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Groupware: Design, Implementation, and Use

14th International Workshop, CRIWG 2008
Omaha, NE, USA, September 14-18, 2008
Revised Selected Papers

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Preface

This volume presents the proceedings of the 14th International Workshop of Groupware (CRIWG 2008). The conference was held in Omaha, Nebraska, USA during September 14–18, 2008. Previous conferences were held in Argentina (Bariloche) in 2007, Spain (Medina del Campo) in 2006, Brazil (Porto de Galinhas) in 2005, Costa Rica (San Carlos) in 2004, France (Autrans) in 2003, Chile (La Serena) in 2002, Germany (Darmstadt) in 2001, Portugal (Madeira) in 2000, Mexico (Cancun) in 1999, Brazil (Buzios) in 1998, Spain (El Escorial) in 1997, Chile (Puerto Varas) in 1996, and Portugal (Lisbon) in 1995.

The CRIWG workshops seek to advance theoretical, experimental, and applied technical knowledge of computer supported collaboration. In the CRIWG workshops, researchers and professionals report findings, exchange experiences, and explore concepts for improving the success of people making a joint effort toward a group goal. Topics of discussion are wide ranging, encompassing all aspects of design development, deployment, and use of groupware.

CRIWG embraces both mature works that are nearly ready for publication in peer-review journals, and new, cutting-edge works in progress. A total of 30 papers were accepted for presentation this year – 20 full papers and 10 works in progress. Papers were subjected to double-blind review by at least three members of the Program Committee.

The papers are organized into 12 sessions, each on a different theme: Groupware Solutions, Co-located Groups, Groupware for Health Care, Collaborative Systems Development, Collaborative Emergency Response, Groupware Approaches, Patterns of Collaboration, ThinkLets-Based Process Design, Mobile Applications, Knowledge and Learning, Groupware Technologies, and Collaborative Modeling. Our keynote speaker for the event was Alexander Verbraeck, Chair of the Systems Engineering Department in the Faculty of Technology, Policy, and Management at Delft University of Technology in The Netherlands.

CRIWG 2008 would not have been possible without the work and support of a great number of people. We thank the members of the Program Committee for their valuable reviews and the CRIWG Steering Committee for its timely and sagacious advice and support. We extend a special acknowledgement to our sponsor organizations: The Institute for Collaboration Science, the College of Business Administration, and the College of Information Sciences and Technology at the University of Nebraska at Omaha. We owe a special debt of gratitude to our local Organizing Committee, who worked long hours to produce a fine workshop. Finally, we honor the authors and attendees for their substantial contributions that made CRIWG 2008 a valuable experience for all involved.

September 2008

Robert O. Briggs
Pedro Antunes

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