

---

# Break-Glass

---

Helmut Petritsch

# Break-Glass

Handling Exceptional Situations in  
Access Control

With a Foreword by Prof. Dr. Günther Pernul

Dr. Helmut Petritsch  
Walldorf, Germany

Dissertation, University of Regensburg, 2014

ISBN 978-3-658-07364-0  
DOI 10.1007/978-3-658-07365-7

ISBN 978-3-658-07365-7 (eBook)

The Deutsche Nationalbibliothek lists this publication in the Deutsche Nationalbibliografie; detailed bibliographic data are available in the Internet at <http://dnb.d-nb.de>.

Library of Congress Control Number: 2014950445

Springer Vieweg

© Springer Fachmedien Wiesbaden 2014

This work is subject to copyright. All rights are reserved by the Publisher, whether the whole or part of the material is concerned, specifically the rights of translation, reprinting, reuse of illustrations, recitation, broadcasting, reproduction on microfilms or in any other physical way, and transmission or information storage and retrieval, electronic adaptation, computer software, or by similar or dissimilar methodology now known or hereafter developed. Exempted from this legal reservation are brief excerpts in connection with reviews or scholarly analysis or material supplied specifically for the purpose of being entered and executed on a computer system, for exclusive use by the purchaser of the work. Duplication of this publication or parts thereof is permitted only under the provisions of the Copyright Law of the Publisher's location, in its current version, and permission for use must always be obtained from Springer. Permissions for use may be obtained through RightsLink at the Copyright Clearance Center. Violations are liable to prosecution under the respective Copyright Law. The use of general descriptive names, registered names, trademarks, service marks, etc. in this publication does not imply, even in the absence of a specific statement, that such names are exempt from the relevant protective laws and regulations and therefore free for general use. While the advice and information in this book are believed to be true and accurate at the date of publication, neither the authors nor the editors nor the publisher can accept any legal responsibility for any errors or omissions that may be made. The publisher makes no warranty, express or implied, with respect to the material contained herein.

Printed on acid-free paper

Springer Vieweg is a brand of Springer DE.  
Springer DE is part of Springer Science+Business Media.  
[www.springer-vieweg.de](http://www.springer-vieweg.de)

# Foreword

Break-glass is a mechanism to handle exceptional situations in access control. Under emergency situations users should be able – to a certain extent – to request exceptional privileges to achieve tasks which could not be accomplished otherwise. Afterwards, after the emergency situation has been resolved, authorities responsible for auditing a security policy should be able to check if the exceptional access can be justified.

In this book the author develops a break-glass concept which is orthogonal to existing access control techniques. As such, the break-glass does not rely on specific properties of a given access control model. This is in contrast to other approaches which mainly try to integrate exception-handling into a particular access control model. Grounded on requirements stemming from real-world application cases and legal requirements, the author develops a comprehensive generic break-glass model consisting of a three-step process: pre-access, at-access, and post-access. Each of the process steps is thoroughly analyzed and the major components and players identified. In addition, much effort is devoted to the post-access break-glass analysis with the focus on developing an analysis infrastructure in order to support validity checks and perform the auditing of the exceptional access. All the findings of the author are evaluated and partly tested by a prototype implementation under almost real-world conditions.

In addition to break-glass, this book also describes state-of-the-art achievements in a wider range of topics, such as authorization systems, XACML-based authorization policies, role-based access control systems, software architectures and the form of their representation. The focus of the book is on the technical and organizational issues. This book is mainly recommended for readers who are interested in its valuable contributions to research, but also for those looking for a comprehensive summary of the state of the art of break-glass and related technologies.

*Prof. Dr. Günther Pernul  
Department of Information Systems  
University of Regensburg, Germany*

# Contents

<b>1</b>	<b>Introduction</b>	<b>1</b>
1.1	Motivation . . . . .	1
1.2	Running Example . . . . .	6
1.2.1	Regular Use Case . . . . .	6
1.2.2	Break-Glass Use Case . . . . .	8
1.2.3	Post-Access Investigations . . . . .	11
1.3	Methodology . . . . .	11
1.4	Thesis Structure . . . . .	13
<b>2</b>	<b>Background</b>	<b>15</b>
2.1	Information Security . . . . .	15
2.2	Access Control . . . . .	18
2.2.1	Concepts . . . . .	18
2.2.2	Access Control Models . . . . .	21
2.2.3	Distributed Access Control Systems . . . . .	29
2.2.4	XACML . . . . .	31
<b>3</b>	<b>A Generic Break-Glass Model</b>	<b>37</b>
3.1	Requirements of Break-Glass . . . . .	37
3.2	Abstract Model . . . . .	41
3.3	Core Model . . . . .	43
3.4	Constraints Model . . . . .	45
<b>4</b>	<b>Policy Definition: Pre-Access</b>	<b>51</b>
4.1	Authorization Infrastructure . . . . .	51
4.1.1	Break-Glass Architecture . . . . .	51
4.1.2	Policy Permissions and Policy State . . . . .	53
4.1.3	Policy State Administration . . . . .	59
4.1.4	Policy Language . . . . .	66
4.1.5	Expressing Regular Privileges for Healthcare . . . . .	68
4.2	Break-Glass Policies . . . . .	74
4.2.1	Policy Structure . . . . .	75

