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Proceedings

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Preface

Program Chairs' Message

The 4th International Service Availability Symposium (ISAS 2007) continued with the tradition of its predecessors by bringing together researchers and practitioners from both academia and industry to address the problems of service availability. The unique characteristic of a strong academic and industrial partnership was vividly reflected in this year's event, from the Organizing Committee to the contributions and the participants. Recognizing the value of broadening the scope of ISAS 2007, we included new topic areas that cover model-driven design and human factors.

We received a total of 25 submissions, each of which was thoroughly reviewed by at least three members of the Program Committee. Due to the limited time allocated for the symposium, many worthwhile manuscripts unfortunately did not make it into the final program. Our sincere thanks go to the Program Committee for conducting a vigorous review process in a rather tight time schedule. The detailed reviews and their generous comments have shaped the contributions into an excellent program.

Supported by EU project HIDENETS, we organized a half-day post-symposium tutorial that connected the research contributions of the workshop with the industrial standardization efforts in the SA Forum. We are grateful to András Kövi for providing a tutorial on "Principles of HA Design for Planners."

We are indebted to the University of New Hampshire for providing the support and resources needed for hosting ISAS 2007 in Durham, New Hampshire. The local arrangement team led by Scott Valcourt did a tremendous job of assisting the planning and organizing and coordinating all the local activities. We would also like to acknowledge the involvement and support given by the Service Availability Forum and GI/ITG Technical Committee on "Dependability and Fault Tolerance."

We hope that you will find many contributions that are of interests to you, in these proceedings.

May 2007

Aad van Moorsel
Asif Naseem

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ISAS 2007 was organized by the University of New Hampshire, in cooperation with GI (German Computer Society) and Service Availability Forum.

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