# Lecture Notes in Computer Science

## 12788

## Founding Editors

Gerhard Goos Karlsruhe Institute of Technology, Karlsruhe, Germany Juris Hartmanis Cornell University, Ithaca, NY, USA

### Editorial Board Members

Elisa Bertino Purdue University, West Lafayette, IN, USA Wen Gao Peking University, Beijing, China Bernhard Steffen TU Dortmund University, Dortmund, Germany Gerhard Woeginger RWTH Aachen, Aachen, Germany Moti Yung Columbia University, New York, NY, USA More information about this subseries at http://www.springer.com/series/7409

Abbas Moallem (Ed.)

# HCI for Cybersecurity, Privacy and Trust

Third International Conference, HCI-CPT 2021 Held as Part of the 23rd HCI International Conference, HCII 2021 Virtual Event, July 24–29, 2021 Proceedings



*Editor* Abbas Moallem San Jose State University San Jose, CA, USA

ISSN 0302-9743 ISSN 1611-3349 (electronic) Lecture Notes in Computer Science ISBN 978-3-030-77391-5 ISBN 978-3-030-77392-2 (eBook) https://doi.org/10.1007/978-3-030-77392-2

LNCS Sublibrary: SL3 - Information Systems and Applications, incl. Internet/Web, and HCI

© Springer Nature Switzerland AG 2021, corrected publication 2021

This work is subject to copyright. All rights are reserved by the Publisher, whether the whole or part of the material is concerned, specifically the rights of translation, reprinting, reuse of illustrations, recitation, broadcasting, reproduction on microfilms or in any other physical way, and transmission or information storage and retrieval, electronic adaptation, computer software, or by similar or dissimilar methodology now known or hereafter developed.

The use of general descriptive names, registered names, trademarks, service marks, etc. in this publication does not imply, even in the absence of a specific statement, that such names are exempt from the relevant protective laws and regulations and therefore free for general use.

The publisher, the authors and the editors are safe to assume that the advice and information in this book are believed to be true and accurate at the date of publication. Neither the publisher nor the authors or the editors give a warranty, expressed or implied, with respect to the material contained herein or for any errors or omissions that may have been made. The publisher remains neutral with regard to jurisdictional claims in published maps and institutional affiliations.

This Springer imprint is published by the registered company Springer Nature Switzerland AG The registered company address is: Gewerbestrasse 11, 6330 Cham, Switzerland

## Foreword

Human-Computer Interaction (HCI) is acquiring an ever-increasing scientific and industrial importance, and having more impact on people's everyday life, as an ever-growing number of human activities are progressively moving from the physical to the digital world. This process, which has been ongoing for some time now, has been dramatically accelerated by the COVID-19 pandemic. The HCI International (HCII) conference series, held yearly, aims to respond to the compelling need to advance the exchange of knowledge and research and development efforts on the human aspects of design and use of computing systems.

The 23rd International Conference on Human-Computer Interaction, HCI International 2021 (HCII 2021), was planned to be held at the Washington Hilton Hotel, Washington DC, USA, during July 24–29, 2021. Due to the COVID-19 pandemic and with everyone's health and safety in mind, HCII 2021 was organized and run as a virtual conference. It incorporated the 21 thematic areas and affiliated conferences listed on the following page.

A total of 5222 individuals from academia, research institutes, industry, and governmental agencies from 81 countries submitted contributions, and 1276 papers and 241 posters were included in the proceedings to appear just before the start of the conference. The contributions thoroughly cover the entire field of HCI, addressing major advances in knowledge and effective use of computers in a variety of application areas. These papers provide academics, researchers, engineers, scientists, practitioners, and students with state-of-the-art information on the most recent advances in HCI. The volumes constituting the set of proceedings to appear before the start of the conference are listed in the following pages.

