Preference Aware Dual Contrastive Learning for Item Cold-Start Recommendation

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Abstract

Existing cold-start recommendation methods often adopt item-level alignment strategies to align the content feature and the collaborative feature of warm items for model training, however, cold items in the test stage have no historical interactions with users to obtain the collaborative feature. These existing models ignore the aforementioned condition of cold items in the training stage, resulting in the performance limitation. In this paper, we propose a preference aware dual contrastive learning based recommendation model (PAD-CLRec), where the user preference is explored to take into account the condition of cold items for feature alignment. Here, the user preference is obtained by aggregating a group of collaborative feature of the warm items in the user's purchase records. Then, a group-level alignment between the user preference and the item's content feature can be realized via a proposed preference aware contrastive function for enhancing cold-item recommendation. In addition, a joint objective function is introduced to achieve a better tradeoff between the recommendation performance of warm items and cold items from both item-level and group-level perspectives, yielding better overall recommendation performance. Extensive experiments are conducted to demonstrate the effectiveness of the proposed method, and the results show the superiority of our method, as compared with the state-of-thearts.

Introduction

Collaborative filtering (CF) has achieved remarkable success in personalized recommendation. The CF based models aim at learning quality collaborative feature (i.e, ID-embedding) from the historical interactions (i.e., clicks, rates, and views) to represent users and items (Yu et al. 2021; Wu et al. 2021; He et al. 2020, 2017; Rendle et al. 2012; Wei et al. 2019). However, these methods cannot generate collaborative feature for cold items that are newly coming without any historical interaction, and suffer from item cold-start issue. A common solution is to introduce items' multimedia information (i.e., image, video, and attributes) as content feature to represent the cold items. From the perspective of

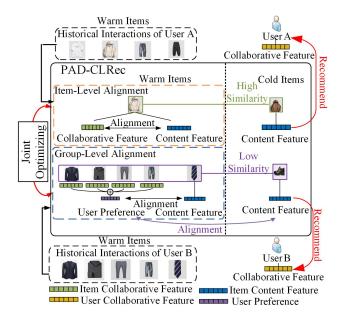


Figure 1: Illustration of the limitation of the item-level alignment strategy and the advantage of the proposed alignment strategy in our PAD-CLRec from both item-level and group-level perspectives.

robustness, some methods (i.e., DropoutNet (Volkovs, Yu, and Poutanen 2017) and MTPR (Du et al. 2020)) incorporate the item's content feature with the collaborative feature as the item's final representation, and treat a subset warm items as cold items via dropping their collaborative feature part in the training stage. Although these methods consider the condition of cold items with the dropout operation in the training stage, they often neglect the relation between item's content feature and collaborative feature, resulting in the limited overall performance.

To this end, recent studies often adopt item-level alignment strategy to explore the relation between item's content feature and collaborative feature from an item-level perspective in the training stage, and achieve improved performance. For example, GAR (Chen et al. 2022) and CLCRec

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(Wei et al. 2021) employ generative adversarial network (GAN) (Goodfellow et al. 2020) and contrastive learning, respectively, to align the collaborative feature and the content feature of the same warm item. Whereas CFCCRec (Zhou, Zhang, and Yang 2023) samples two warm items with cooccurrence users, and aligns the content feature of one item to the collaborative feature of the other item. However, since cold items have no collaborative feature and co-occurrence users with warm items, these item-level alignment strategy based methods did not take this condition into consideration in the training stage, leading to limited performance for the cold items that firstly appear in the test stage, especially for the low similarity cold items, i.e., the cold items whose multimedia information is less similar to the warm items. As illustrated in Figure 1, because of the highly consistent image information between the brown hoodie and the white hoodie, the brown hoodie's content feature will be aligned to the white hoodie's collaborative feature via the item-level alignment of the white hoodie's content feature and its content feature. Therefore, the brown hoodie can be recommended to user A, who bought a white hoodie before. However, as for the leather shoes, item-level alignment is less effective because neither user A nor user B has ever interacted with an item whose content is highly consistent with the leather shoes. Whereas by analyzing user B's preference for formal style clothes based on his purchase record, the leather shoes can be recommended to user B, which illustrates the necessary of exploring the relation between a selected item and a group of warm items from a group-level perspective.

