### **Advances in Intelligent Systems and Computing**

### Volume 1203

#### Series Editor

Janusz Kacprzyk, Systems Research Institute, Polish Academy of Sciences, Warsaw, Poland

### **Advisory Editors**

Nikhil R. Pal, Indian Statistical Institute, Kolkata, India

Rafael Bello Perez, Faculty of Mathematics, Physics and Computing, Universidad Central de Las Villas, Santa Clara, Cuba

Emilio S. Corchado, University of Salamanca, Salamanca, Spain

Hani Hagras, School of Computer Science and Electronic Engineering, University of Essex, Colchester, UK

László T. Kóczy, Department of Automation, Széchenyi István University, Gyor, Hungary

Vladik Kreinovich, Department of Computer Science, University of Texas at El Paso, El Paso, TX, USA

Chin-Teng Lin, Department of Electrical Engineering, National Chiao Tung University, Hsinchu, Taiwan

Jie Lu, Faculty of Engineering and Information Technology, University of Technology Sydney, Sydney, NSW, Australia

Patricia Melin, Graduate Program of Computer Science, Tijuana Institute of Technology, Tijuana, Mexico

Nadia Nedjah, Department of Electronics Engineering, University of Rio de Janeiro, Rio de Janeiro, Brazil

Ngoc Thanh Nguyen, Faculty of Computer Science and Management, Wrocław University of Technology, Wrocław, Poland

Jun Wang, Department of Mechanical and Automation Engineering, The Chinese University of Hong Kong, Shatin, Hong Kong

The series "Advances in Intelligent Systems and Computing" contains publications on theory, applications, and design methods of Intelligent Systems and Intelligent Computing. Virtually all disciplines such as engineering, natural sciences, computer and information science, ICT, economics, business, e-commerce, environment, healthcare, life science are covered. The list of topics spans all the areas of modern intelligent systems and computing such as: computational intelligence, soft computing including neural networks, fuzzy systems, evolutionary computing and the fusion of these paradigms, social intelligence, ambient intelligence, computational neuroscience, artificial life, virtual worlds and society, cognitive science and systems, Perception and Vision, DNA and immune based systems, self-organizing and adaptive systems, e-Learning and teaching, human-centered and human-centric computing, recommender systems, intelligent control, robotics and mechatronics including human-machine teaming, knowledge-based paradigms, learning paradigms, machine ethics, intelligent data analysis, knowledge management, intelligent agents, intelligent decision making and support, intelligent network security, trust management, interactive entertainment, Web intelligence and multimedia.

The publications within "Advances in Intelligent Systems and Computing" are primarily proceedings of important conferences, symposia and congresses. They cover significant recent developments in the field, both of a foundational and applicable character. An important characteristic feature of the series is the short publication time and world-wide distribution. This permits a rapid and broad dissemination of research results.

\*\* Indexing: The books of this series are submitted to ISI Proceedings, EI-Compendex, DBLP, SCOPUS, Google Scholar and Springerlink \*\*

More information about this series at http://www.springer.com/series/11156

Francisco Rebelo · Marcelo Soares Editors

# Advances in Ergonomics in Design

Proceedings of the AHFE 2020 Virtual Conference on Ergonomics in Design, July 16–20, 2020, USA



Editors
Francisco Rebelo
Faculdade de Arquitetura
Universidade de Lisboa
Lisbon, Portugal

Marcelo Soares School of Design Hunan University Changsha, China

ISSN 2194-5357 ISSN 2194-5365 (electronic) Advances in Intelligent Systems and Computing ISBN 978-3-030-51037-4 ISBN 978-3-030-51038-1 (eBook) https://doi.org/10.1007/978-3-030-51038-1

© The Editor(s) (if applicable) and The Author(s), under exclusive license to Springer Nature Switzerland AG 2020

This work is subject to copyright. All rights are solely and exclusively licensed by the Publisher, whether the whole or part of the material is concerned, specifically the rights of translation, reprinting, reuse of illustrations, recitation, broadcasting, reproduction on microfilms or in any other physical way, and transmission or information storage and retrieval, electronic adaptation, computer software, or by similar or dissimilar methodology now known or hereafter developed.

The use of general descriptive names, registered names, trademarks, service marks, etc. in this publication does not imply, even in the absence of a specific statement, that such names are exempt from the relevant protective laws and regulations and therefore free for general use.

The publisher, the authors and the editors are safe to assume that the advice and information in this book are believed to be true and accurate at the date of publication. Neither the publisher nor the authors or the editors give a warranty, expressed or implied, with respect to the material contained herein or for any errors or omissions that may have been made. The publisher remains neutral with regard to jurisdictional claims in published maps and institutional affiliations.