The HCI International (HCII) conference also offers the option of 'Late Breaking Work' which applies both for papers and posters, and the corresponding volume(s) of the proceedings will appear after the conference. Full papers will be included in the 'HCII 2021 - Late Breaking Papers' volumes of the proceedings to be published in the Springer LNCS series, while 'Poster Extended Abstracts' will be included as short research papers in the 'HCII 2021 - Late Breaking Posters' volumes to be published in the Springer CCIS series.

The present volume contains papers submitted and presented in the context of the 3rd International Conference on HCI for Cybersecurity, Privacy and Trust (HCI-CPT 2021), an affiliated conference to HCII 2021. I would like to thank the Chair, Abbas Moallem, for his invaluable contribution to its organization and the preparation of the proceedings, as well as the members of the Program Board for their contributions and support. This year, the HCI-CPT affiliated conference has focused on topics related to usable security, security and privacy by design, user behavior analysis in cybersecurity, and security and privacy awareness.

#### vi Foreword

I would also like to thank the Program Board Chairs and the members of the Program Boards of all thematic areas and affiliated conferences for their contribution towards the highest scientific quality and overall success of the HCI International 2021 conference.

This conference would not have been possible without the continuous and unwavering support and advice of Gavriel Salvendy, founder, General Chair Emeritus, and Scientific Advisor. For his outstanding efforts, I would like to express my appreciation to Abbas Moallem, Communications Chair and Editor of HCI International News.

July 2021

Constantine Stephanidis

# HCI International 2021 Thematic Areas and Affiliated Conferences

#### **Thematic Areas**

- HCI: Human-Computer Interaction
- HIMI: Human Interface and the Management of Information

#### Affiliated Conferences

- EPCE: 18th International Conference on Engineering Psychology and Cognitive Ergonomics
- UAHCI: 15th International Conference on Universal Access in Human-Computer Interaction
- VAMR: 13th International Conference on Virtual, Augmented and Mixed Reality
- CCD: 13th International Conference on Cross-Cultural Design
- SCSM: 13th International Conference on Social Computing and Social Media
- AC: 15th International Conference on Augmented Cognition
- DHM: 12th International Conference on Digital Human Modeling and Applications in Health, Safety, Ergonomics and Risk Management
- DUXU: 10th International Conference on Design, User Experience, and Usability
- DAPI: 9th International Conference on Distributed, Ambient and Pervasive Interactions
- HCIBGO: 8th International Conference on HCI in Business, Government and Organizations
- LCT: 8th International Conference on Learning and Collaboration Technologies
- ITAP: 7th International Conference on Human Aspects of IT for the Aged Population
- HCI-CPT: 3rd International Conference on HCI for Cybersecurity, Privacy and Trust
- HCI-Games: 3rd International Conference on HCI in Games
- MobiTAS: 3rd International Conference on HCI in Mobility, Transport and Automotive Systems
- AIS: 3rd International Conference on Adaptive Instructional Systems
- C&C: 9th International Conference on Culture and Computing
- MOBILE: 2nd International Conference on Design, Operation and Evaluation of Mobile Communications
- AI-HCI: 2nd International Conference on Artificial Intelligence in HCI

