Thinking Ahead—Essays on Big Data, Digital Revolution, and Participatory Market Society

Dirk Helbing

Thinking Ahead—Essays on Big Data, Digital Revolution, and Participatory Market Society



Dirk Helbing ETH Zürich, CLU E1 Computational Social Science Claussiusstrasse 50 8092 Zürich Switzerland

ISBN 978-3-319-15077-2 DOI 10.1007/978-3-319-15078-9 ISBN 978-3-319-15078-9 (eBook)

Library of Congress Control Number: 2015934446

Springer Cham Heidelberg New York Dordrecht London © Springer International Publishing Switzerland 2015

This work is subject to copyright. All rights are reserved by the Publisher, whether the whole or part of the material is concerned, specifically the rights of translation, reprinting, reuse of illustrations, recitation, broadcasting, reproduction on microfilms or in any other physical way, and transmission or information storage and retrieval, electronic adaptation, computer software, or by similar or dissimilar methodology now known or hereafter developed.

The use of general descriptive names, registered names, trademarks, service marks, etc. in this publication does not imply, even in the absence of a specific statement, that such names are exempt from the relevant protective laws and regulations and therefore free for general use.

The publisher, the authors and the editors are safe to assume that the advice and information in this book are believed to be true and accurate at the date of publication. Neither the publisher nor the authors or the editors give a warranty, express or implied, with respect to the material contained herein or for any errors or omissions that may have been made.

Cover illustration: Internet security and privacy issues with a human eye and digital binary code as surveillance of hackers or hacking from cyber criminals watching prohibited access to web sites with firewalls. Stock Photo. Copyright: Lightspring.

Printed on acid-free paper

Springer is part of Springer Science+Business Media (www.springer.com)

About the Author

Physicist Dirk Helbing is Professor of Computational Social Science at the Department of Humanities, Social and Political Sciences and an affiliate of the Computer Science Department at ETH Zurich, as well as co-founder of ETH's Risk Center. He is internationally known for the scientific coordination of the FuturICT Initiative which focuses on using smart data to understand techno-socio-economic systems.

"Prof. Helbing has produced an insightful and important set of essays on the ways in which big data and complexity science are changing our understanding of ourselves and our society, and potentially allowing us to manage our societies much better than we are currently able to do. Of special note are the essays that touch on the promises of big data along with the dangers...this is material that we should all become familiar with!"

Alex Pentland, MIT, author of Social Physics: How Good Ideas Spread—The Lessons From a New Science

"Dirk Helbing has established his reputation as one of the leading scientific thinkers on the dramatic impacts of the digital revolution on our society and economy. Thinking Ahead is a most stimulating and provocative set of essays which deserves a wide audience."

Paul Ormerod, economist, and author of Butterfly Economics and Why Most Things Fail.

"It is becoming increasingly clear that many of our institutions and social structures are in a bad way and urgently need fixing. Financial crises, international conflicts, civil wars and terrorism, inaction on climate change, problems of poverty, widening economic inequality, health epidemics, pollution and threats to digital privacy and identity are just some of the major challenges that we confront in the twenty-first century. These issues demand new and bold thinking, and that is what Dirk Helbing offers in this collection of essays. If even a fraction of these ideas pay off, the consequences for global governance could be significant. So this is a must-read book for anyone concerned about the future."

Philip Ball, science writer and author of Critical Mass

"This collection of papers, brought together by Dirk Helbing, is both timely and topical. It raises concerns about Big Data, which are truly frightening and disconcerting, that we do need to be aware of; while at the same time offering some hope that the technology, which has created the previously unthought-of dangers to our privacy, safety and democracy can be the means to address these dangers by enabling social, economic and political participation and coordination, not possible in the past. It makes for compelling reading and I hope for timely action."

Eve Mitleton-Kelly, LSE, author of Corporate Governance and Complexity Theory and editor of Co-evolution of Intelligent Socio-technical Systems.

