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Preface

This volume constitutes the proceedings of the 17th Collaboration Researchers' International Working Group (CRIWG 2011) Conference on Collaboration and Technology. The conference was held in Paraty, Brazil. The previous ten CRIWG conferences were organized in Darmstadt, Germany (2001), La Serena, Chile (2002), Autrans, France (2003), San Carlos, Costa Rica (2004), Porto de Galinhas, Brazil (2005), Medina del Campo, Spain (2006), Bariloche, Argentina (2007), Omaha NE, USA (2008), Peso da Régua, Douro, Portugal (2009), and Maastricht, The Netherlands (2010).

CRIWG conferences have always been motivated by advances in computer-supported cooperative work (CSCW), and by the need for CSCW to meet the challenges of new application areas. They aim at providing a forum for academic re-searchers and professionals to exchange their experiences and their ideas about problems and solutions related to the design, development, and use of groupware applications. The conferences follow a simple recipe for success: good papers, a relatively small number of attendees, extensive time for lively and constructive discussions, and a high level of cooperation both within and between paper sessions. CRIWG 2011 continued this tradition.

This 17th CRIWG highlighted the continuing interest in the groupware research area. Papers were reviewed by at least three members of an internationally renowned Program Committee, using a double-blind reviewing process. Based on the reviewers' recommendations, 18 papers were finally accepted: 12 long papers presenting mature work, and 6 short papers describing work in progress. Accepted papers were grouped into themes that represent current areas of interest in groupware research: theoretical foundations, studies of group behavior, methods and techniques and tools for communication and cooperation. For the first time, CRIWG was collocated with the Brazilian Symposium on Collaborative Systems, with which part of the program was shared. The shared program included keynotes by Dave Randall, Gerhard Fischer, and Clarisse Sieckenius de Souza.

CRIWG 2011 would not have been possible without the work and support of a great number of people. First of all we thank all members of the Program Committee for their valuable reviews of the papers. We are grateful for the advice and support provided by the CRIWG Steering Committee, and we thank the Doctoral Consortium Chair Flávia Santoro, from Universidade Federal do Estado do Rio de Janeiro (UNIRIO), Brazil. We also thank SBC, CGi.br, CNPq and CAPES for their support.

Last, but certainly not least, we thank you for your interest in CRIWG 2011, and hope you find the proceedings valuable.

July 2011   Adriana S. Vivacqua
                                                                     Carl Gutwin
                                                                     Marcos R.S. Borges

Conference Organization

CRIWG 2011 was organized by the Graduate Program in Informatics and Department of Computer Science, Federal University of Rio de Janeiro.

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