## List of Conference Proceedings Volumes Appearing Before the Conference

- 1. LNCS 12762, Human-Computer Interaction: Theory, Methods and Tools (Part I), edited by Masaaki Kurosu
- 2. LNCS 12763, Human-Computer Interaction: Interaction Techniques and Novel Applications (Part II), edited by Masaaki Kurosu
- 3. LNCS 12764, Human-Computer Interaction: Design and User Experience Case Studies (Part III), edited by Masaaki Kurosu
- 4. LNCS 12765, Human Interface and the Management of Information: Information Presentation and Visualization (Part I), edited by Sakae Yamamoto and Hirohiko Mori
- 5. LNCS 12766, Human Interface and the Management of Information: Information-rich and Intelligent Environments (Part II), edited by Sakae Yamamoto and Hirohiko Mori
- 6. LNAI 12767, Engineering Psychology and Cognitive Ergonomics, edited by Don Harris and Wen-Chin Li
- 7. LNCS 12768, Universal Access in Human-Computer Interaction: Design Methods and User Experience (Part I), edited by Margherita Antona and Constantine Stephanidis
- 8. LNCS 12769, Universal Access in Human-Computer Interaction: Access to Media, Learning and Assistive Environments (Part II), edited by Margherita Antona and Constantine Stephanidis
- 9. LNCS 12770, Virtual, Augmented and Mixed Reality, edited by Jessie Y. C. Chen and Gino Fragomeni
- 10. LNCS 12771, Cross-Cultural Design: Experience and Product Design Across Cultures (Part I), edited by P. L. Patrick Rau
- 11. LNCS 12772, Cross-Cultural Design: Applications in Arts, Learning, Well-being, and Social Development (Part II), edited by P. L. Patrick Rau
- 12. LNCS 12773, Cross-Cultural Design: Applications in Cultural Heritage, Tourism, Autonomous Vehicles, and Intelligent Agents (Part III), edited by P. L. Patrick Rau
- 13. LNCS 12774, Social Computing and Social Media: Experience Design and Social Network Analysis (Part I), edited by Gabriele Meiselwitz
- 14. LNCS 12775, Social Computing and Social Media: Applications in Marketing, Learning, and Health (Part II), edited by Gabriele Meiselwitz
- 15. LNAI 12776, Augmented Cognition, edited by Dylan D. Schmorrow and Cali M. Fidopiastis
- 16. LNCS 12777, Digital Human Modeling and Applications in Health, Safety, Ergonomics and Risk Management: Human Body, Motion and Behavior (Part I), edited by Vincent G. Duffy
- 17. LNCS 12778, Digital Human Modeling and Applications in Health, Safety, Ergonomics and Risk Management: AI, Product and Service (Part II), edited by Vincent G. Duffy

- 18. LNCS 12779, Design, User Experience, and Usability: UX Research and Design (Part I), edited by Marcelo Soares, Elizabeth Rosenzweig, and Aaron Marcus
- 19. LNCS 12780, Design, User Experience, and Usability: Design for Diversity, Well-being, and Social Development (Part II), edited by Marcelo M. Soares, Elizabeth Rosenzweig, and Aaron Marcus
- 20. LNCS 12781, Design, User Experience, and Usability: Design for Contemporary Technological Environments (Part III), edited by Marcelo M. Soares, Elizabeth Rosenzweig, and Aaron Marcus
- 21. LNCS 12782, Distributed, Ambient and Pervasive Interactions, edited by Norbert Streitz and Shin'ichi Konomi
- 22. LNCS 12783, HCI in Business, Government and Organizations, edited by Fiona Fui-Hoon Nah and Keng Siau
- 23. LNCS 12784, Learning and Collaboration Technologies: New Challenges and Learning Experiences (Part I), edited by Panayiotis Zaphiris and Andri Ioannou
- 24. LNCS 12785, Learning and Collaboration Technologies: Games and Virtual Environments for Learning (Part II), edited by Panayiotis Zaphiris and Andri Ioannou
- 25. LNCS 12786, Human Aspects of IT for the Aged Population: Technology Design and Acceptance (Part I), edited by Qin Gao and Jia Zhou
- 26. LNCS 12787, Human Aspects of IT for the Aged Population: Supporting Everyday Life Activities (Part II), edited by Qin Gao and Jia Zhou
- 27. LNCS 12788, HCI for Cybersecurity, Privacy and Trust, edited by Abbas Moallem
- 28. LNCS 12789, HCI in Games: Experience Design and Game Mechanics (Part I), edited by Xiaowen Fang
- 29. LNCS 12790, HCI in Games: Serious and Immersive Games (Part II), edited by Xiaowen Fang
- 30. LNCS 12791, HCI in Mobility, Transport and Automotive Systems, edited by Heidi Krömker
- 31. LNCS 12792, Adaptive Instructional Systems: Design and Evaluation (Part I), edited by Robert A. Sottilare and Jessica Schwarz
- 32. LNCS 12793, Adaptive Instructional Systems: Adaptation Strategies and Methods (Part II), edited by Robert A. Sottilare and Jessica Schwarz
- 33. LNCS 12794, Culture and Computing: Interactive Cultural Heritage and Arts (Part I), edited by Matthias Rauterberg
- 34. LNCS 12795, Culture and Computing: Design Thinking and Cultural Computing (Part II), edited by Matthias Rauterberg
- 35. LNCS 12796, Design, Operation and Evaluation of Mobile Communications, edited by Gavriel Salvendy and June Wei
- LNAI 12797, Artificial Intelligence in HCI, edited by Helmut Degen and Stavroula Ntoa
- 37. CCIS 1419, HCI International 2021 Posters Part I, edited by Constantine Stephanidis, Margherita Antona, and Stavroula Ntoa

