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Knowledge Management, Information Systems, E-Learning, and Sustainability Research

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Preface

It is a great pleasure to share with you the Springer *CCIS* 111 proceedings of the Third World Summit on the Knowledge Society—WSKS 2010—that was organized by the International Scientific Council for the Knowledge Society, and supported by the Open Research Society, NGO, (<http://www.open-knowledge-society.org>) and the *International Journal of the Knowledge Society Research*, (<http://www.igi-global.com/ijksr>), and took place in Aquis Corfu Holiday Palace Hotel, on Corfu island, Greece, September 22–24, 2010.

The Third World Summit on the Knowledge Society (WSKS 2010) was an international scientific event devoted to promoting the dialogue on the main aspects of the knowledge society towards a better world for all. The multidimensional economic and social crisis of the last couple years brings to the fore the need to discuss in depth new policies and strategies for a human-centric developmental process in the global context.

This annual summit brings together key stakeholders of knowledge society development worldwide, from academia, industry, government, policy makers, and active citizens to look at the impact and prospects of information technology, and the knowledge-based era it is creating, on key facets of living, working, learning, innovating, and collaborating in today's hyper-complex world.

The summit provides a distinct, unique forum for cross-disciplinary fertilization of research, favoring the dissemination of research into new scientific ideas relevant to international research agendas as the EU (FP7), OECD or UNESCO. We put in the center of our focus the key aspects of a new sustainable deal for a bold response to the multidimensional crisis of our times.

Eleven general pillars provide the constitutional elements of the summit:

- Pillar 1. Information Technologies—Knowledge Management Systems—E-business and Business, Organizational and Inter-organizational Information Systems for the Knowledge Society
- Pillar 2. Knowledge, Learning, Education, Learning Technologies and E-learning for the Knowledge Society
- Pillar 3. Social and Humanistic Computing for the Knowledge Society—Emerging Technologies for Society and Humanity
- Pillar 4. Culture and Cultural Heritage—Technology for Culture Management—Management of Tourism and Entertainment—Tourism Networks in the Knowledge Society
- Pillar 5. E-Government and e-Democracy in the Knowledge Society
- Pillar 6. Innovation, Sustainable Development, and Strategic Management for the Knowledge Society
- Pillar 7. Service Science, Management, Engineering, and Technology

Pillar 8. Intellectual and Human Capital Development in the Knowledge Society

Pillar 9. Advanced Applications for Environmental Protection and Green Economy Management

Pillar 10. Future Prospects for the Knowledge Society: From Foresight Studies to Projects and Public Policies

Pillar 11. Technologies and Business Models for the Creative Industries

In the Third World Summit on the Knowledge Society, six main tracks and three workshops were organized. This *CCIS* volume summarizes excellent, full research articles that were selected after a double-blind review process from 245 submissions, contributed by 412 co-authors.

We are very happy because in this volume you will find high-quality research that summarizes sound propositions for advanced systems towards the knowledge society.

I would like to thank the more than 400 co-authors from 45 countries for their submissions the Program Committee members and their subreviewers for the thoroughness of their reviews, and the colleagues in the Open Research Society for the great support they offered in the organization of the event in corfu.

We are honored with the support and encouragement of the editors-in-chief of the six-ISI SCI/SSCI-listed journals that agreed to publish special issues from extended versions of papers presented in the summit:

International Journal of Manpower

<http://info.emeraldinsight.com/products/journals/journals.htm?PHPSESSID=tefp40i8epkijs6fgk752rnl4&id=ijm>

Special issue: Human Resources Management and Emerging Technologies: Manpower Primer for the Knowledge Society

International Journal of Engineering Education

<http://www.ijee.dit.ie/>

Special issue: New Learning and Teaching Approaches for Computer Engineering Education in the Knowledge Society

Society Journal

<http://www.springer.com/social+sciences/journal/12115>

Special issue: Knowledge Society

Service Industries Journal

<http://www.tandf.co.uk/journals/titles/02642069.asp>

Special issue: Services Management and Services Science for the Knowledge Society

Disability and Society

<http://www.tandf.co.uk/journals/carfax/09687599.html>

A great thank you also to Alfred Hofmann and Leonie Kunz at Springer DE for the excellent support in all the phases of *CCIS* 111 and 112, proceedings development.

Last but not least my Thank you to the staff and members of the Open Research Society, for their through efforts in all the phases of the summit's organization and in realizing the joint vision to promote a better world for all—based on knowledge and learning.

We need a better therefore world and we contribute with our sound voices to the agenda, policies and actions. We can invite you to join your voice with ours and all together shape a new deal for our world: education, sustainable development, health, opportunities for well being, culture, collaboration, peace, democracy, technology for all.

Looking forward to see you in the fourth event of the series, for which you can find more information at: <http://know-summit.org>.

With 25 special issues already agreed for WSKS 2011, and six main tracks, we want to ask for your involvement and we would be happy to see you joining us.

Thank—Efharisto Poli—on behalf of the Program and Organizing Committee.

July 2010

Miltiadis D. Lytras

Organization

WSKS 2010 was organized by the International Scientific Council for the Knowledge Society, and supported by the Open Research Society, NGO, (<http://www.open-knowledge-society.org>) and the International Journal of the Knowledge Society Research, (<http://www.igi-global.com/ijksr>).

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Miltiadis D. Lytras is the President and Founder of the Open Research Society, NGO. His research focuses on the semantic Web, knowledge management and e-learning, with more than 100 publications in these areas. He has co-edited/co-edits, 25 special issues in international journals (e.g., *IEEE Transaction on Knowledge and Data Engineering*, *IEEE Internet Computing*, *IEEE Transactions on Education*, *Computers in Human Behavior*, *Interactive Learning Environments*, *Journal of Knowledge Management*, *Journal of Computer Assisted Learning*, etc..) and has authored/[co-]edited 25 books (e.g., *Open Source for Knowledge and Learning Management*, *Ubiquitous and Pervasive Knowledge Management*, *Intelligent Learning Infrastructures for Knowledge Intensive Organizations*, *Semantic Web Based Information Systems*, *China Information Technology Handbook*, *Real World Applications of Semantic Web and Ontologies*, *Web 2.0: The Business Model*, etc..). He is the founder and officer of the Semantic Web and Information Systems Special Interest Group in the Association for Information Systems (<http://www.sigsemis.org>). He serves as the (Co) Editor-in-Chief of 12 international journals (e.g., *International Journal of Knowledge and Learning*, *International Journal of Technology Enhanced Learning*, *International Journal on Social and Humanistic Computing*, *International Journal on Semantic Web and Information Systems*, *International Journal on Digital Culture and Electronic Tourism*, *International Journal of Electronic Democracy*, *International Journal of Electronic Banking*, *International Journal of Electronic Trade* etc..) while he is associate editor or editorial board member with seven more.

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