



7SHIELD

SOLUTIONS FOR PROTECTING THE SPACE GROUND SEGMENTS: FROM RISK ASSESSMENT TO EMERGENCY RESPONSE

*Ilias Gkotsis, Leonidas Perlepes, Aggelos Aggelis, Katerina Valouma, Antonis Kostaridis (SATWAYS)
Eftichia Georgiou, Nikolaos Lalazisis, Vasiliki Mantzana (KEMEA)*



This project has received funding from the European Union's Horizon 2020 research and innovation programme under the grant agreement No 883284.

CPS4CIP 2022, 30 Sept 2022

Project Overview

- **7SHIELD** - ‘Safety and Security Standards of Space Systems, ground Segments and Satellite data assets, via prevention, detection, response and mitigation of physical and cyber threats’
- Funded by the EU Horizon 2020 programme in response to SU-INFRA01-2018-2019-2020 “Prevention, detection, response and mitigation of combined physical and cyber threats to critical infrastructure in Europe”
- Duration: 1 September 2020 – 28 February 2023(30 months)
- Coordinator: Engineering Ingegneria Informatica SpA
- EU funding: € 6,969,568.75



- 22 Partners from 12 European countries including
 - ✓ 5 GSSS infrastructure owners and operators (FMI, NOA, SPACEAPPS, DEIMOS, SERCO)
 - ✓ first responders organizations (EETT, HP, KEMEA)
 - ✓ academic/research institutes (CERTH, CENTRIC, CeRICT)
 - ✓ industry and technical SMEs (ENG, CS, INOV, STWS, DES, DFSL, RG, ACCELI, RESIL, CLS, CSNov)