To this end, we propose a preference aware dual contrastive learning based recommendation model (PAD-CLRec) for cold-start recommendation from both item-level and group-level perspectives, where a joint objective function is presented for model training, which includes a dual recommendation contrastive loss, a dual item-level aligning contrastive loss and a preference aware contrastive loss. From the group-level perspective, the user's preference is firstly explored by aggregating the collaborative feature of a group of warm items that interacted with the user. Then, a preference aware contrastive loss is proposed to consider the condition of cold items in the training stage by exploring the relation between a randomly selected warm item's content feature and the obtained user preference, where the randomly selected warm item can be treated as a cold item for model training. In addition, with the combination of the dual item-level aligning contrastive loss and the preference aware contrastive loss in the joint objective function, we can achieve both item-level and group-level feature alignment to explore the relation between items' content feature and collaborative feature. Moreover, the relation between users and items can be also captured by the dual recommendation contrastive loss. Therefore, the proposed method can not only improve low similarity cold items' recommendation performance, but also achieve a better trade-off between the recommendation of cold items and warm items. The contributions of our study can be summarized as follows,

• A preference aware contrastive loss is proposed to fully consider the cold items in the training stage by treating a randomly selected warm item as the cold item, and ex-

ploring the relation between its content feature and the user preference aggregated via a group of warm items' collaborative feature from a group-level perspective.

- A joint objective function is proposed to achieve a better trade-off between the performance of warm items and cold items via exploring the relation between items' collaborative feature and content feature from both itemlevel and group-level perspectives.
- Extensive experiments are conducted on two benchmark datasets to demonstrate the effectiveness of our proposed method, and results show that our method significantly outperforms the state-of-the-art methods for the item cold-start issue.

Related Work

Item cold-start issue can be further divided into two categories. The first category is the few-shot item cold-start issue, whose cold items have just a few historical interactions with users. To fully utilize these extremely sparse interactions, existing works are mainly based on meta-learning methods (Lee et al. 2019; Lu, Fang, and Shi 2020; Zhu et al. 2021; Sankar et al. 2021). For example, MeLU (Lee et al. 2019) uses support set and query set to calculate training loss and test loss, respectively. Then, the training loss is minimized in local update phase, while test loss is minimized in global update phase. MetaHIN (Lu, Fang, and Shi 2020) introduces heterogeneous information networks to the metalearning method for cold-start recommendation from both model-level and data-level simultaneously.

In this paper, we focus on the second category, i.e., zeroshot item cold-start problem, where cold items are newly coming with no historical interactions. To address this problem, existing methods introduce the item's multimedia information to obtain the content feature as the representation of the cold item (Volkovs, Yu, and Poutanen 2017; Du et al. 2020; Wang et al. 2021; Wei et al. 2021; Zhou, Zhang, and Yang 2023). Some of these methods integrate the item's collaborative feature into its content feature, and attempt to infer the integrated feature via randomly corrupting the collaborative feature of a subset of warm items in the training stage from the perspective of robust learning (Volkovs, Yu, and Poutanen 2017; Du et al. 2020). Other methods, which consider the relation between the content feature and the collaborative feature from an item-level perspective, can represent cold items and warm items with content feature and collaborative feature, respectively. For example, PGD (Wang et al. 2021) learns a distilled output with the privileged embeddings from the teacher embeddings as the representation of cold items. GAR (Chen et al. 2022) generates an item's content feature with a similar distribution as its collaborative feature, by training the generator and the recommender, adversarially. CLCRec (Wei et al. 2021) and CFCCRec (Zhou, Zhang, and Yang 2023) obtain the item's content feature by maximizing the mutual information with its own collaborative feature, or another item's collaborative feature with co-occurrence signal. However, these item-level alignment methods can not fully consider the condition of cold items in the training stage, resulting in limited performance.

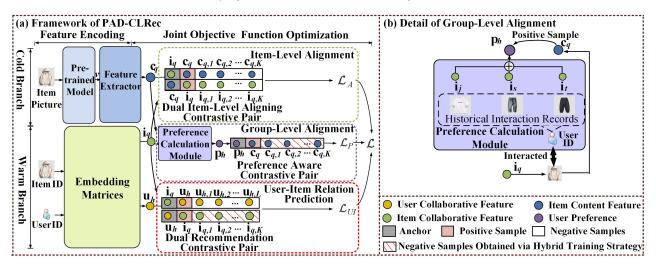


Figure 2: Overall framework of the proposed PAD-CLRec method. (a) The proposed PAD-CLRec includes two stages, i.e., feature encoding and joint objective function optimization, where feature encoding aims to obtain user's collaborative feature, item's collaborative feature and item's content feature; and joint objective function optimization explores the relation among these three different kinds of feature from both items-level and group-level perspectives. (b) Details of Group-Level Alignment. Here, $\mathbf{i} \in \mathbb{R}^{d \times 1}$ and \oplus denote item's collaborative feature and aggregating calculation, respectively.

Different from these existing works, our PAD-CLRec not only fully considers the condition of cold items in the training stage, but also achieves a better trade-off between the performance of warm items and cold items from both itemlevel and group-level perspectives.

Proposed Method

In this section, we introduce our proposed PAD-CLRec, which contains a feature encoding stage and a joint objective function optimization stage. The overall framework of the proposed method is given in Figure 2.

Feature Encoding

In the feature encoding stage, our PAD-CLRec adopts a parallel two-branch structure (i.e., including a warm branch and a cold branch). The warm branch aims to obtain the user's and the item's collaborative feature via their historical interactions, and the cold branch is employed to extract the item's content feature from its image input.