This Springer imprint is published by the registered company Springer Nature Switzerland AG The registered company address is: Gewerbestrasse 11, 6330 Cham, Switzerland

## **Advances in Human Factors and Ergonomics 2020**

AHFE 2020 Series Editors

Tareq Z. Ahram, Florida, USA Waldemar Karwowski, Florida, USA



11th International Conference on Applied Human Factors and Ergonomics and the Affiliated Conferences

Proceedings of the AHFE 2020 Virtual Conference on Ergonomics in Design, July 16–20, 2020, USA

Advances in Neuroergonomics and Cognitive Engineering	Hasan Ayaz and Umer Asgher
Advances in Industrial Design	Giuseppe Di Bucchianico, Cliff Sungsoo Shin, Scott Shim, Shuichi Fukuda, Gianni Montagna and Cristina Carvalho
Advances in Ergonomics in Design	Francisco Rebelo and Marcelo Soares
Advances in Safety Management and Human Performance	Pedro M. Arezes and Ronald L. Boring
Advances in Human Factors and Ergonomics in Healthcare and Medical Devices	Jay Kalra and Nancy J. Lightner
Advances in Simulation and Digital Human Modeling	Daniel N Cassenti, Sofia Scataglini, Sudhakar L. Rajulu and Julia L. Wright
Advances in Human Factors and Systems Interaction	Isabel L. Nunes
Advances in the Human Side of Service Engineering	Jim Spohrer and Christine Leitner
Advances in Human Factors, Business Management and Leadership	Jussi Ilari Kantola, Salman Nazir and Vesa Salminen
Advances in Human Factors in Robots, Drones and Unmanned Systems	Matteo Zallio
Advances in Human Factors in Cybersecurity	Isabella Corradini, Enrico Nardelli and Tareq Ahram

(continued)

### (continued)

Advances in Human Factors in Training, Education, and Learning Sciences	Salman Nazir, Tareq Ahram and Waldemar Karwowski
Advances in Human Aspects of Transportation	Neville Stanton
Advances in Artificial Intelligence, Software and Systems Engineering	Tareq Ahram
Advances in Human Factors in Architecture, Sustainable Urban Planning and Infrastructure	Jerzy Charytonowicz
Advances in Physical, Social & Occupational Ergonomics	Waldemar Karwowski, Ravindra S. Goonetilleke, Shuping Xiong, Richard H.M. Goossens and Atsuo Murata
Advances in Manufacturing, Production Management and Process Control	Beata Mrugalska, Stefan Trzcielinski, Waldemar Karwowski, Massimo Di Nicolantonio and Emilio Rossi
Advances in Usability, User Experience, Wearable and Assistive Technology	Tareq Ahram and Christianne Falcão
Advances in Creativity, Innovation, Entrepreneurship and Communication of Design	Evangelos Markopoulos, Ravindra S. Goonetilleke, Amic G. Ho and Yan Luximon

### **Preface**

Successful interaction with products, tools and technologies depends on usable designs and accommodating the needs of potential users without requiring costly training. In this context, this book is concerned with emerging ergonomics in design concepts, theories and applications of human factors' knowledge focusing on the discovery, design and understanding of human interaction and usability issues with products and systems for their improvement.

This book will be of special value to a large variety of professionals, researchers and students in the broad field of human modeling and performance who are interested in feedback of devices' interfaces (visual and haptic), virtual reality, user-centered design, design for special populations, particularly the elderly and assistive technology. We hope this book is informative—but even more—that it is thought provoking. We hope it inspires, leading the reader to contemplate other questions, applications and potential solutions in creating good designs for all.

This book is organized into eight sections focusing on the following subject matters: Design Methods, User Interfaces and Interaction Design, Information, Design and Visualization Education and Gamification, Tools, Equipment and Space Design

In the sections that cover Design Methods, User Interfaces and Interaction Design, the focus goes to the limits and capabilities. Generally, the effect of changes in force and kinematics, physiology, cognitive performance, in the design of consumer products, tools and workplaces is discussed. The sections that cover Education and Gamification, Product and Design Evaluation and Sustainable Design employ a variety of research methods and user-centered evaluation approaches, for developing products that can improve safety and human performance and at same time, the efficiency of the system.

- Section 1 Design and User Involvement
- Section 2 Design Strategies and Innovation
- Section 3 Design for Visibility and Comfort
- Section 4 Anthropometric Design
- Section 5 Editorial and Typographic Studies

viii Preface

- Section 6 Design for Behavior Change
- Section 7 Education and Gamification
- Section 8 Tools, Equipment and Space Design

This book will be of special value to a large variety of professionals, researchers and students in the broad field of human performance who are interested in feedback of devices' interfaces (visual and haptic), user-centered design and design for special populations, particularly the elderly. We hope this book is informative—but even more—that it is thought provoking. We hope it inspires, leading the reader to contemplate other questions, applications and potential solutions in creating good designs for all.

