Lecture Notes in Computer Science

10911

Commenced Publication in 1973
Founding and Former Series Editors:
Gerhard Goos, Juris Hartmanis, and Jan van Leeuwen

Editorial Board

David Hutchison

Lancaster University, Lancaster, UK

Takeo Kanade

Carnegie Mellon University, Pittsburgh, PA, USA

Josef Kittler

University of Surrey, Guildford, UK

Jon M. Kleinberg

Cornell University, Ithaca, NY, USA

Friedemann Mattern

ETH Zurich, Zurich, Switzerland

John C. Mitchell

Stanford University, Stanford, CA, USA

Moni Naor

Weizmann Institute of Science, Rehovot, Israel

C. Pandu Rangan

Indian Institute of Technology Madras, Chennai, India

Bernhard Steffen

TU Dortmund University, Dortmund, Germany

Demetri Terzopoulos

University of California, Los Angeles, CA, USA

Doug Tygar

University of California, Berkeley, CA, USA

Gerhard Weikum

Max Planck Institute for Informatics, Saarbrücken, Germany

More information about this series at http://www.springer.com/series/7409

Pei-Luen Patrick Rau (Ed.)

Cross-Cultural Design

Methods, Tools, and Users

10th International Conference, CCD 2018 Held as Part of HCI International 2018 Las Vegas, NV, USA, July 15–20, 2018 Proceedings, Part I



Editor Pei-Luen Patrick Rau Tsinghua University Beijing China

ISSN 0302-9743 ISSN 1611-3349 (electronic) Lecture Notes in Computer Science ISBN 978-3-319-92140-2 ISBN 978-3-319-92141-9 (eBook) https://doi.org/10.1007/978-3-319-92141-9

Library of Congress Control Number: 2018944395

LNCS Sublibrary: SL3 - Information Systems and Applications, incl. Internet/Web, and HCI

© Springer International Publishing AG, part of Springer Nature 2018

This work is subject to copyright. All rights are reserved by the Publisher, whether the whole or part of the material is concerned, specifically the rights of translation, reprinting, reuse of illustrations, recitation, broadcasting, reproduction on microfilms or in any other physical way, and transmission or information storage and retrieval, electronic adaptation, computer software, or by similar or dissimilar methodology now known or hereafter developed.

The use of general descriptive names, registered names, trademarks, service marks, etc. in this publication does not imply, even in the absence of a specific statement, that such names are exempt from the relevant protective laws and regulations and therefore free for general use.

The publisher, the authors and the editors are safe to assume that the advice and information in this book are believed to be true and accurate at the date of publication. Neither the publisher nor the authors or the editors give a warranty, express or implied, with respect to the material contained herein or for any errors or omissions that may have been made. The publisher remains neutral with regard to jurisdictional claims in published maps and institutional affiliations.

Printed on acid-free paper

This Springer imprint is published by the registered company Springer International Publishing AG part of Springer Nature

The registered company address is: Gaverbestresse 11, 6230 Chem. Switzerland

The registered company address is: Gewerbestrasse 11, 6330 Cham, Switzerland

Foreword

The 20th International Conference on Human-Computer Interaction, HCI International 2018, was held in Las Vegas, NV, USA, during July 15–20, 2018. The event incorporated the 14 conferences/thematic areas listed on the following page.

A total of 4,373 individuals from academia, research institutes, industry, and governmental agencies from 76 countries submitted contributions, and 1,170 papers and 195 posters have been included in the proceedings. These contributions address the latest research and development efforts and highlight the human aspects of design and use of computing systems. The contributions thoroughly cover the entire field of human-computer interaction, addressing major advances in knowledge and effective use of computers in a variety of application areas. The volumes constituting the full set of the conference proceedings are listed in the following pages.

I would like to thank the program board chairs and the members of the program boards of all thematic areas and affiliated conferences for their contribution to the highest scientific quality and the overall success of the HCI International 2018 conference.