- 38. CCIS 1420, HCI International 2021 Posters Part II, edited by Constantine Stephanidis, Margherita Antona, and Stavroula Ntoa
- 39. CCIS 1421, HCI International 2021 Posters Part III, edited by Constantine Stephanidis, Margherita Antona, and Stavroula Ntoa

http://2021.hci.international/proceedings



# 3rd International Conference on HCI for Cybersecurity, Privacy and Trust (HCI-CPT 2021)

Program Board Chair: Abbas Moallem, San Jose State University, USA

- Mohd Anwar, USA
- Phoebe M. Asquith, UK
- Xavier Bellekens, UK
- Jorge Bernal Bernabe, Spain
- Ulku Clark, USA
- Emily Collins, UK
- Francisco Corella, USA
- April Edwards, USA
- Timothy French, UK
- Steven Furnell, UK

- Robert Gutzwiller, USA
- Nathan Lau, USA
- Heather Molyneaux, Canada
- Phillip L. Morgan, UK
- Jason Nurse, UK
- Hossein Sarrafzadeh, USA
- Adam Wójtowicz, Poland
- Daniel Wilusz, Poland
- Sherali Zeadally, USA

The full list with the Program Board Chairs and the members of the Program Boards of all thematic areas and affiliated conferences is available online at:

## http://www.hci.international/board-members-2021.php



# **HCI International 2022**

The 24th International Conference on Human-Computer Interaction, HCI International 2022, will be held jointly with the affiliated conferences at the Gothia Towers Hotel and Swedish Exhibition & Congress Centre, Gothenburg, Sweden, June 26 – July 1, 2022. It will cover a broad spectrum of themes related to Human-Computer Interaction, including theoretical issues, methods, tools, processes, and case studies in HCI design, as well as novel interaction techniques, interfaces, and applications. The proceedings will be published by Springer. More information will be available on the conference website: http://2022.hci.international/:

General Chair Prof. Constantine Stephanidis University of Crete and ICS-FORTH Heraklion, Crete, Greece Email: general\_chair@hcii2022.org

#### http://2022.hci.international/



# Contents

## **Usable Security**

Authentication Management of Home IoT Devices Aniqa Alam, Heather Molyneaux, and Elizabeth Stobert	3
Emics and Etics of Usable Security: Culturally-Specific or Culturally-Universal? Aniqa Alam, Robert Biddle, and Elizabeth Stobert	22
Development of a Novice-Friendly Representation of Camouflaged Boolean Networks Salsabil Hamadache and Malte Elson	41
Testing Facial Recognition Software for Young Adults and Adolescents: An Integrative Review Aimee Kendall Roundtree	50
Eye Gaze and Interaction Differences of Holistic Versus Analytic Users in Image-Recognition Human Interaction Proof Schemes	66
Risk Assessment of "Ostrich ZIP" Michihiro Nakayama and Akira Kanaoka	76
Identity Recognition Based on the Hierarchical Behavior Characteristics of Network Users Biao Wang, Zhengang Zhai, Bingtao Gao, and Li Zhang	91
Security Analysis of Transaction Authorization Methods for Next Generation Electronic Payment Services Daniel Wilusz and Adam Wójtowicz	103