Warm Branch: To encode historical interactions, two trainable embedding matrices $\mathbf{U} \in \mathbb{R}^{d \times M}$ and $\mathbf{I} \in \mathbb{R}^{d \times N}$ are established as follows

$$\mathbf{U} = [\mathbf{u}_1, \dots, \mathbf{u}_M], \mathbf{I} = [\mathbf{i}_1, \dots, \mathbf{i}_N]$$
(1)

where the *h*-th column of U represents the user whose ID is h, and the *q*-th column of I represents the item whose ID is q. M and N are the total number of users and items, respectively. When we input the user's and item's ID into the warm branch, it can output their corresponding ID-embedding as their collaborative feature from the embedding matrices via a lookup operation.

Cold Branch: To obtain the content feature $\mathbf{c}_q \in \mathbb{R}^{d \times 1}$ of the item q, the cold branch contains a frozen pre-trained model and a trainable feature extractor. Firstly, the q-th

item's picture is fed into the pre-trained model to obtain a f dimensional feature vector $\mathbf{v}_q \in \mathbb{R}^{f \times 1}$. Then, the feature extractor consisting of two trainable fully connected layers is used to further encode \mathbf{v}_q as follows

$$\mathbf{c}_q = \mathbf{W}_2 \cdot \delta(\mathbf{W}_1 \cdot \mathbf{v}_q + \mathbf{b}_1) + \mathbf{b}_2 \tag{2}$$

where $\mathbf{W}_1 \in \mathbb{R}^{d \times f}$, $\mathbf{W}_2 \in \mathbb{R}^{d \times d}$ and $\mathbf{b}_1, \mathbf{b}_2 \in \mathbb{R}^{d \times 1}$ are linear mapping matrices and biases of the fully connected layers, respectively. $\delta(\cdot)$ denotes the LeaklyRelu function.

Joint Objective Function Optimization

For model training, a joint objective function \mathcal{L} is proposed to achieve a better trade-off between the performance of warm items and cold items by exploring the relation between item's content feature and collaborative feature, from both item-level and group-level perspectives, which can be formulated as follows

$$\mathcal{L} = (1 - \lambda)\mathcal{L}_{UI} + \lambda\mathcal{L}_A + \eta\mathcal{L}_P$$
(3)

where \mathcal{L}_{UI} is the dual recommendation contrastive loss that is used for user-item relation prediction. \mathcal{L}_A is the dual itemlevel aligning contrastive loss, which can maximize the mutual information between the same item's collaborative feature and its content feature to achieve an item-level feature alignment. \mathcal{L}_P is the proposed preference aware contrastive loss, which is used to capture the relation between the content feature of a randomly selected item and the user's preference for group-level feature alignment. Thereby, with the joint optimization, we can achieve a better trade-off between the recommendation performance of cold items and warm items. Here, λ and η are hyper-parameters.

Note that, these functions (i.e., \mathcal{L}_{UI} , \mathcal{L}_A and \mathcal{L}_P) are based on contrastive learning, whose core is using a selected anchor vector to identify the positive sample from negative

samples. To achieve this, contrastive pair, containing an anchor vector, a positive sample, and negative samples, needs to be constructed for the contrastive loss calculation.

User-Item Relation Prediction: To predict the relation between the user and the item, we argue that if there is an interaction between the *h*-th user and the *q*-th item, the *q*-th item's collaborative feature $\mathbf{i}_q \in \mathbb{R}^{d \times 1}$ should be more similar with the *h*-th user's collaborative feature $\mathbf{u}_h \in \mathbb{R}^{d \times 1}$ than that of other items.

than that of other items. Let $\mathcal{N}_q^{(U)}$ and $\mathcal{N}_h^{(I)}$ denote the set of users that interacted with item q and the set of items that have been purchased by user h, respectively. According to this, a dual recommendation contrasitve pair can be constructed, which contains two parts (i.e., $\mathcal{P}(u, i)$ and $\mathcal{P}(i, u)$) for the dual recommendation contrastive loss calculation. $\mathcal{P}(u, i)$ as the first part leverages \mathbf{u}_h as the anchor, \mathbf{i}_q as the positive sample, and the collaborative feature of items in set $\hat{\mathcal{I}}_q = \{\mathbf{i}_{q,j} | \mathcal{N}_q^{(U)} \cap \mathcal{N}_j^{(U)} = \phi, j = 1, 2, \dots, K\}$ as the negative samples. $\mathcal{P}(u, i)$ can be defined as follows

$$\mathcal{P}(u,i) = \{ (\mathbf{u}_h, \mathbf{i}_q), (\mathbf{u}_h, \mathbf{i}_{q,1}), (\mathbf{u}_h, \mathbf{i}_{q,2}), \dots, (\mathbf{u}_h, \mathbf{i}_{q,K}) \}$$
(4)

