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Electronic Government and the Information Systems Perspective

9th International Conference, EGOVIS 2020 Bratislava, Slovakia, September 14–17, 2020 Proceedings

Springer

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Preface

The 9th International Conference on Electronic Government and the Information Systems Perspective (EGOVIS 2020), took place online in the time zone of Bratislava, Slovakia, during September 14–17, 2020. The conference belongs to the 31st DEXA conference series.

EGOVIS focuses on information systems and ICT aspects of e-government. Information systems are a core enabler for e-government/governance in all its dimensions: e-administration, e-democracy, e-participation, and e-voting. EGOVIS aims to bring together experts from academia, public administrations, and industry to discuss e-government and e-democracy from different perspectives and disciplines, i.e., technology, policy and/or governance, and public administration.

The Program Committee accepted 16 papers from recent research fields such as artificial intelligence, machine learning, e-identity, e-participation, open government and e-government architectures for e-government, intelligent systems, and semantic technologies for services in the public sector. Beyond theoretical contributions, papers cover e-government practical applications and experiences.

These proceedings are organized into five sections according to the conference sessions.

Chairs of the Program Committee wish to thank all the reviewers for their valuable work; the reviews raised several research questions discussed at the conference. We would like to thank Ismail Khalil for the administrative support and stimulating us in proper scheduling.

We wish pleasant and beneficial learning experiences for the readers and hope that discussion continued after the conference between the researchers, contributing to building a global community in the field of e-government.

September 2020

Enrico Francesconi
Andrea Kő

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