We would like to thank the Editorial Board members for their contributions.

- P. Arezes, Portugal
- A. Arruda, Brazil
- E. Attaianese, Italy
- E. Brangier, France
- R. Bruder, Germany
- M. Cairrão, Brazil
- J. Canãs, Spain
- M. Carvalho, Portugal
- F. da Silva, Portugal
- J. da Silva, Brazil
- E. Duarte, Portugal
- J. Duarte, Portugal
- E. Filgueiras, Portugal
- M. Goebel, South Africa
- S. Karmakar, India
- L. Macedo, Brazil
- N. Martins, Portugal
- B. Mrugalska, Poland
- M. Nagamachi, Japan
- A. Neves, Brazil
- P. Noriega, Portugal
- M. Okimoto, Brazil
- L. Paschoarelli, Brazil
- E. Penedos-Santiago, Portugal
- L. Prado, Mexico
- D. Raposo, Portugal
- P. Ray, India
- S. Singh, India
- P. Soni, Thailand
- S. Summerskill, UK
- M. Sun, USA
- P. Thaneswer, India

Preface ix

- B. Thomas, The Netherlands
- S. Ward, Australia
- T. Yamaoka, Japan

July 2020 Francisco Rebelo Marcelo Soares

### Contents

Design and User Involvement	
Discussing Research Through Co-design n Policy-Making Daniele Busciantella-Ricci and Sofia Scataglini	3
The Washing Machine and the Freed Time: The Modernization of a Social Rite and the Aesthetic Conquest of a Model Made in Italy	10
Customising Human Factors Information for Better Australian Army Soldier Equipment Design and Acquisition Sheena Care, Shahd Al-Janabi, Amy Simpson, Jemma Coleman, and Sheena Davis	17
The Role of Virtual Package Shapes in Digital Product Presentation Rafał Michalski	24
Use of Rubber Fibers to Prepare of Impact Resistant Concrete in Factory Slabs Fernando Moscoso, Santiago Felipe Luna Romero, and Luis Serpa-Andrade	31
Improved Design of She People's "Cai-Dai" Weaving Loom Based on the Protection of the Intangible Cultural Heritage in China	36
Ergonomics and Social Considerations in Public Design for Country Parks: A Case Study on Refuse Collection Facilities Against Wildlife's Raids Kin Wai Michael Siu, Yi Lin Wong, and Chi Hang Lo	42

xii Contents

Design and Research of Tools for Auxiliary Bra Wearing Ding-Bang Luh and Yu-Lin Zhao	49
A Web Platform Targeting for Easier Fit Performance Analysis and Headwear Products Aided Design  Zhelin Li, Xianghong Deng, Guangzheng Yu, Yu-chi Lee, Lijun Jiang, and Yuguang Shao	56
Design Strategies and Innovation	
Visual Identity Design as a Cultural Interface of a Territory  Daniel Raposo, João Neves, Maria de Fátima Peres, Teresa Paiva, Mariana Amaral, José Silva, and Fernando Moreira da Silva	65
Innovation in Traditional Productive Sectors - Visual	
Curation in Design  Jose Silva, Daniel Raposo, João Neves, Rogério Ribeiro, Isabel Marto, and Fernando Silva	73
New Chromatic Planning Strategies for Urban Furniture  Margarida Gamito and Fernando Moreira da Silva	83
strateegia: A Framework that Assumes Design as a Strategic Tool André Neves, Silvio Meira, Leonardo Medeiros, Clarissa Soter, Sergio Cavalcanti, Pedro Cavalcanti, and Virginia Heimann	90
Research Project Management in Communication Design: Methodology Proposal	96
Daniela Oliveira, João Neves, Daniel Raposo, and José Silva	70
Promotion and Valorization of the International Tagus Natural Park: A Projectual Approach to Holistic Design João Neves, Celestino Almeida, Domingos Santos, and Daniel Raposo	103
Design for Visibility and Comfort	
Hybrid Approach for Evaluation of Visibility of Platform Display: Subjective Ratings Combined with Gaze Behavior Elicited from Eye Movement Data Hirotaka Aoki and Naoto Koizumi	113
A Study on the Influence of Refrigerator Lighting Layout	
on Visual Comfort	119