Meanwhile, $\mathcal{P}(i, u)$ as the second part leverages \mathbf{i}_q as the anchor, \mathbf{u}_h as the positive sample, and the collaborative feature of users in set $\hat{\mathcal{I}}_h = \{\mathbf{u}_{h,j} | \mathcal{N}_h^{(I)} \cap \mathcal{N}_j^{(I)} = \phi, j = 1, 2, \ldots, L\}$ as the negative samples. $\mathcal{P}(i, u)$ can be formulated as

$$\mathcal{P}(i,u) = \{(\mathbf{i}_q, \mathbf{u}_h), (\mathbf{i}_q, \mathbf{u}_{h,1}), (\mathbf{i}_q, \mathbf{u}_{h,2}), \dots, (\mathbf{i}_q, \mathbf{u}_{h,L})\}$$
(5)

Based on the dual recommendation contrastive pair, \mathcal{L}_{UI} is formulated as

$$\mathcal{L}_{UI} = \frac{1}{|\mathbb{O}|} \sum_{o_{(h,q)} \in \mathbb{O}} \left(\beta \cdot \frac{e^{\mathbf{u}_{h}^{\top} \mathbf{i}_{q}}}{e^{\mathbf{u}_{h}^{\top} \mathbf{i}_{q}} + \sum_{\mathbf{i}_{q,j} \in \hat{\mathcal{I}}_{q}} e^{\mathbf{u}_{h}^{\top} \mathbf{i}_{q,j}}} + (6) \right)$$
$$(1 - \beta) \cdot \frac{e^{\mathbf{i}_{q}^{\top} \mathbf{u}_{h}}}{e^{\mathbf{i}_{q}^{\top} \mathbf{u}_{h}} + \sum_{\mathbf{u}_{h,c} \in \hat{\mathcal{U}}_{h}} e^{\mathbf{i}_{q}^{\top} \mathbf{u}_{h,c}}}})$$

where $o_{(h,q)} \in \mathbb{O}$ denotes an interaction between user h and item q in the interaction set \mathbb{O} .

Item-Level Feature Alignment: To maximize the mutual information of the content feature and the collaborative feature of the same item, the item-level aligning contrastive pair is constructed, which also includes two parts (i.e., $\mathcal{P}(i, c)$ and $\mathcal{P}(c, i)$). $\mathcal{P}(i, c)$ applies the *q*-th item's collaborative feature \mathbf{i}_q as the anchor, its corresponding content feature $\mathbf{c}_q \in \mathbb{R}^{d \times 1}$ as the positive sample, and the content feature of items in set $\hat{C}_q = \{\mathbf{c}_{q,j} | \mathcal{N}_q^{(U)} \cap \mathcal{N}_j^{(U)} = \phi, j = 1, 2, \dots, K\}$ as negative samples, thus $\mathcal{P}(i, c)$ can be denoted as

$$\mathcal{P}(i,c) = \{ (\mathbf{i}_q, \mathbf{c}_q), (\mathbf{i}_q, \mathbf{c}_{q,1}), (\mathbf{i}_q, \mathbf{c}_{q,2}), \dots, (\mathbf{i}_q, \mathbf{c}_{q,K}) \}$$
(7)

Whereas $\mathcal{P}(c, i)$ leverages the *q*-th item's content feature \mathbf{c}_q as the anchor, its corresponding collaborative feature \mathbf{i}_q as the positive sample, and collaborative features of items in set $\hat{\mathcal{I}}_q$ as the negative samples, it can be defined as

$$\mathcal{P}(c,i) = \{(\mathbf{c}_q, \mathbf{i}_q), (\mathbf{c}_q, \mathbf{i}_{q,1}), (\mathbf{c}_q, \mathbf{i}_{q,2}), \dots, (\mathbf{c}_q, \mathbf{i}_{q,K})\}$$
(8)

Then based on the dual item-level aligning contrastive pair, \mathcal{L}_A can be calculated as

$$\mathcal{L}_{A} = \frac{1}{|\mathbb{O}|} \sum_{o_{(h,q)} \in \mathbb{O}} \left(\alpha \cdot \frac{e^{\mathbf{i}_{q}^{\top} \mathbf{c}_{q}}}{e^{\mathbf{i}_{q}^{\top} \mathbf{c}_{q}} + \sum_{\mathbf{c}_{q,j} \in \hat{\mathcal{C}}_{q}} e^{\mathbf{i}_{q}^{\top} \mathbf{c}_{q,j}}} + (1-\alpha) \cdot \frac{e^{\mathbf{c}_{q}^{\top} \mathbf{i}_{q}}}{e^{\mathbf{c}_{q}^{\top} \mathbf{i}_{q}} + \sum_{\mathbf{i}_{q,c} \in \hat{\mathcal{I}}_{q}} e^{\mathbf{c}_{q}^{\top} \mathbf{i}_{q,c}}} \right)$$

Group-Level Feature Alignment: To consider the condition of cold items, a warm item is randomly selected and treated as a cold item for model training. To exploit the relation between the selected item's content feature and a group of warm items' collaborative feature from a group-level perspective, the user's preference is introduced and used to construct the preference aware contrastive pair.

