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Information Systems, Technology and Management

4th International Conference, ICISTM 2010
Bangkok, Thailand, March 11-13, 2010
Proceedings

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Library of Congress Control Number: Applied for

CR Subject Classification (1998): K.6, D.2, H.2.8, D.4.6, C.2

ISSN	1865-0929
ISBN-10	3-642-12034-2 Springer Berlin Heidelberg New York
ISBN-13	978-3-642-12034-3 Springer Berlin Heidelberg New York

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Printed in Germany

Typesetting: Camera-ready by author, data conversion by Scientific Publishing Services, Chennai, India
Printed on acid-free paper 06/3180 5 4 3 2 1 0

Message from the Technical Program Co-chairs

Welcome to the proceedings of the 4th International Conference on Information Systems, Technology and Management (ICISTM 2010), held at Bangkok, Thailand.

For the main program, a total of 32 regular papers were selected from 86 submissions. Additionally, 12 short papers were accepted. The submissions represented six continents and 25 different countries, with the top six being India, USA, Republic of Korea, Thailand, Taiwan, and Australia. These submissions were distributed among four track areas of: Information Systems (IS), Information Technology (IT), Information Management (IM), and Applications. The four Track Chairs, Han Hsiao (IS), Sham Navathe (IT), Praveen Pathak (IM), and Ramamurthy Badrinath (Applications), ably assisted us. The submissions went through a two-phase review. First, in coordination with the Track Chairs, the manuscript went through a vetting process for relevance and reassignment to proper tracks. Next, the Track Chairs assigned each paper to four Program Committee members for peer review. A total of 307 reviews were collected from 60 Program Committee members (drawn from 10 different countries) and 14 external reviewers. The top three countries which PC members belonged to were the USA, India, and Taiwan.

The conference proceedings are published in Springer's CCIS series for the second time. This required a review by Springer's editorial board, and represents a significant improvement in the publication outlet and overall dissemination—we thank Stephan Goeller and Alfred Hofmann, both from Springer, for their assistance. The regular papers were allotted 12 pages each. The short papers were allowed a maximum of six pages each.

For a newly created conference, it has been our goal to ensure improvement in quality as the primary basis to build upon. In this endeavor, we have been immensely helped by our Program Committee members and the external reviewers. They provided rigorous and timely reviews and, more often than not, elaborate feedback to all authors to help improve the quality and presentation of their work. Our sincere thanks go to the Program Committee members, the external reviewers, and the four Track Chairs. Another important goal has been to ensure participation by the international as well as India-based research communities in the organizational structure and in authorship, which we have also accomplished.

Throughout this process, we received the sage advice of Sartaj Sahni, our conference Co-chair, and help from Mahadeo Jaiswal and Bundit Thipakorn, two other conference Co-chairs; we are indeed thankful to them. We are also thankful to Akshaye Dhawan for taking up the important and tedious job of Publications Chair, interfacing with all the authors, ensuring that Springer's formatting requirements were adhered to, and that the requirements of copyrights,

author registrations and excess page charges were fulfilled, all in a timely and professional manner. Finally, we thank all the authors for their interest in ICISTM 2010 and for their contributions in making this year's technical program particularly impressive.

January 2010

Sushil K. Prasad
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Table of Contents

1. Keynote Talks

Service Discovery Protocols for VANET Based Emergency Preparedness Class of Applications: A Necessity Public Safety and Security	1
<i>Richard Werner Pazzi, Kaouther Abrougui, Cristiano De Rezende, and Azzedine Boukerche</i>	
High-End Analytics and Data Mining for Sustainable Competitive Advantage	8
<i>Alok N. Choudhary, Ramanathan Narayanan, and Kunpeng Zhang</i>	
Resource Allocation for Energy Efficient Large-Scale Distributed Systems	16
<i>Young Choon Lee and Albert Y. Zomaya</i>	

2. Information Systems

Social Cognitive Theory in IS Research – Literature Review, Criticism, and Research Agenda	20
<i>Kévin D. Carillo</i>	
Knowledge Intensive Business Processes: A Process-Technology Fit Perspective	32
<i>Uday Kulkarni and Minu Ipe</i>	
A Web Service Similarity Refinement Framework Using Automata Comparison	44
<i>Lu Chen and Randy Chow</i>	
A System for Analyzing Advance Bot Behavior	56
<i>JooHyung Oh, Chaetae Im, and HyunCheol Jeong</i>	
Two Approaches to Handling Proactivity in Pervasive Systems	64
<i>Elizabeth Papadopoulou, Yussuf Abu Shaaban, Sarah Gallacher, Nick Taylor, and M. Howard Williams</i>	
A Spatio-Temporal Role-Based Access Control Model for Wireless LAN Security Policy Management	76
<i>P. Bera, S.K. Ghosh, and Pallab Dasgupta</i>	
Proposing Candidate Views for Materialization	89
<i>T.V. Vijay Kumar, Mohammad Haider, and Santosh Kumar</i>	

A Fuzzy Reasoning Framework for Resolving Spatial Queries through Service Driven Integration of Heterogeneous Geospatial Information	99
<i>Indira Mukherjee and S.K. Ghosh</i>	