## Security and Privacy by Design

Beyond Murphy's Law: Applying Wider Human Factors Behavioural	
Science Approaches in Cyber-Security Resilience	123
Nicola Fairburn, Andrew Shelton, Frances Ackroyd, and Rachel Selfe	
A Human Factor Approach to Threat Modeling	139
Lauren S. Ferro, Andrea Marrella, and Tiziana Catarci	

xviii	Contents
-------	----------

Smart Technologies and Internet of Things Designed for Aging in Place Hélène Fournier, Irina Kondratova, and Keiko Katsuragawa	158
Please Stop Listening While I Make a Private Call: Context-Aware In-Vehicle Mode of a Voice-Controlled Intelligent Personal Assistant with a Privacy Consideration Jongkeon Kim and Jeongyun Heo	177
Enterprise Data Sharing Requirements: Rich Policy Languages and Intuitive User Interfaces	194
Heuristic Evaluation of Vulnerability Risk Management Leaders' Presentations of Cyber Threat and Cyber Risk Chris Nichols, Geoff Stoker, and Ulku Clark	212
Human Individual Difference Predictors in Cyber-Security: Exploring an Alternative Scale Method and Data Resolution to Modelling Cyber Secure Behavior	226
Privacy Design Strategies and the GDPR: A Systematic Literature Review Marco Saltarella, Giuseppe Desolda, and Rosa Lanzilotti	241
User Behavior Analysis in Cybersecurity	
'Just-in-Time' Parenting: A Two-Month Examination of the Bi-directional Influences Between Parental Mediation and Adolescent Online Risk Exposure	261
Bridget McHugh, and Pamela Wisniewski	
Understanding User Behavior, Information Exposure, and Privacy Risks in Managing Old Devices	281
Perceptions of Security and Privacy in mHealth Ana Ferreira, Joana Muchagata, Pedro Vieira-Marques, Diogo Abrantes, and Soraia Teles	297
Understanding User's Behavior and Protection Strategy upon Losing, or Identifying Unauthorized Access to Online Account <i>Huzeyfe Kocabas, Swapnil Nandy, Tanjina Tamanna,</i> <i>and Mahdi Nasrullah Al-Ameen</i>	310

Contents xix

CyberPin - Challenges on Recognizing Youngest Cyber Talents Birgy Lorenz, Kaido Kikkas, Aleksei Talisainen, and Taavi Eomäe	326
It's Not My Problem: How Healthcare Models Relate to SME Cybersecurity Awareness Brian Pickering, Costas Boletsis, Ragnhild Halvorsrud, Stephen Phillips, and Mike Surridge	337
Understanding the Last Line of Defense: Human Response to Cybersecurity Events	353

## Security and Privacy Awareness

The Effectiveness of Video Messaging Campaigns to Use 2FA Elham Al Qahtani, Lipsarani Sahoo, and Mohamed Shehab	369
A Study on Online Businesses' Commitment to Consumer Privacy May Almousa, Yang Liu, Tianyang Zhang, and Mohd Anwar	391
Help the User Recognize a Phishing Scam: Design of Explanation Messages in Warning Interfaces for Phishing Attacks Joseph Aneke, Carmelo Ardito, and Giuseppe Desolda	403
Social Engineering Attacks: Recent Advances and Challenges Nikol Mashtalyar, Uwera Nina Ntaganzwa, Thales Santos, Saqib Hakak, and Suprio Ray	417
Brand Validation: Security Indicator to Better Indicate Website Identity Tetsuya Okuda, Naoko Chiba, Mitsuaki Akiyama, Toshinori Fukunaga, Ryohei Suzuki, and Masayuki Kanda	432
Study on the Impact of Learning About Information Security Measures on Mental Models: Applying Cybersecurity Frameworks to Self-learning Materials	448
Gaming Apps' and Social Media Partnership: A Privacy Perspective <i>Tian Wang and Masooda Bashir</i>	475
Correction to: Testing Facial Recognition Software for Young Adults and Adolescents: An Integrative Review	<b>C</b> 1
Author Index	489