The preference $\mathbf{p}_h \in \mathbb{R}^{d \times 1}$ of user \dot{h} can be obtained by aggregating warm items' collaborative feature in set $\mathcal{I}_{h-q} = {\mathbf{i}_j | \forall \mathbf{i}_j \in \mathcal{N}_h^{(I)} \land \mathbf{i}_j \neq \mathbf{i}_q}$. For calculating \mathbf{p}_h , we give the following measures, including *Weighted Sum* and *Average*. *Weighted Sum:* As different items often have different effects on a specific user's preference, the weighted sum can be adopted to calculate the user's preference as follows

$$\mathbf{p}_{h} = \frac{1}{|\mathcal{I}_{h-q}|} \sum_{\mathbf{i}_{j} \in \mathcal{I}_{h-q}} softmax(\frac{\mathbf{u}_{h}^{\top} \cdot \mathbf{i}_{j}}{||\mathbf{u}_{h}||_{2} \cdot ||\mathbf{i}_{j}||_{2}}) \cdot \mathbf{i}_{j} \quad (10)$$

where $softmax(\cdot)$ is the softmax function to measure the importance of the item to the preference.

Average: To avoid the effects of the quality of user representation, we directly use the average of collaborative feature in set \mathcal{I}_{h-q} as the h-th user's preference \mathbf{p}_h , denoted as follows

$$\mathbf{p}_{h} = \frac{1}{|\mathcal{I}_{h-q}|} \sum_{\mathbf{i}_{j} \in \mathcal{I}_{h-q}} \mathbf{i}_{j}$$
(11)

After that, we assume that when an interaction between the *h*-th user and the *q*-th item occurs, the *q*-th item's content feature \mathbf{c}_q will be more similar to the *h*-th user's preference \mathbf{p}_h than other items' content feature in set $\hat{\mathcal{C}}_q$. Therefore, the preference aware contrastive pair can be built as follows

$$\{(\mathbf{p}_h, \mathbf{c}_q), (\mathbf{p}_h, \mathbf{c}_{q,1}), (\mathbf{p}_h, \mathbf{c}_{q,2}), \dots, (\mathbf{p}_h, \mathbf{c}_{q,K})\}$$
(12)

Then based on the dual preference aware contrastive pair constructed, \mathcal{L}_P can be calculated as

$$\mathcal{L}_{P} = \frac{1}{|\mathbb{O}|} \sum_{o_{(h,q)} \in \mathbb{O}} \frac{e^{\mathbf{p}_{h}^{\top} \mathbf{c}_{q}}}{e^{\mathbf{p}_{h}^{\top} \mathbf{c}_{q}} + \sum_{\mathbf{c}_{q,j} \in \hat{\mathcal{C}}_{q}} e^{\mathbf{p}_{h}^{\top} \mathbf{c}_{q,j}}} \qquad (13)$$

Furthermore, we adopt a hybrid training strategy following the study in (Wei et al. 2021), which can maximize the correlation among user's collaborative feature, item's collaborative feature, and item's content feature.

Experiments and Results

Dataset

We evaluate the proposed model on two real-world datasets including Amazon Rec dataset ¹ and Amazon Fashion