This conference would not have been possible without the continuous and unwavering support and advice of the founder, Conference General Chair Emeritus and Conference Scientific Advisor Prof. Gavriel Salvendy. For his outstanding efforts, I would like to express my appreciation to the communications chair and editor of *HCI International News*, Dr. Abbas Moallem.

July 2018

Constantine Stephanidis

HCI International 2018 Thematic Areas and Affiliated Conferences

Thematic areas:

- Human-Computer Interaction (HCI 2018)
- Human Interface and the Management of Information (HIMI 2018)

Affiliated conferences:

- 15th International Conference on Engineering Psychology and Cognitive Ergonomics (EPCE 2018)
- 12th International Conference on Universal Access in Human-Computer Interaction (UAHCI 2018)
- 10th International Conference on Virtual, Augmented, and Mixed Reality (VAMR 2018)
- 10th International Conference on Cross-Cultural Design (CCD 2018)
- 10th International Conference on Social Computing and Social Media (SCSM 2018)
- 12th International Conference on Augmented Cognition (AC 2018)
- 9th International Conference on Digital Human Modeling and Applications in Health, Safety, Ergonomics, and Risk Management (DHM 2018)
- 7th International Conference on Design, User Experience, and Usability (DUXU 2018)
- 6th International Conference on Distributed, Ambient, and Pervasive Interactions (DAPI 2018)
- 5th International Conference on HCI in Business, Government, and Organizations (HCIBGO)
- 5th International Conference on Learning and Collaboration Technologies (LCT 2018)
- 4th International Conference on Human Aspects of IT for the Aged Population (ITAP 2018)

Conference Proceedings Volumes Full List

- 1. LNCS 10901, Human-Computer Interaction: Theories, Methods, and Human Issues (Part I), edited by Masaaki Kurosu
- 2. LNCS 10902, Human-Computer Interaction: Interaction in Context (Part II), edited by Masaaki Kurosu
- 3. LNCS 10903, Human-Computer Interaction: Interaction Technologies (Part III), edited by Masaaki Kurosu
- 4. LNCS 10904, Human Interface and the Management of Information: Interaction, Visualization, and Analytics (Part I), edited by Sakae Yamamoto and Hirohiko Mori
- LNCS 10905, Human Interface and the Management of Information: Information in Applications and Services (Part II), edited by Sakae Yamamoto and Hirohiko Mori
- 6. LNAI 10906, Engineering Psychology and Cognitive Ergonomics, edited by Don Harris
- LNCS 10907, Universal Access in Human-Computer Interaction: Methods, Technologies, and Users (Part I), edited by Margherita Antona and Constantine Stephanidis
- 8. LNCS 10908, Universal Access in Human-Computer Interaction: Virtual, Augmented, and Intelligent Environments (Part II), edited by Margherita Antona and Constantine Stephanidis
- 9. LNCS 10909, Virtual, Augmented and Mixed Reality: Interaction, Navigation, Visualization, Embodiment, and Simulation (Part I), edited by Jessie Y. C. Chen and Gino Fragomeni
- 10. LNCS 10910, Virtual, Augmented and Mixed Reality: Applications in Health, Cultural Heritage, and Industry (Part II), edited by Jessie Y. C. Chen and Gino Fragomeni
- 11. LNCS 10911, Cross-Cultural Design: Methods, Tools, and Users (Part I), edited by Pei-Luen Patrick Rau
- 12. LNCS 10912, Cross-Cultural Design: Applications in Cultural Heritage, Creativity, and Social Development (Part II), edited by Pei-Luen Patrick Rau
- 13. LNCS 10913, Social Computing and Social Media: User Experience and Behavior (Part I), edited by Gabriele Meiselwitz
- 14. LNCS 10914, Social Computing and Social Media: Technologies and Analytics (Part II), edited by Gabriele Meiselwitz
- 15. LNAI 10915, Augmented Cognition: Intelligent Technologies (Part I), edited by Dylan D. Schmorrow and Cali M. Fidopiastis
- 16. LNAI 10916, Augmented Cognition: Users and Contexts (Part II), edited by Dylan D. Schmorrow and Cali M. Fidopiastis
- 17. LNCS 10917, Digital Human Modeling and Applications in Health, Safety, Ergonomics, and Risk Management, edited by Vincent G. Duffy
- 18. LNCS 10918, Design, User Experience, and Usability: Theory and Practice (Part I), edited by Aaron Marcus and Wentao Wang