---

4.2.2	Modeling Break Glass . . . . .	77
4.2.3	Stateful Break-Glass . . . . .	78
4.2.4	Constraints Model in XACML . . . . .	85
4.3	Expressing Exceptional Privileges . . . . .	88
<b>5</b>	<b>User Information: At-Access</b>	<b>93</b>
5.1	Override Measurement . . . . .	93
5.1.1	Information Sources . . . . .	95
5.1.2	Merging Algorithms . . . . .	97
5.1.3	Identifying Mentors . . . . .	99
5.2	Recording the System State . . . . .	101
5.2.1	Versioning System State and Security State . . . . .	101
5.2.2	Logging Break-Glass Accesses . . . . .	102
5.2.3	Recording At-Access Information . . . . .	103
<b>6</b>	<b>Analysis: Post-Access</b>	<b>107</b>
6.1	Post-Access Break-Glass Analysis . . . . .	107
6.2	Analysis Infrastructure . . . . .	111
6.2.1	Authorization Infrastructure . . . . .	111
6.2.2	PDP Analysis Extension . . . . .	114
6.3	Policy-Driven Analysis . . . . .	120
6.3.1	Automated Analysis with Post-Access Information . . . . .	121
6.3.2	Preserving Analysis Knowledge . . . . .	122
<b>7</b>	<b>Implementation</b>	<b>125</b>
7.1	Break-Glass Landscape . . . . .	125
7.2	Analysis Workbench . . . . .	131
<b>8</b>	<b>Related Work</b>	<b>137</b>
8.1	Pre-Staging Emergency Accounts and Roles . . . . .	138
8.2	Categorization of Permissions . . . . .	139
8.3	Break-Glass Models . . . . .	147
8.3.1	Post-Access Models . . . . .	147
8.3.2	RBAC Extensions . . . . .	149
8.3.3	Process-Based Approaches . . . . .	152
8.3.4	Multi-Level Security Adoptions . . . . .	155
8.3.5	Delegation-Based Models . . . . .	157
8.3.6	XACML-Based Approaches . . . . .	159
8.4	Field Tests . . . . .	161

<b>9</b>	<b>Evaluation</b>	<b>165</b>
9.1	Requirements vs. Properties . . . . .	165
9.2	Classification of Break-Glass . . . . .	167
9.3	Generalized Break-Glass Models . . . . .	169
<b>10</b>	<b>Discussion and Conclusion</b>	<b>177</b>
10.1	Contributions . . . . .	177
10.2	Research Questions . . . . .	178
10.3	Discussion . . . . .	182
10.3.1	Properties of the Break-Glass Model . . . . .	182
10.3.2	Applications of the Break-Glass Model . . . . .	187
10.3.3	Obligations vs. Third Access Control Decision . . . . .	189
10.3.4	Non-Overridable DENY Decisions vs. Constraints . . . . .	191
10.3.5	Possible Model Variants . . . . .	192
10.4	Future Work . . . . .	194
10.5	Conclusion . . . . .	195
	<b>Bibliography</b>	<b>197</b>
	<b>A Glossary</b>	<b>209</b>
	<b>B Acronyms</b>	<b>211</b>
	<b>C Code Samples</b>	<b>215</b>
C.1	XACML Sample Policy . . . . .	215
C.2	Lattice Evaluation Algorithm in Java . . . . .	217

# List of Figures

2.1	Core RBAC . . . . .	23
2.2	Sequence Diagram: Granted Request . . . . .	30
2.3	Distributed Security Architecture . . . . .	31
3.1	Break-Glass Lifecycle . . . . .	38
3.2	Break-Glass Policy Lattice . . . . .	42
3.3	Policy Lattice with DENY Policies . . . . .	46
4.1	Break-Glass Architecture . . . . .	52
4.2	Sequence Diagram: User Confirmed Break-Glass Access . . . . .	53
4.3	Sequence Diagram: User Canceled Break-Glass Access . . . . .	54
4.4	Data-Flow in an Authorization Infrastructure . . . . .	57
4.5	Sequence Diagram: Policy State Usage . . . . .	61
6.1	Analysis Workbench Architecture . . . . .	112
7.1	Class Diagram: Policy State Implementation . . . . .	127
7.2	Class Diagram: Log Server Implementation . . . . .	130
10.1	Policy Lattice Restricting Regular Access . . . . .	188

# List of Listings

2.1	Reduced XACML Representation: Sample Policy . . . . .	34
3.1	Lattice Evaluation Algorithm: Core Model . . . . .	44
3.2	Naive Lattice Evaluation Algorithm: Constraints Model . . .	47
3.3	Improved Lattice Evaluation Algorithm . . . . .	48
4.1	Policy State Policy . . . . .	62
4.2	Policy State Assignment . . . . .	65
4.3	XACML Variable Definitions . . . . .	71
4.4	Positive Permissions for Nurse and Physician . . . . .	72
4.5	Regular Policy for Patient Data . . . . .	74
4.6	Policy Structure . . . . .	76
4.7	Activation of Policies as Policy State Dependency . . . . .	78
4.8	Stateful Break-Glass: Policy State Dependency . . . . .	81
4.9	Stateful Break-Glass Policy . . . . .	81
4.10	Policy Lattice with DENY Policies . . . . .	87
5.1	XACML Policy: Recording At-Access Information . . . . .	104
6.1	Reduced Policy by Means of a Concrete Request . . . . .	115
6.2	Abstract Evaluation . . . . .	117
6.3	Time-In-Range Function for HOL-TESTGEN . . . . .	119
6.4	Post-Access Policy for Automated Analysis . . . . .	123
7.1	Analysis Modifications to the XACML Implementation . . . .	133
C.1	XACML Sample Policy . . . . .	215
C.2	Lattice Evaluation Algorithm in Java . . . . .	217