¹https://github.com/weiyinwei/CLCRec

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Task	Model	Amazon Rec					Amazon Fashion						
		@10		@20		@50		@10		@20		@50	
		Recall	NDCG	Recall	NDCG	Recall	NDCG	Recall	NDCG	Recall	NDCG	Recall	NDCG
All	BPR	0.88	0.43	1.40	0.56	2.60	0.80	7.76	7.33	8.12	7.42	8.78	7.56
	DropoutNET	0.91	0.37	1.40	0.45	2.54	0.60	22.67	6.92	23.12	5.47	23.98	4.39
	MTPR	0.96	0.49	1.56	0.64	3.15	0.96	23.56	17.30	24.86	18.76	26.72	19.02
	GAR	0.21	0.11	0.32	0.14	0.55	0.18	23.46	19.98	23.74	19.89	24.33	20.07
	CFCCRec	0.38	0.20	0.65	0.27	1.49	0.44	22.13	15.92	24.09	18.96	26.08	17.20
	CLCRec	1.95	1.10	2.95	1.35	4.88	1.74	26.83	24.52	27.64	20.88	28.75	24.89
	PAD-CLRec	2.20	1.25	3.22	1.51	5.26	1.91	27.24	24.70	28.11	21.01	29.73	25.17
	%Improv.	12.8%	13.6%	9.2%	11.9%	7.8%	9.8%	1.5%	0.7%	1.7%	0.6%	3.4%	1.1%
Warm	BPR	1.30	0.64	2.06	0.83	3.83	1.18	23.31	21.74	24.43	22.02	26.49	22.43
	DropoutNET	1.35	0.56	2.06	0.66	3.74	0.89	22.93	7.07	24.27	5.93	26.13	4.90
	MTPR	1.39	0.71	2.29	0.94	4.54	1.38	21.09	16.89	22.56	17.26	24.52	17.63
	GAR	0.38	0.20	0.57	0.25	1.17	0.36	22.06	20.89	22.71	21.05	23.79	21.27
	CFCCRec	1.22	0.69	1.88	0.86	3.33	1.15	23.21	21.57	24.24	21.84	26.12	22.22
	CLCRec	2.67	1.55	3.81	1.84	6.13	2.30	24.53	22.52	25.69	22.82	27.73	23.23
	PAD-CLRec	2.85	1.63	4.18	1.97	7.12	2.55	25.85	23.55	27.39	23.95	29.72	24.42
	%Improv.	6.7%	5.2%	9.7%	7.1%	16.2%	10.9%	5.4%	4.6%	6.6%	5.0%	7.2%	5.1%
	BPR	0.10	0.04	0.12	0.05	0.36	0.09	0.12	0.05	0.18	0.06	0.40	0.11
Cold	DropoutNET	0.06	0.03	0.08	0.03	0.29	0.07	23.75	7.18	26.43	6.43	27.70	5.10
	MTPR	0.92	0.49	1.62	0.67	3.26	0.99	26.50	21.68	27.68	21.44	29.42	22.31
	GAR	0.10	0.04	0.21	0.07	0.47	0.12	24.88	21.57	25.25	20.99	26.00	21.02
	CFCCRec	1.14	0.60	1.98	0.81	4.51	1.31	25.54	18.96	27.19	22.07	29.29	21.84
	CLCRec	2.99	1.62	4.45	1.99	7.36	2.58	28.94	26.72	29.74	26.84	31.11	27.13
	PAD-CLRec	3.30	1.83	4.89	2.24	7.75	2.80	29.30	27.43	30.41	27.12	32.17	27.98
	%Improv.	10.4%	13.0%	9.9%	12.6%	5.3%	8.5%	1.2%	2.7%	2.3%	1.0%	3.4%	3.1%

Table 1: Performance comparisons $(\times 10^{-2})$ with different cold-start recommendation models on Amazon Rec and Fashion dataset. %Improv. is the percentage by which our PAD-CLRec improves the performance of the best baseline methods.

dataset ². Both datasets not only provide user-item interaction records, but also give images of items. In order to show the recommendation performance in more detail in the case of cold items, warm items, and a mix of cold and warm items, we set up three different tasks (i.e., *Cold*, *Warm* and *All*), respectively. For the cold-start task, we randomly select 20% items as cold items. In which, 50% interactions of these cold items are randomly selected as the *Cold* validation set, with the remainder interactions as *Cold* test set. Whereas, the rest 80% items are used as warm items. These warm item's interactions are divided into three parts, with 80% as the training set, 10% as the *Warm* validation set and the rest 10% as the *Warm* test set. In addition, an extra *All* validation (test) set is built by combining the *Warm* and *Cold* validation (test) sets.

Baseline Methods

In order to illustrate the effectiveness of our PAD-CLRec, we compare it with following state-of-the-art models on both Amazon dataset and Amazon Fashion dataset:

- **BPR** (Rendle et al. 2012): BPR learns collaborative feature (i.e. ID-embedding) to represent the user and the item according to their interactions.
- **DropoutNet** (Volkovs, Yu, and Poutanen 2017): DropoutNet considers the condition of cold items in the training phase via randomly discarding partial warm items' collaborative feature.

- **MTPR** (Du et al. 2020): MTPR replaces the item's collaborative feature with the all-zero vector to simulate cold-start scenario via counterfactual thinking.
- **CLCRec** (Wei et al. 2021): CLCRec based on contrastive learning method can generate the item's content feature by maximizing its mutual information with its corresponding collaborative feature.
- **GAR** (Chen et al. 2022): GAR generates an item's content feature with a similar distribution to its corresponding collaborative feature, via adversarially training the generator and the recommender.
- **CFCCRec** (Zhou, Zhang, and Yang 2023): CFCCRec obtains an item's content feature by contrasting the content feature with the collaborative feature of another item with co-occurrence signal.

Performance Metrics

We adopt recall@K (Wang et al. 2019; He et al. 2017) and Normalized Discounted Cumulative Gain (NDCG@K) (i.e., K=10, 20, 50) (Lee et al. 2019) as the metrics to evaluate the performance of our model, which are all widely used in recommender systems.