- 19. LNCS 10919, Design, User Experience, and Usability: Designing Interactions (Part II), edited by Aaron Marcus and Wentao Wang
- 20. LNCS 10920, Design, User Experience, and Usability: Users, Contexts, and Case Studies (Part III), edited by Aaron Marcus and Wentao Wang
- 21. LNCS 10921, Distributed, Ambient, and Pervasive Interactions: Understanding Humans (Part I), edited by Norbert Streitz and Shin'ichi Konomi
- 22. LNCS 10922, Distributed, Ambient, and Pervasive Interactions: Technologies and Contexts (Part II), edited by Norbert Streitz and Shin'ichi Konomi
- 23. LNCS 10923, HCI in Business, Government, and Organizations, edited by Fiona Fui-Hoon Nah and Bo Sophia Xiao
- 24. LNCS 10924, Learning and Collaboration Technologies: Design, Development and Technological Innovation (Part I), edited by Panayiotis Zaphiris and Andri Joannou
- 25. LNCS 10925, Learning and Collaboration Technologies: Learning and Teaching (Part II), edited by Panayiotis Zaphiris and Andri Ioannou
- 26. LNCS 10926, Human Aspects of IT for the Aged Population: Acceptance, Communication, and Participation (Part I), edited by Jia Zhou and Gavriel Salvendy
- 27. LNCS 10927, Human Aspects of IT for the Aged Population: Applications in Health, Assistance, and Entertainment (Part II), edited by Jia Zhou and Gavriel Salvendy
- 28. CCIS 850, HCI International 2018 Posters Extended Abstracts (Part I), edited by Constantine Stephanidis
- CCIS 851, HCI International 2018 Posters Extended Abstracts (Part II), edited by Constantine Stephanidis
- 30. CCIS 852, HCI International 2018 Posters Extended Abstracts (Part III), edited by Constantine Stephanidis

http://2018.hci.international/proceedings



10th International Conference on Cross-Cultural Design

Program Board Chair(s): Pei-Luen Patrick Rau, P.R. China

- Na Chen, P.R. China
- Zhe Chen, P.R. China
- Kuohsiang Chen, Taiwan
- Zhiyong Fu, P.R. China
- Toshikazu Kato, Japan
- Sheau-Farn Max Liang, Taiwan
- Dyi-Yih Michael Lin, Taiwan
- Juifeng Lin, Taiwan
- Rungtai Lin, Taiwan
- Cheng-Hung Lo, P.R. China

- Yongqi Lou, P.R. China
- Liang Ma, P.R. China
- Alexander Mädche, Germany
- Katsuhiko Ogawa, Japan
- Chun-Yi (Danny) Shen, Taiwan
- Hao Tan, P.R. China
- P.L. Teh, Malaysia
- Yuan-Chi Tseng, Taiwan
- Lin Wang, South Korea
- Hsiu-Ping Yueh, Taiwan

The full list with the Program Board Chairs and the members of the Program Boards of all thematic areas and affiliated conferences is available online at:

http://www.hci.international/board-members-2018.php



HCI International 2019

The 21st International Conference on Human-Computer Interaction, HCI International 2019, will be held jointly with the affiliated conferences in Orlando, FL, USA, at Walt Disney World Swan and Dolphin Resort, July 26–31, 2019. It will cover a broad spectrum of themes related to Human-Computer Interaction, including theoretical issues, methods, tools, processes, and case studies in HCI design, as well as novel interaction techniques, interfaces, and applications. The proceedings will be published by Springer. More information will be available on the conference website: http://2019.hci.international/.