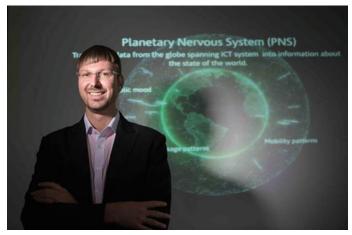


Foto: Sabina Bobst

Preface

This booklet presents a collection of essays and discussion or white papers on Big Data, the ongoing Digital Revolution and the emergent Participatory Market Society. These have been written since the year 2008 in anticipation of and response to the financial and other crises. While we have seen a pretty peaceful period after the fall of the Berlin Wall in 1989, the world seems to have increasingly destabilized in the aftermath of September 11, 2001.

If we want to master the related challenges, we must analyze the underlying problems and change the way we manage our technosocio-economic systems.

I would like to thank many friends and colleagues, in particular the worldwide FuturICT community, for the inspiring discussions and the continued support. I am also grateful to Stefano Balietti, James Breiding, and Markus Christen for their reprint permissions regarding two of the chapters in this booklet.

November 2014 Zürich Dirk Helbing

Contents

1		oduction—Have We Opened Pandora's Box?	1
	1.1	Global Financial, Economic and Public Spending	1
	1.2	Crisis	3
	1.3	We are Experiencing a Digital Revolution	4
	1.4	Threats to the Average Citizen	5
	1.5	Threats so Big that One Cannot Even Talk About	
		Them	6
	1.6	Are we Entering an Age of Discrimination?	7
	1.7	Threats to Companies	8
	1.8	Political and Societal Risks	9
	1.9	Are the Secret Services Democratically well	
		Controlled?	10
	1.10	What Kind of Society are we Heading to?	11
	1.11	"Big Governments" Fueled by "Big Data"	13
	1.12	We Must Move Beyond September 11	14
	1.13	What Needs to be Done	15
	1.14	A Better Future, Based on Self-Regulation	17
	Refere	ences	18
2	Loct	Robustness	27
_	2.1		28
	2.1	Understanding Complex Systems Criticality and Lack of Transparency	30
	2.3	Acceleration and De-Compartmentalization	33

	2.4	Systemic Stability and Trust	34			
	2.5	Utilizing Control Features of Complex Systems	36			
	2.6	Author Information	37			
3	How	and Why Our Conventional Economic				
	Thin	king Causes Global Crises	39			
	3.1	"More Networking Is Good and Reduces Risks"	40			
	3.2	"The Economy Tends Towards an Equilibrium State"	41			
	3.3	"Individuals and Companies Decide Rationally"	42			
	3.4	"Selfish Behavior Optimizes the Systemic				
		Performance and Benefits Everyone"	43			
	3.5	"Financial Markets Are Efficient"	44			
	3.6	"More Information and Financial Innovations Are				
		Good"	45			
	3.7	"More Liquidity Is Better"	46			
	3.8	"All Agents can Be Treated as if Acting the Same				
		Way"	46			
	3.9	"Regulation can Fix the Imperfections of Economic				
		Systems"	47			
	3.10	"Moral Behavior Is Good for Others, but Bad for				
		Oneself"	48			
	3.11	Summary	49			
	Furthe	er Reading	51			
4	"Net	worked Minds" Require a Fundamentally				
	New	New Kind of Economics				
	4.1	Evolution of "Friendliness"	54			
	4.2	Networked Minds Create a Cooperative Human				
		Species	55			
	4.3	A Participatory Kind of Economy	55			
5	A Ne	ew Kind of Economy is Born—Social				
	Deci	sion-Makers Beat the "Homo Economicus"	57			
	5.1	Outdated Theory, Outdated Institutions	59			
	5.2	New Institutions for a Global Information Society .	60			

