## Lecture Notes in Computer Science

### 12189

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# Universal Access in Human-Computer Interaction

## **Applications and Practice**

14th International Conference, UAHCI 2020 Held as Part of the 22nd HCI International Conference, HCII 2020 Copenhagen, Denmark, July 19–24, 2020 Proceedings, Part II



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#### Foreword

The 22nd International Conference on Human-Computer Interaction, HCI International 2020 (HCII 2020), was planned to be held at the AC Bella Sky Hotel and Bella Center, Copenhagen, Denmark, during July 19–24, 2020. Due to the COVID-19 coronavirus pandemic and the resolution of the Danish government not to allow events larger than 500 people to be hosted until September 1, 2020, HCII 2020 had to be held virtually. It incorporated the 21 thematic areas and affiliated conferences listed on the following page.

A total of 6,326 individuals from academia, research institutes, industry, and governmental agencies from 97 countries submitted contributions, and 1,439 papers and 238 posters were included in the conference proceedings. These contributions address the latest research and development efforts and highlight the human aspects of design and use of computing systems. The contributions thoroughly cover the entire field of human-computer interaction, addressing major advances in knowledge and effective use of computers in a variety of application areas. The volumes constituting the full set of the conference proceedings are listed in the following pages.

The HCI International (HCII) conference also offers the option of "late-breaking work" which applies both for papers and posters and the corresponding volume(s) of the proceedings will be published just after the conference. Full papers will be included in the "HCII 2020 - Late Breaking Papers" volume of the proceedings to be published in the Springer LNCS series, while poster extended abstracts will be included as short papers in the "HCII 2020 - Late Breaking Posters" volume to be published in the Springer CCIS series.

I would like to thank the program board chairs and the members of the program boards of all thematic areas and affiliated conferences for their contribution to the highest scientific quality and the overall success of the HCI International 2020 conference.

This conference would not have been possible without the continuous and unwavering support and advice of the founder, Conference General Chair Emeritus and Conference Scientific Advisor Prof. Gavriel Salvendy. For his outstanding efforts, I would like to express my appreciation to the communications chair and editor of HCI International News, Dr. Abbas Moallem.

July 2020

Constantine Stephanidis

## HCI International 2020 Thematic Areas and Affiliated Conferences

Thematic areas:

- HCI 2020: Human-Computer Interaction
- HIMI 2020: Human Interface and the Management of Information

Affiliated conferences:

- EPCE: 17th International Conference on Engineering Psychology and Cognitive Ergonomics
- UAHCI: 14th International Conference on Universal Access in Human-Computer Interaction
- VAMR: 12th International Conference on Virtual, Augmented and Mixed Reality
- CCD: 12th International Conference on Cross-Cultural Design
- SCSM: 12th International Conference on Social Computing and Social Media
- AC: 14th International Conference on Augmented Cognition
- DHM: 11th International Conference on Digital Human Modeling and Applications in Health, Safety, Ergonomics and Risk Management
- DUXU: 9th International Conference on Design, User Experience and Usability
- DAPI: 8th International Conference on Distributed, Ambient and Pervasive Interactions
- HCIBGO: 7th International Conference on HCI in Business, Government and Organizations
- LCT: 7th International Conference on Learning and Collaboration Technologies
- ITAP: 6th International Conference on Human Aspects of IT for the Aged Population
- HCI-CPT: Second International Conference on HCI for Cybersecurity, Privacy and Trust
- HCI-Games: Second International Conference on HCI in Games
- MobiTAS: Second International Conference on HCI in Mobility, Transport and Automotive Systems
- AIS: Second International Conference on Adaptive Instructional Systems
- C&C: 8th International Conference on Culture and Computing
- MOBILE: First International Conference on Design, Operation and Evaluation of Mobile Communications
- AI-HCI: First International Conference on Artificial Intelligence in HCI

#### **Conference Proceedings Volumes Full List**

- 1. LNCS 12181, Human-Computer Interaction: Design and User Experience (Part I), edited by Masaaki Kurosu
- 2. LNCS 12182, Human-Computer Interaction: Multimodal and Natural Interaction (Part II), edited by Masaaki Kurosu
- 3. LNCS 12183, Human-Computer Interaction: Human Values and Quality of Life (Part III), edited by Masaaki Kurosu
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- 9. LNCS 12189, Universal Access in Human-Computer Interaction: Applications and Practice (Part II), edited by Margherita Antona and Constantine Stephanidis
- 10. LNCS 12190, Virtual, Augmented and Mixed Reality: Design and Interaction (Part I), edited by Jessie Y. C. Chen and Gino Fragomeni
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- 20. LNCS 12200, Design, User Experience, and Usability: Interaction Design (Part I), edited by Aaron Marcus and Elizabeth Rosenzweig
- 21. LNCS 12201, Design, User Experience, and Usability: Design for Contemporary Interactive Environments (Part II), edited by Aaron Marcus and Elizabeth Rosenzweig
- 22. LNCS 12202, Design, User Experience, and Usability: Case Studies in Public and Personal Interactive Systems (Part III), edited by Aaron Marcus and Elizabeth Rosenzweig
- 23. LNCS 12203, Distributed, Ambient and Pervasive Interactions, edited by Norbert Streitz and Shin'ichi Konomi
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- 26. LNCS 12206, Learning and Collaboration Technologies: Human and Technology Ecosystems (Part II), edited by Panayiotis Zaphiris and Andri Ioannou
- 27. LNCS 12207, Human Aspects of IT for the Aged Population: Technologies, Design and User Experience (Part I), edited by Qin Gao and Jia Zhou
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- 29. LNCS 12209, Human Aspects of IT for the Aged Population: Technology and Society (Part III), edited by Qin Gao and Jia Zhou
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- 37. LNCS 12217, Artificial Intelligence in HCI, edited by Helmut Degen and Lauren Reinerman-Jones

- 38. CCIS 1224, HCI International 2020 Posters Part I, edited by Constantine Stephanidis and Margherita Antona
- 39. CCIS 1225, HCI International 2020 Posters Part II, edited by Constantine Stephanidis and Margherita Antona
- 40. CCIS 1226, HCI International 2020 Posters Part III, edited by Constantine Stephanidis and Margherita Antona

http://2020.hci.international/proceedings



## 14th International Conference on Universal Access in Human-Computer Interaction (UAHCI 2020)

Program Board Chairs: Margherita Antona, Foundation for Research and Technology – Hellas (FORTH), Greece, and Constantine Stephanidis, University of Crete and Foundation for Research and Technology – Hellas (FORTH), Greece

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The full list with the Program Board Chairs and the members of the Program Boards of all thematic areas and affiliated conferences is available online at:

#### http://www.hci.international/board-members-2020.php



## **HCI International 2021**

The 23rd International Conference on Human-Computer Interaction, HCI International 2021 (HCII 2021), will be held jointly with the affiliated conferences in Washington DC, USA, at the Washington Hilton Hotel, July 24–29, 2021. It will cover a broad spectrum of themes related to Human-Computer Interaction (HCI), including theoretical issues, methods, tools, processes, and case studies in HCI design, as well as novel interaction techniques, interfaces, and applications. The proceedings will be published by Springer. More information will be available on the conference website: http://2021.hci.international/.

General Chair Prof. Constantine Stephanidis University of Crete and ICS-FORTH Heraklion, Crete, Greece Email: general\_chair@hcii2021.org

http://2021.hci.international/



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