Lecture Notes
in Business Information Processing 66

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Business Process Management Workshops

BPM 2010 International Workshops
and Education Track
Hoboken, NJ, USA, September 13-15, 2010
Revised Selected Papers

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Preface

Business process management (BPM) is an established research domain for computer science, information systems, and management scholars. The record number and wide scope of submissions to the eighth installation of the International Conference on Business Process Management was an indication of the vibrancy of the area and the varied interests of BPM researchers. It is tradition that topical workshops accompany the main BPM conference in order to allow groups to coalesce around new research topics, to present emerging research issues, or focus in depth on a particular area of research. BPM 2010 was accompanied by nine workshops – some new, some well established with the stature of mini-conferences. In addition, a dedicated track for education papers complemented the main research program. The workshops and education track attracted 143 submissions, out of which the respective Program Committees chose 66 papers for presentation – a healthy acceptance ratio of 46% that rivals some mainstream information systems conferences. The workshops were organized by an illustrious group of BPM scholars with a global reach. We were particularly excited by the first BPM workshop organized by the South American research community – the First International Workshop on Reuse in BPM.

The following workshops of the BPM 2010 conference were held on September 13, 2010 on the campus of Stevens Institute of Technology in Hoboken, NJ:

- 6th International Workshop on Business Process Design
- 6th International Workshop on Business Process Intelligence
- 4th International Workshop on Event-Driven Business Process Management
- Third Workshop on Business Process Management and Social Software
- First International Workshop on Traceability and Compliance of Semi-Structured Processes
- First International Workshop on Reuse in Business Process Management
- First International Workshop "Process in the Large"
- First International Workshop on Business Process Management and Sustainability
- First International Workshop on Cross-Enterprise Collaboration, People, and Work

The special track on Advances in Business Process Education was held on Wednesday, September 15, 2010.

We would like to express our sincere gratitude to the Organizing Committees of each workshop for arranging entertaining, high-quality programs that were well received by all attendees. We are grateful to the service of the countless reviewers that supported the Workshop Chairs and provided meaningful feedback to the authors. Several workshops had invited keynote presentations that framed the presented research papers and we would like to thank the keynote speakers for their contribution to the workshop program. We would like to thank Ralf

Gerstner, Christine Reiss and Viktoria Meyer at Springer for their support in the publication of this LNBIP volume. Finally, our most heartfelt thanks go to Chelsea Shupe, who spent countless hours collecting, assembling, and formatting the proceedings before you – her initiative made the production of this book possible. Thank you.

February 2011

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