Implementation Details

In our experiments, the Xavier algorithm (Glorot and Bengio 2010) is utilized for parameters initialization. Adam optimizer (Kingma and Ba 2014) is adopted for model optimization with the learning rate of 1e - 2, and the batch size

²http://jmcauley.ucsd.edu/data/amazon/

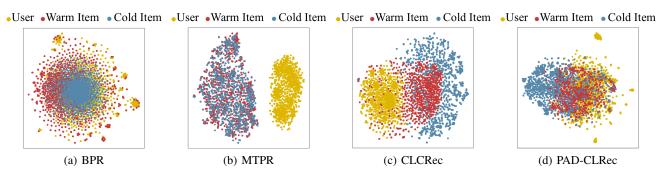


Figure 3: The t-SNE visualization of the representation distribution of users, warm items, and cold items obtained by BPR, MTPR, CLCRec and PAD-CLRec on Amazon Fashion dataset, to show the closeness of users, warm items, and cold items.

is set as 256 The dimension of the item and the user embedding are set to be 64. All the number of negative samples in the joint objective function is set as 512. Hyper-parameters, i.e., λ , η , α , and β , are empirically selected from (0, 1).

Results

Table 1 shows the overall performance of our PAD-CLRec and baseline models for three tasks (i.e., *Warm, Cold*, and *All*) on Amazon Rec and Fashion dataset. Compared with robustness based models (DroupoutNet and MTPR), which cannot exploit the relation between item's content feature and collaborative feature, and the item-level alignment based models (GAR, CFCCRec, and CLCRec), which only focus on aligning item's content feature and collaborative feature from item-level perspective, our method achieves the best performance by successfully considering the condition of cold items in the training stage and exploiting the relation between item's content feature from both item-level and group-level perspectives.

Besides, our PAD-CLRec can provide 10.4%, 13.0% improvement in terms of Recall@10 and NDCG@10 for the Amazon Rec dataset with sparsity 0.0086%, respectively. In addition, it gives 3.4%, 3.1% improvement in terms of Recall@50 and NDCG@50 for the Amazon Fashion dataset with sparsity 0.0048%, respectively. This indicates that when the dataset is denser, our preference aware contrastive function can better capture the relation between the content feature of a randomly selected item and the high quality user preference by fully considering cold items in the training stage. Furthermore, our PAD-CLRec improves the performance on both Warm and Cold tasks, which shows the effectiveness to exploit the relation between item's content feature and collaborative feature from both item-level and group-level perspectives, thus achieving a better trade-off of the performance between warm items and cold items.

Visualization Analysis

The t-distributed stochastic neighbor embedding (t-SNE) cluster visualization of the distribution of users, cold items, and warm items on Amazon Fashion dataset obtained by BPR, MTPR, CLCRec, and PAD-CLRec is illustrated in Figure 3.

		Amaz	on Rec	Amazon Fashion @20		
Task	Model	(@	20			
		Recall	NDCG	Recall	NDCG	
	PAD-CLRec	3.22	1.51	28.11	21.01	
All	PAD-CLRec/w/P	3.04	1.47	27.41	20.29	
	PAD-CLRec/w/D	3.15	1.40	26.72	17.67	
	PAD-CLRec	4.18	1.97	27.39	23.95	
Warm	PAD-CLRec/w/P	3.91	1.84	25.18	22.48	
	PAD-CLRec/w/D	4.00	1.73	27.27	19.37	
	PAD-CLRec	4.89	2.24	30.41	27.12	
Cold	PAD-CLRec/w/P	4.51	2.13	30.11	21.74	
	PAD-CLRec/w/D	4.49	2.07	28.10	24.63	

Table 2: Validation results $(\times 10^{-2})$ of the two dual contrastive loss functions and the preference aware loss on both Amazon Rec dataset and Amazon Fashion dataset.

We can see that our PAD-CLRec obtains a most compact entirety containing users, warm items, and cold items simultaneously, where warm items are closer to users than cold items since warm items have richer behavior. Meanwhile, more cold items are aggregated by users and warm items than CLCRec. This phenomenon further demonstrates the effectiveness of our PAD-CLRec.

In contrast, cold items' representation obtained by BPR presents an almost random distribution, which hardly can be used for cold start recommendation. As for MTPR, the distribution of warm items and cold items is excessively consistent, ignoring the fact that warm items have interactions while cold items do not.

Ablation Study

To show the effectiveness of the preference aware contrastive loss function and the two dual contrastive loss functions (i.e., \mathcal{L}_{UI} and \mathcal{L}_A), we conduct an ablation study. Here, PAD-CLRec/w/P denotes our proposed PAD-CLRec without \mathcal{L}_P . PAD-CLRec/w/D removes the terms that related to $\mathcal{P}(c, i)$ and $\mathcal{P}(i, u)$ in \mathcal{L}_A and \mathcal{L}_{UI} from our PAD-CLRec. The results are given in Table 2.