Contents xiii

A Study on the Lighting Visual Comfort for Refrigerators with Different Volumes Linghua Ran, Jian Wu, Lin Gui, Zhen Wang, Zhongting Wang, and Yongjia Shen	125
The Influence of Reading and Writing Table Lamp Illumination Parameters on Visual Fatigue Jiyao Lu, Linghua Ran, Lixue Zhang, and Yue He	131
Support Factor of Upholstered Seat Cushions  Yunlong Zhu, Liming Shen, Onder Tor, Jilei Zhang, Ling Liu, Xiaohong Yu, and Lingling Hu	137
Anthropometric Design	
Parametric Design Method for Personalized Bras	145
A Gender Comparison of Portuguese Firefighters' Perceptions Concerning Personal Protective Equipment: Results from a Pilot Study Anna S. P. Moraes, Miguel A. F. Carvalho, Rachel S. Boldt, Fernando B. N. Ferreira, Susan P. Ashdown, and Linsey Griffin	152
Rethinking Sketching Role in Nowadays Design Process	160
An Investigation of the Garment Pressure for Developing Yoga Sports Bras in Ergonomic Design	168
Study on the Design of Asymmetric Breast Correction Product Xin-Yue Bo and Ding-Bang Luh	175
A Study on the Functional Dimensions of Chinese People for Workspace Design Linghua Ran, Chaoyi Zhao, Hong Luo, Xin Zhang, and Taijie Liu	181
Experimental Study on Tightening Torque of Bottle Cap	185
Ergonomic Characteristics and Usage Habits of aAdult Backpack Huimin Hu, Shaorong Ni, Sining Li, and Haimei Wu	192

xiv Contents

Physical Design Assessment of the Nintendo Switch Controller Configurations	198
Pressure Comfort Design Elements for Backpacks	206
Editorial and Typographic Studies	
<b>Graphic-Semantic Expressions Map: An Methodological Tool</b>	217
Inclusive Readability: Recommended Typographic Criteria for Improved Reading in Students with Learning Disabilities	224
Modularity and Grids in Letterforms Across Calligraphy, Conventional Type and Geometric Type Teaching João Brandão and João Gomes	231
A Critical Overview of Modular and Geometric Type Design Categorization in Typographic Taxonomy Systems João Brandão, Jorge dos Reis Duarte, and João Gomes	239
Design for Behavior Change	
Expected Architects Acceptance of a BIM Tool to Optimize the Building Energetic Performance Francisco Rebelo, Daniela Santos, Paulo Noriega, Carlos Figueiredo, Tiago Oliveira, and Elisângela Vilar	249
Designers and Repertoire: Considerations on the Importance of Expanding Design Students' Knowledge Base  Francisco de Assis Sousa Lobo, Galdenoro Botura Junior, and João Carlos R. Plácido da Silva	256
Design Education a Strategy to Change the Perceptions of Students Case Study of Ciudad Juárez Erika Rogel and Alberto Rossa-Sierra	263
Color and Emotion: A Literature Review to Apply in Virtual Reality Environments  Marília Pôrto, Paulo Noriega, Francisco Rebelo, and Elisângela Vilar	269
Research on the Design of Smart Waste Classification and Collection Service System	275

Contents xv

Research on User Experience of Garbage Tricycle Based on Logic of Behaviors and Operation Characteristics of Village Cleaners	283
Research on Social Innovation and S.PSS Apply to Waste Sorting and Recycling System Design in Plateau Area	292
Design of a Mobile Support Application for Teenagers Suffering from Depression in Zapopan, México	301
Education and Gamification	
Design of an Intuitive Control Concept for Lifting Operations Using the Example of Forklifts Leonhard Feiner and Johannes Fottner	309
Return to Manual Control After Monitoring Automated Systems:  Effects of Different Levels of Reliability	317
Augmented Reality and the Use of Alternative Communication for Children with Autism Spectrum Disorder: A Literature Review	324
Human-Centered Design – The Importance of Usability Tests in the Development of Technological Objects	331
Efficacy of VR-Based Reminiscence Therapy in Improving Autobiographical Memory for Chinese Patients with AD	339
Design Education. Human Factors at the Core of a Coworking Self-determined New Design Learning Approach Fernando Mendes, Carlos A. M. Duarte, and Katja Tschimmel	350
Hierarchy of the Users Around the Birthing Bed, Analysis for Furniture Redesign Fabiola Cortes-Chavez, Ana Diaz-Pinal, Alberto Rossa-Sierra, Carlos Garnier, and Elvia Luz Gonzalez-Muñoz	356
Fictional Worlds in Cinema and Games: Affinities in Their Conceptions, Creation, and Goals	362

xvi Contents

Tools, Equipment and Space Design	
Design Strategies for a More Sustainable and Optimized Interaction	371
Study on Backpack Carrying Health of Children	378
Research on Information Architecture and Design Strategy of AR-HUD in Urban Rail Information Displayed System	386
The Accessibility Design and Evaluation of Civil Aircraft Cockpit Hongyu Zhu, Xinyang Zhu, Hua Meng, and Yinbo Zhang	394
Analysis and Design of High-Heel Shoes' Side Curve Based on Kansei Engineering  Zhehao Zhu, Chenglong Weng, Zhang Zhang, and Tianhong Fang	400
Author Index	407