3. Information Technology

Dynamic Web Service Composition Based on Operation Flow Semantics	111
<i>Demian Antony D'Mello and V.S. Ananthanarayana</i>	
Distributed Scheduling of a Network of Adjustable Range Sensors for Coverage Problems	123
<i>Akshaye Dhawan, Aung Aung, and Sushil K. Prasad</i>	
Verifiable (t, n) Threshold Secret Sharing Scheme Using ECC Based Signcryption	133
<i>Atanu Basu and Indranil Sengupta</i>	
Model-Based Software Reliability Prediction	145
<i>G. Sri Krishna and Rajib Mall</i>	
Real-Time Power-Aware Routing Protocol for Wireless Sensor Network	156
<i>Omar Al-Jarrah, Ayad Salhie, and Aziz Qaroush</i>	
Document Clustering with Semantic Features and Fuzzy Association . . .	167
<i>Sun Park, Dong Un An, ByungRea Cha, and Chul-Won Kim</i>	
Supporting Video Streaming over WiMAX Networks by Enhanced FMIPv6-Based Handover	176
<i>Phuong-Quyen Huynh, Pat Jangyodsuk, and Melody Moh</i>	

4. Information Management

Two Risk-Aware Resource Brokering Strategies in Grid Computing: Broker-Driven vs. User-Driven Methods	187
<i>Junseok Hwang, Jihyoun Park, and Jorn Altmann</i>	
A Socio-Technical Perspective on Computer Mediated Communication: Comparison of Government and Non Government Sectors in India	198
<i>Payal Mehra</i>	
Can You Judge a Man by His Friends? - Enhancing Spammer Detection on the Twitter Microblogging Platform Using Friends and Followers . . .	210
<i>Teng-Sheng Moh and Alexander J. Murmann</i>	
Encouraging Cooperation in Ad-Hoc Mobile-Phone Mesh Networks for Rural Connectivity	221
<i>Kavitha Ranganathan and Vikramaditya Shekhar</i>	

Fuzzontology: Resolving Information Mining Ambiguity in Economic Intelligent Process	232
<i>Olufade Falade Williams Onifade, Odile Thiéry, Adenike Oyinlola Osofisan, and Gérard Duffing</i>	
Personalizing Web Recommendations Using Web Usage Mining and Web Semantics with Time Attribute.....	244
<i>Teng-Sheng Moh and Neha Sushil Saxena</i>	
Towards Analyzing Data Security Risks in Cloud Computing Environments	255
<i>Amit Sangroya, Saurabh Kumar, Jaideep Dhok, and Vasudeva Varma</i>	
Time-Sequential Emotion Diagnosis Based on the Eye Movement of the User in Support of Web-Based e-Learning	266
<i>Kiyoshi Nosu, Takeshi Koike, and Ayuko Shigeta</i>	
Critical Success Factors in Managing Virtual Teams	275
<i>Ganesh Vaidyanathan and Carmen Debrot</i>	

5. Applications

3D Reconstruction and Camera Pose from Video Sequence Using Multi-dimensional Descent	282
<i>Varin Chouvatut, Suthep Madarasmee, and Mihran Tuceryan</i>	
Adapting Content Presentation for Mobile Web Browsing	293
<i>Boonlit Adipat, Dongsong Zhang, and Lina Zhou</i>	
Application of Decision Tree Technique to Analyze Construction Project Data	304
<i>Vijaya S. Desai and Sharad Joshi</i>	
Effects of Initial Search Bound on the Performance of Self-adaptive Evolutionary Computation Methods	314
<i>Anjan Kumar Swain</i>	

6. Short Papers

A Computational Study of Margining Portfolios of Options by Two Approaches	325
<i>Edward G. Coffman Jr., Dmytro Matsypura, and Vadim G. Timkovsky</i>	
Improved Substitution-Diffusion Based Image Cipher Using Chaotic Standard Map	333
<i>Anil Kumar and M.K. Ghose</i>	

Linear Multivariable System Reduction Using Particle Swarm Optimization and a Comparative Study Using Relative Integral Square Error	339
<i>Girish Parmar, Mahendra K. Pandey, and Vijay Kumar</i>	
An Anomaly Based Approach for Intrusion Detection by Authorized Users in Database Systems	348
<i>Bharat Gupta, Deepak Arora, and Vishal Jha</i>	
Towards a Knowledge Management Portal for a Local Community	357
<i>Marcelo Lopez, Gustavo Isaza, and Luis Joyanes</i>	
Fusion of Speech and Face by Enhanced Modular Neural Network	363
<i>Rahul Kala, Harsh Vazirani, Anupam Shukla, and Ritu Tiwari</i>	
Mining Rare Events Data by Sampling and Boosting: A Case Study	373
<i>Tom Au, Meei-Ling Ivy Chin, and Guangqin Ma</i>	
Model-Based Regression Test Case Prioritization	380
<i>Chhabi Rani Panigrahi and Rajib Mall</i>	
Software Process Improvement through Experience Management: An Empirical Analysis of Critical Success Factors	386
<i>Neeraj Sharma, Kawaljeet Singh, and D.P. Goyal</i>	
7. Tutorial Papers	
A Comparative Feature Selection Approach for the Prediction of Healthcare Coverage	392
<i>Prerna Sethi and Mohit Jain</i>	
A Grid-Based Scalable Classifier for High Dimensional Datasets	404
<i>Sheetal Saini and Sumeet Dua</i>	
Author Index	417