We can see that our PAD-CLRec improves all metrics achieved by PAD-CLRec/w/P for all three tasks on both datasets, which illustrates the importance of the preference aware contrastive function for considering the condition of The Thirty-Eighth AAAI Conference on Artificial Intelligence (AAAI-24)

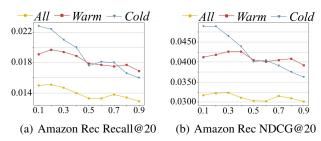


Figure 4: The performance of PAD-CLRec on Amazon Rec dataset with different hyper-parameter η , where Recall@20 and NDCG@20 are utilized as examples of the results.

		Amaz	on Rec	Amazon Fashion @20		
Task	Model	@	20			
		Recall	NDCG	Recall	NDCG	
	PAD-CLRec/A	3.22	1.51	28.11	21.01	
All	PAD-CLRec/W	3.20	1.47	26.91	19.92	
	PAD-CLRec/S	3.08	1.46	27.05	20.00	
	PAD-CLRec/A	4.18	1.97	27.39	23.95	
Warm	PAD-CLRec/W	4.21	1.94	27.29	23.72	
	PAD-CLRec/S	3.91	1.86	27.63	23.93	
	PAD-CLRec/A	4.89	2.24	30.41	27.12	
Cold	PAD-CLRec/W	4.69	2.22	28.35	21.61	
	PAD-CLRec/S	4.67	2.13	28.54	26.00	

Table 3: Performance comparisons $(\times 10^{-2})$ of preference calculation methods on Amazon Rec and Fashion datasets.

cold items in the training stage from a group-level perspective. Furthermore, compared with PAD-CLRec/w/D, the better result obtained by our PAD-CLRec indicates that the dual recommendation function and the dual item-level aligning contrastive function, which are realized in the form of duality, respectively, and can better cooperate with the preference aware contrastive function for better performance from both item-level and group-level perspectives.

Preference Calculation Analysis

We analyze the effectiveness of the two group-level user preference calculation methods in our PAD-CLRec, where PAD-CLRec/A and PAD-CLRec/W denote our PAD-CLRec with the *Average* method and the *Weighted Sum* method, respectively. To make the results more convincing, an additional item-level aligning method based on co-occurrence relation in study (Zhou, Zhang, and Yang 2023) is introduced to replace the \mathcal{L}_P in our joint objective function and form the *Sampling* method named PAD-CLRec/S for comparison. Results are given in Table 3.

For *Warm* task, all three preference calculation methods obtain comparable results. However, our method adopting the *Average* calculation (i.e., PAD-CLRec/A) achieves the best performance for *Cold* and *All* tasks on both datasets. It indicates that the *Average* preference calculation method is the best compromise between the *Weighted Sum* and the *Sampling* calculation, leading to the best performance with a strike of balance between accuracy and diversity. Therefore, we use the *Average* method in our PAD-CLRec.

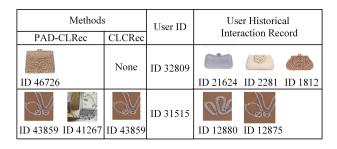


Figure 5: Case studies of the cold items successfully recalled by our PAD-CLRec and the strongest baseline CLCRec for the corresponding user according to the user's historical interaction records on Amazon Fashion dataset.

Parameters Study

Finally, we perform a sensitivity analysis of the parameter η on Amazon Rec dataset and take the Recall@20 and NDCG@20 of three tasks as an example of the result, as shown in Figure 4. We can see that with the increase of η , metrics on the *Cold* task changes significantly, while metrics on the *Warm* task and *All* task remain relatively stable. The metrics on *All* task and *Cold* task obviously decrease when η is getting too large. The reason is that a large η will strengthen the group-level aligning constraint between the cold item's content feature and warm items' collaborative feature with \mathcal{L}_P , which will be harmful to the item-level aligning constraint of a same cold item's collaborative feature and content feature built by \mathcal{L}_A .

Case Study

A case study is also provided, where we recall 20 items for each user on Amazon Fashion dataset, and some representative cases are given in Figure 5. It can be seen that, compared with the items recalled by CLCRec, our PAD-CLRec can successfully recall items with less similarity to warm items in the historical records. In addition, successfully retrieving one item for one specific user is treated as a successful recall. We find that CLCRec and our PAD-CLRec have 5,641 and 5,958 successful recalls, respectively. Especially, 5,630 successful recalls are overlapped. This further illustrates the superiority of our model.

Conclusions

In this paper, we have presented a preference aware dual contrastive learning based model for item cold-start issue. A preference aware contrastive function is introduced to consider the condition of cold items in the training stage from a group-level perspective, by capturing the relation between a randomly selected item and the user preference obtained from the feature of warm items in the user's purchase record. In addition, a joint objective function is employed to exploit the relation between item's content feature and collaborative feature from both item-level and group-level perspectives to achieve a better trade-off between the recommendation performance of warm items and cold items. Experimental results have demonstrated the effectiveness and the superiority of our method, as compared with state-of-the-art methods.

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