikder Cleveland State University, USA

Ahmed Aleroud University of Maryland, Baltimore County, USA

Michael McGuire Towson University, USA



Qrowd and the City: Designing People-Centric Smart Cities

Elena Simperl

University of Southampton, UK

Short Bio

Elena Simperl is professor of computer science at the University of Southampton and director of the Southampton Data Science Academy. She is also one of the directors of the Web Science Institute and a Turing Fellow. Before joining Southampton in 2012, she was assistant professor at the Karlsruhe Institute of Technology (KIT), Germany and vice-director of the Semantic Technologies Institute (STI) Innsbruck, Austria. She has contributed to more than twenty research projects, often as principal investigator or project lead. Currently she is the PI on four grants: the EU-funded Data Pitch, which supports SMEs to innovate with data, the EU-funded QROWD, which uses crowd and artificial intelligence to improve smart transportation systems, the EPSRC-funded Data Stories, which works on methods and tools to make data more engaging, and the EU funded ACTION, which develops social computing methods for citizen science. She authored more than 100 papers in sociotechnical systems, knowledge engineering and AI and was programme/general chair of the European and International Semantic Web Conference and of the European Data Forum.

Talk

Smart cities are as much about the needs, expectations and values of the people they serve as they are about the underlying technology. In this talk, I am going to present several areas of system design where human and social factors play a critical role, from fostering participation to augmented intelligence and responsible innovation. I will present ongoing challenges, solutions and opportunities, drawing from recent studies in Qrowd, a Horizon 2020 programme proposing a humane AI approach for transport and mobility.

Managing Knowledge Risks in Data-Centric Collaborations

Stefan Thalmann

Karl-Franzens University of Graz, Austria

Short Bio

Stefan Thalmann is Professor and the Director of the Center for Business Analytics and Data Science of the Karl-Franzens University of Graz, Austria. Prior to that he was with the Graz University of Technology and lead the cognitive decision support group in the application-oriented research center Pro2Future. He managed several industry funded research projects as well as EU funded research projects and worked for universities in Austria, Germany, Italy, Finland and the UK. He holds a diploma in Information Systems from the University of Halle-Wittenberg, a PhD and a habilitation degree in Information Systems from the University of Innsbruck. His research interest includes industrial data analytics, data-driven decision support and the management of knowledge risks in digitized supply chains. Stefan authored more than 50 academic publications and a member of 40 conference and workshop program committees.

Talk

Due to digitization the exchange of data along the supply chain intensified over time and data-centric collaborations emerge. These data sets become more and more comprehensive as cheap sensors, affordable infrastructure and storage capacity intensified the data collection. Based on advanced data analytics it now more likely that supply-chain partners or even competitors discover valuable knowledge out of these data sets. Not sharing is however not an option in most cases and thus a suitable trade-off between sharing and protection needs to be found. Thus data-centric collaborations might be also the source of knowledge risks and need to be considered in an organisational knowledge protection strategy.

In this talk, I will analyze the challenges of data-centric collaborations from a perspective of knowledge risks. I will present examples and insights from current research projects and studies. Further, I will present solutions enabling companies to managing data-centric collaborations by finding a suitable tradeoff between the benefits arising from sharing data in such a collaboration on the one hand and the knowledge risks associated with the sharing of data.

Choose for AI and for Explainability

Silvie Spreeuwenberg

Lab for Intelligent Business Rules Technology – LIBRT, Amsterdam. The Netherlands

Abstract. As an expert in decision support systems development, I have been promoting transparency and self-explanatory systems to close the plan-do-check-act cycle. AI adoption has tripled in 2018, moving AI towards the Gartner-hype-cycle peak. As AI is getting more mainstream, more conservative companies have good reasons to enter this arena. My impression is that the journey is starting all over again as organizations start using AI technology as black box systems. I think that eventually these companies will also start asking for methods that result in more reliable project outcomes and integrated business systems. The idea that explainable AI is at the expense of accuracy is deeply rooted in the AI community. Unfortunately, this has hampered research into good explainable models and indicates that the human factor in AI is underestimated. Driven by governments asking for transparency, a public asking for unbiased decision making and compliance requirements on business and industry, a new trend and research area is emerging. This talk will explain why explainable artificial intelligence is needed, what makes an explanation good and how ontologies, rule-based systems and knowledge representation may contribute to the research area named XAI.

Contents

OTM 2019 Keynote	
Choose for AI and for Explainability	3
14th OTM/IFAC/IFIP International Workshop on Enterprise Integration, Interoperability and Networking (EI2N 2019)	
Design Science as Methodological Approach to Interoperability Engineering in Digital Production	13
Towards Smart Assessment: A Metamodel Proposal	23
General Big Data Architecture and Methodology: An Analysis Focused Framework	33
Ensure OPC-UA Interfaces for Digital Plug-and-Produce	44
Predictive Maintenance Model with Dependent Stochastic Degradation Function Components	54
5th International Workshop on Fact Based Modeling (FBM 2019)	
Word Meaning, Data Semantics, Crowdsourcing, and the BKM/A-Lex Approach. Thomas Nobel, Stijn Hoppenbrouwers, Jan Mark Pleijsant, and Mats Ouborg	67
Leveraging Ontologies for Natural Language Processing in Enterprise Applications	79
Verbalizing Decision Model and Notation	86

Fully Traceable Vertical Data Architecture	95
A Best Practice for the Analysis of Legal Documents	106
A Conceptual Model of the Blockchain	117
Creating a Space System Ontology Using "Fact Based Modeling" and "Model Driven Development" Principles	127
Industry Case Studies Program 2019 – Industry Day (ICSP 2019)	
Translating a Legacy Stack to Microservices Using a Modernization Facade with Performance Optimization for Container Deployments	143
A Hybrid Approach to Insightful Business Impacts	155
Digital Transformation – A Call for Business User Experience Driven Development	161
8th International Workshop on Methods, Evaluation, Tools and Applications Towards a Data-Driven e-Society (Meta4eS 2019)	
Defining a Master Data Management Approach for Increasing Open Data Understandability	169
Human-Activity Recognition with Smartphone Sensors	179
Chatbots as a Job Candidate Evaluation Tool: Short Paper	189
Big Data Management: A Case Study on Medical Data	194
Personalizing Smart Services Based on Data-Driven Personality of User Izabella Krzeminska	199
Temporary User States Method to Support Home Habitants	204

Author Index

Shawn Johnson and George Karabatis

Contents

xxi

249