	5.3	Benefits of a Self-Regulating Economy	61				
	5.4	Economics 2.0: Emergence of a Participatory					
		Market Society	63				
	Refer	rences	64				
	Furth	er Reading	64				
6	Glok	Global Networks Must be Redesigned 6					
	6.1	Living in a Hyperconnected World	68				
	6.2	Our Intuition of Systemic Risks is Misleading	68				
	6.3	A Global Ticking Time Bomb?	69				
	6.4	Global Networks Must be Redesigned	71				
	6.5	Coming Era of Social Innovation	72				
	6.6	Creating and Protecting Social Capital	73				
7	Bia	Data—A Powerful New Resource for the					
_	_	nty-first Century	75				
	7.1	Data Sets Bigger than the Largest Library	76				
	7.2	What Do Applications Look Like?	77				
	7.3	The Potentials Are Great	78				
	7.4	but also the Implicit Risks	79				
	7.5	The Digital Revolution Creates an Urgency to Act .	79				
	7.6	Europe can Become a Motor of Innovation for the					
		Digital Era	80				
	Refer	rences	81				
8	Goo	gle as God? Opportunities and Risks of the					
	Info	rmation Age	83				
	8.1	Introduction	83				
	8.2	Gold Rush for the Twenty-first Century Oil	84				
	8.3	Humans Controlled by Computers?	85				
	8.4	Is Privacy Still Needed?	85				
	8.5	Information Overload	85				
	8.6	The Knowledge-Is-Power Society	86				
	8.7	A New World Order Based on Information?	86				
	8.8	Privacy and Socio-Diversity Need Protection	87				
	89	An Alternative Vision of the Information Age	88				

Contents **xi**

	8.10 8.11		mocratic, Participatory Market Society nefit of Opening Data to All	89 90
	8.12		Paradigm to Manage Complexity	90
	8.13		Control due to a Wrong Way of Thinking .	91
	8.14		ns Needed to Use Opportunities and Avoid	٥,
		Risks .		92
	Furthe	er Readin	g	92
)	From	Techno	ology-Driven Society to Socially	
	Orie	nted Ted	chnology: The Future of Information	
	Socie	ety—Alt	ternatives to Surveillance	95
	Apper	ndix: Why	y Mass Surveillance Does Not Work	100
	Furthe	er Readin	g	102
0	Bia D	ata So	ciety: Age of Reputation or Age of	
			on?	103
	10.1		ation Box: How to Define Quality Standards	
			a Mining	111
	Refere	ences		113
1	Big D	ata, Pri	vacy, and Trusted Web: What Needs	
	_			115
	11.1	Ethical	and Policy Issues Related with	
		Socio-E	conomic Data Mining	115
		11.1.1	A Source-Based Taxonomy of Available	
			Personal Information	116
		11.1.2	Why Would the Honest be Interested to	
			Hide?	121
		11.1.3	Cyber-Risks and Trust	130
		11.1.4		131
		11.1.5	Additional Ethical Concerns	135
		11.1.6	How to Address Ethical Issues in	
			Large-Scale Social Data Mining	136
			5	137
	11.2	Toward:	s Privacy-Preserving Data Analyses	13/
	11.2	Toward: 11.2.1	Deliberate Participation	137

_	
Contents	XIII

		11.2.3	Coarse-Graining, Hierarchical Sampling,	
			and Recommender Systems	141
		11.2.4	Multiplayer Online Games, Pseudonyms,	
			and Virtual Identities	144
		11.2.5	Anonymous Lab Experiments	146
	11.3	Concept	of a Future, Self-organizing and Trusted	
		Web		149
		11.3.1	Data Format	149
		11.3.2	Intellectual Property Rights	152
		11.3.3	Trust Management	153
		11.3.4	Microcredits and Micropayments	156
		11.3.5	Transparent Terms of Service	157
		11.3.6	Privacy-Respecting Social Networks	159
		11.3.7	Summary	160
	11.4	Recomm	nended Legal Regulations	160
	11.5	Recomm	nended Infrastructures and Institutions	165
	11.6	Summar	y	166
	Refere	ences		168
	Furthe	er Reading	l	175
12	Wha	t the Dic	gital Revolution Means for Us	177
	12.1	-	: A magic Wand. But do we know How to	.,,
	12.1	_	thagic wana. But do we know now to	177
	12.2		the Next Big Thing After Big Data?	178
	12.3		Kind of Economy is Born	182
	12.4	The New Algebra of Prosperity and Leadership 18		
	12.5		pes it Take to Master Our Future?	185
13	6		In line (f) or Physician March	
13		_	laking") a Planetary Nervous	400
	3 yste		tizen Web	189
	13.1		e the Benefits of Having an "Internet of	100
	12.2		?	190
	13.2 13.3		ements of the Planetary Nervous System	191
	13.3	_	a Public Good, and Business and fit Opportunities for Everyone by Maximum	
			ss, Transparency, and Participation	192
	13.4		e of Citizen Science	
	15.4	THE ROLE	OI CHUZEH SCIENCE	193