General Chair Prof. Constantine Stephanidis University of Crete and ICS-FORTH Heraklion, Crete, Greece E-mail: general_chair@hcii2019.org

http://2019.hci.international/



Contents – Part I

Cross-Cultural Design Methods and Tools	
Applying Design Thinking in Real Estate Development	3
User Defined Eye Movement-Based Interaction for Virtual Reality Wen-jun Hou, Kai-xiang Chen, Hao Li, and Hu Zhou	18
Cross-Cultural Communication in Design Collaboration	31
Representation of Memory in Design for Humanity	43
HCI Practices in Software-Development Environments in Saudi Arabia Khalid Majrashi and Areej Al-Wabil	58
Mental Model Diagrams as a Design Tool for Improving Cross-cultural Dialogue Between the Service Providers and Customers: Case of the Chinese Restaurant Business in Milan	78
Integration of Communication Matrix for Evaluating Microfilm Jun Wu, Yang Gao, and Sandy Lee	97
Story Board Tools and Methods for User-Knowledge-Based Automotive Human-Machine Interface Design	108
Cross-Cultural Product Design	
Research on Selection Differences Between Parent and Child on Toys Yang Gao, Jun Wu, and Po-Hsien Lin	123
Study on the Application of Peak-End Rule in the Design of App Blank Pages	134
Influence of Different Types of Auxiliary Sensors on the Behaviors of Right Turn and Right Changes of Lane	148

Three Dimensional Head Modeling Based on Direct Free	156
Form Deformation	156
Influence of Song Porcelain Aesthetics on Modern Product Design Xiao Song, Zhaoqi Wu, Li Ouyang, and Jei Ling	166
User-Oriented Research on Perceivable Indicators of Smartphone Interactive Operation Performance	175
Applications of Metaphors in Jewelry Design	187
A 3D Head Model Fitting Method Using Chinese Head Anthropometric Data	203
Responsive Web Design for Chinese Head and Facial Database	216
Modeling and Analyzing Information Preparation Behaviors in Cross-Device Search	232
From Traditional Culture to Lifestyle - A Case Study on Local Specialties in the Lingnan Area	250
Augmenting Food Experience While Traveling Abroad by Using Mobile Augmented Reality Application	259
An Exploratory Study on Design and Implement an Emotional Karaoke Robot (EKR)	269
Cultural Differences	
Automatic Assessment of Personality Traits Using Non-verbal Cues in a Saudi Sample	285

Contents – Part I	XVII
Determinants of E-Commerce Websites' User Interface: A Cross-Cultural Investigation Between Saudi Arabia and Philippines	300
Cross-Cultural Design for Employability: Mobile Support for Healthcare Professionals	314
Sociability from the Perspective of Cultural Diversity in Virtual Communities of Practice	327
International Users' Experience of Social Media: A Comparison Between Facebook and WeChat	341
Status Effects on Attributions for Online Knowledge Sharing Failures: A Comparison Between Chinese and Korean Cultures	350
"Which Country Are You from?" A Cross-Cultural Study on Greeting Interaction Design for Social Robots	362
The Literature Review of Human Factors Research on Unmanned Aerial Vehicle – What Chinese Researcher Need to Do Next?	375
Culture, Emotions and Design	
Acceptance of Social Robots by Aging Users: Towards a Pleasure-Oriented View	387
Study on Design Principles of Voice Interaction Design for Smart Mobile Devices	398
Trendiness and Emotion, Two Key Factors for Predicting Aesthetic Preference on Automotive Interior Form Design Among Chinese Consumers	412
Fangzhou Gu, Danhua Zhao, and Jianghong Zhao	712

XVIII Contents - Part I

Applying Storyboards to Fashion Design for Empathy	423
A Survey Website Designed for the Older People – A Case Study of Happy Life Survey	436
Constructing and Analyzing a Measurement Model of Product Emotional Design	449
Effect of Illumination on Reading Performance and Affect in a Virtual Environment	460
Author Index	473

Contents - Part II

Culture, Learning and Games

Assessing the Effectiveness of an Augmented Reality Application for the Literacy Development of Arabic Children	
with Hearing Impairments	3
Research Model for Traditional Board Game Renaissance	19
What Makes for Successful Game Storytelling? A Model for Evaluating Game-Adaptability of Stories in China	30
Integrated Strategies of Participatory Design and PBL Towards Collaboration Quality	46
Can Virtual Reality Help Children Learn Mathematics Better? The Application of VR Headset in Children's Discipline Education Xin Lei, Andong Zhang, Bingcheng Wang, and Pei-Luen Patrick Rau	60
An Innovated Design of Escape Room Game Box Through Integrating STEAM Education and PBL Principle	70
Designing an Application for Learning Chinese	80
Mobile VR Game Design for Stroke Rehabilitation	95
Designing Craft Learning Experience for Rural Children: A Case Study on Huayao Cross-Stitch in Southwest China	117
Duoduo Zhang, Yuanyuan Yang, Tie Ji, Huiling Xie, and Yuwei He	

Culture and Creativity

New Approach to Design in Cultural Society from ABCDE to FGHIJ Wen-Ko Chiou, Erik Armayuda, Yang Gao, and Rungtai Lin	135
A Cheerful Journey or a Depressive Process? A Study of the Integrated Cultural and Creative Design Curriculum	145
S.A.D in Education and CHEER in Practice: A Case Study of DTIT Program at NTUA	160
Design Method and Application of DNA in the Design of Cultural Creative Products	172
Teaching Thoughts and Cases Analysis of the Innovative Design of Lacquer Art Products in the Multi-disciplinary and Trans-Boundary Historical Background	186
Research on the Professional Quality of Product Designers in the Context of the Intelligent Era	196
The Construction of Cultural Impressions for the Idea of Cultural Products	212
Chinese Sociocultural Perspectives and Creativity: Design Practices in the Public Transport Sector	225
Beijing Opera Cultural Heritage: A Service Design Perspective	235
Appearance–Behavior–Culture in Creating Consumer Products with Cultural Meaning Meant to Evoke Emotion	245
Cross-Cultural Design for Social Change and Development	
Study on Cultural and Creative Experience Model of Featured Towns Wei Bi, Yang Gao, Li-Yu Chen, and Shu Hua Chang	257

Contents – Part II	XXI
Influence of Rebound Effect on Energy Saving in Smart Homes Ko-jung Chen, Ziyang Li, Ta-Ping Lu, Pei-Luen Patrick Rau, and Dinglong Huang	266
Transforming a Neighborhood into a Living Laboratory for Urban Social Innovation: A Comparative Case Study of Urban Living Labs Eun Ji Cho	275
The Co-Regulation of TV-White Spaces: The Southern Africa Development Community Approach	286
Experiences-Based Design for Overcoming Language Barriers in Healthcare Service: A Case Study	298
HEDI: An Online Platform for Healthcare Engineering Design and Innovation	308
Growing a Community-Supported Ecosystem of Future Living: The Case of NICE2035 Living Line	320
Facilitating Gerontechnology Adoption: Observational Learning with Live Models	334
Modern Service Design Thinking on Traditional Culture-Based Services: A Case Study of the Service Businesses in Suzhou Old Town Areas Xin Shen and Cheng-Hung Lo	346
Driverless Vehicle-Based Urban Slow Transportation Service Platform Jintian Shi and Xiaohua Sun	358
Cities as Sustainable Service Platforms: A Framework for Institutional Service Delivery in the Urban Context	371
The Transition to a New University Campus as an Opportunity for the Urban Regeneration of the Former Milan Expo 2015 Areas	391
Bridge the Physical and Virtual Design for Hutongs - Creative Design Supports Hutongs Community Participation	409

XXII Contents - Part II

Case Studies of Designing for Ecology: Branding EVEN	421
A Study for the Elderly-Oriented Public Rest Facility Design Based on User's Demands and Perceptual Cognition	431
The Research and Co-creation Model for Urban Interaction Design and Practices	444
Innovation Design of Rural Tourism Based on Service Design Methods—A Case Study of Beijing Lingshui Village	455
Well-Being Design for an Aging Society	472
Author Index	485