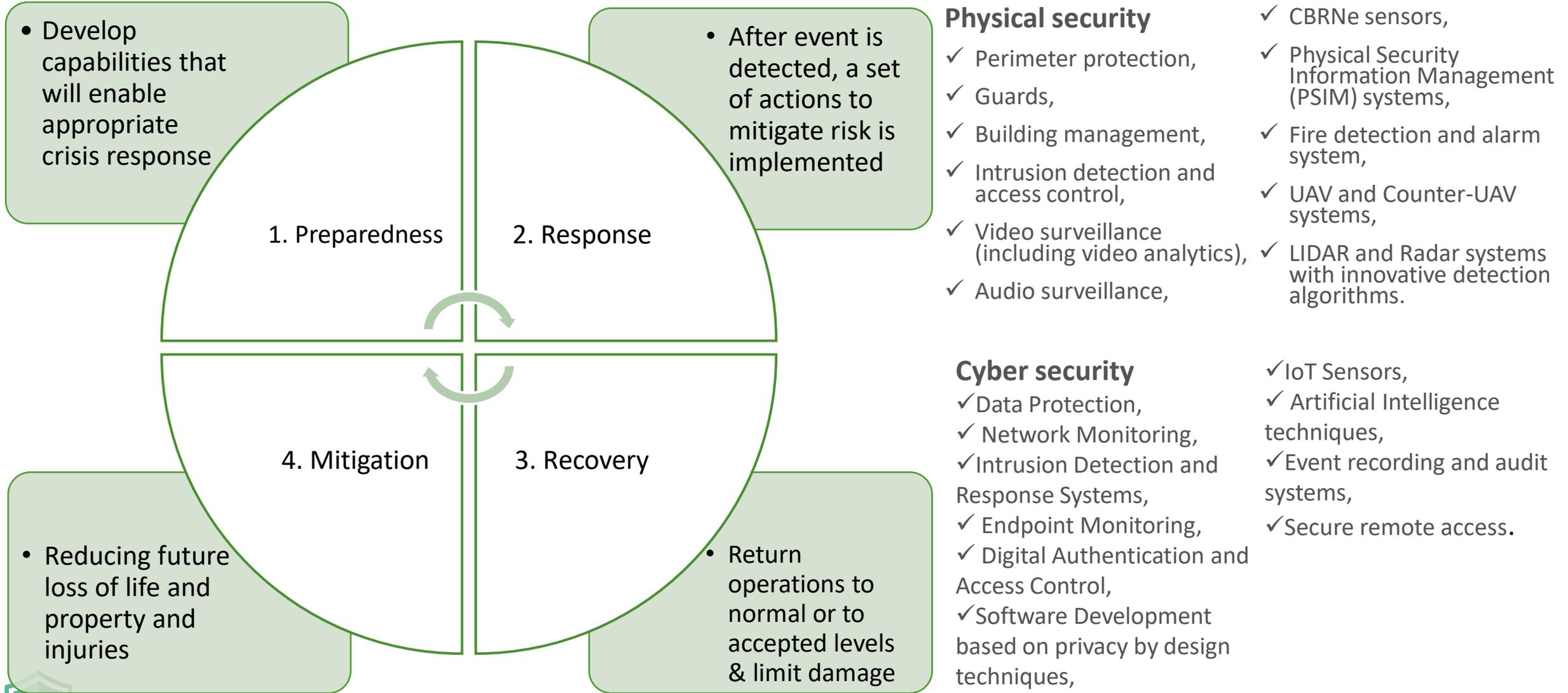


GSSS main threats and security issues

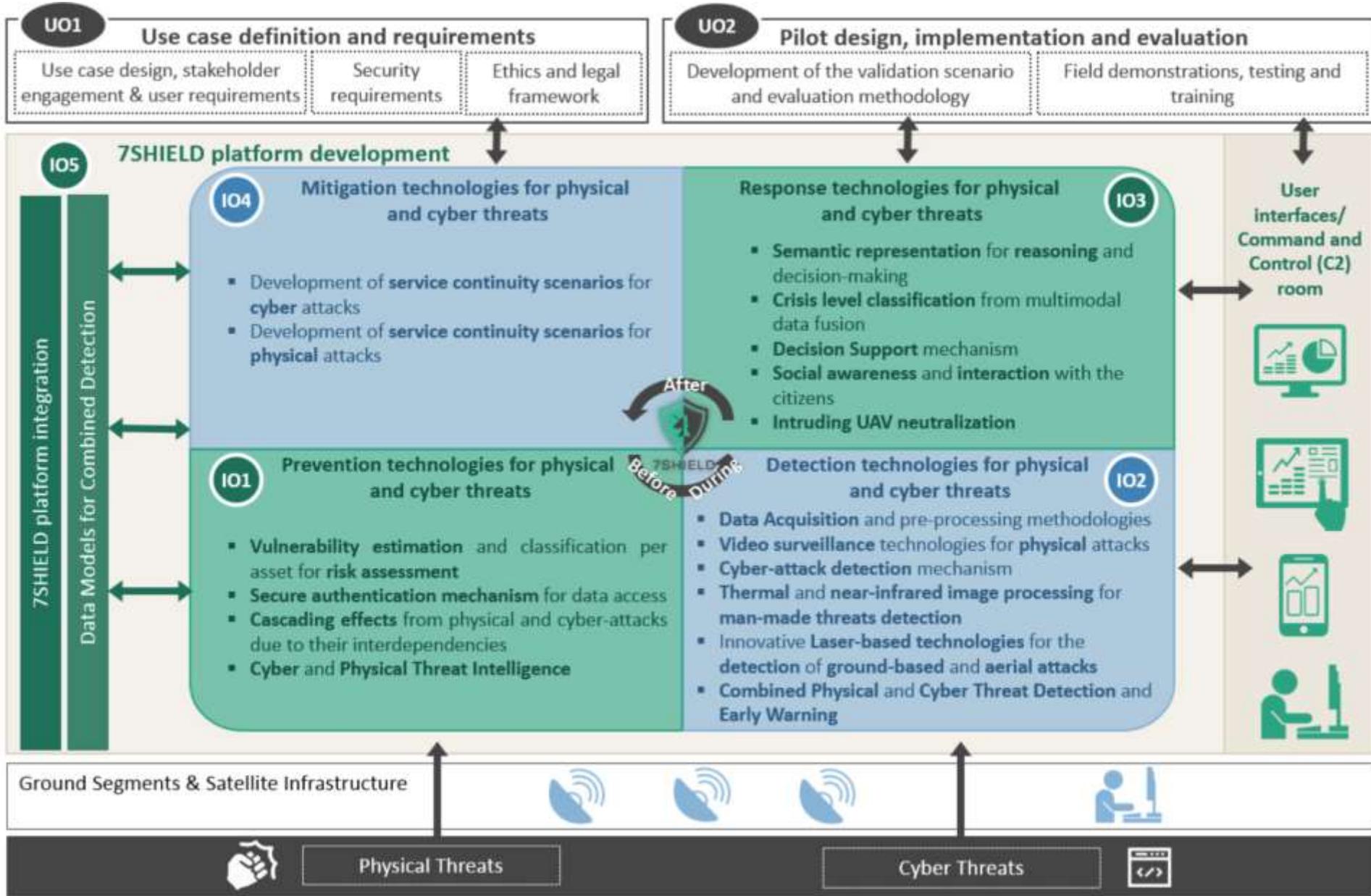
- Facilities are **open to visitors**; thus, access is possible to unauthorized individuals with potentially abnormal or malicious intent (e.g. espionage, vandalism, terrorist or activist attack)
- Several facilities are **established in isolated areas** (e.g. forest, hills, etc.), and are unattended, which fact can be exploited by potential intruders/attackers
- GSSS are open air facilities, that are **exposed to UAV attacks**
- The **data centers** and the **satellite antennas** are some of the most important assets, that the services of the GSSS rely on. These assets are prone to both **physical and cyber threats** such as:
 - Unauthorized access to virtual machine/data
 - Unavailability of user services due to DDoS.
 - Unauthorized access and Damage to the server/data room
 - Sniffing attack (e.g. sniff the user authentication traffic between a client and a server, trying to extract password hashes or authentication information)
 - Ransomware attack
 - Natural hazards
 - Interruption/Disruption of power supply, communication etc. or theft of critical equipment



Crisis management and Security solutions



7SHIELD project organization



Arctic Space Centre in Finland



ICE Cubes Service in Brussels



Deimos Ground Segment in Spain

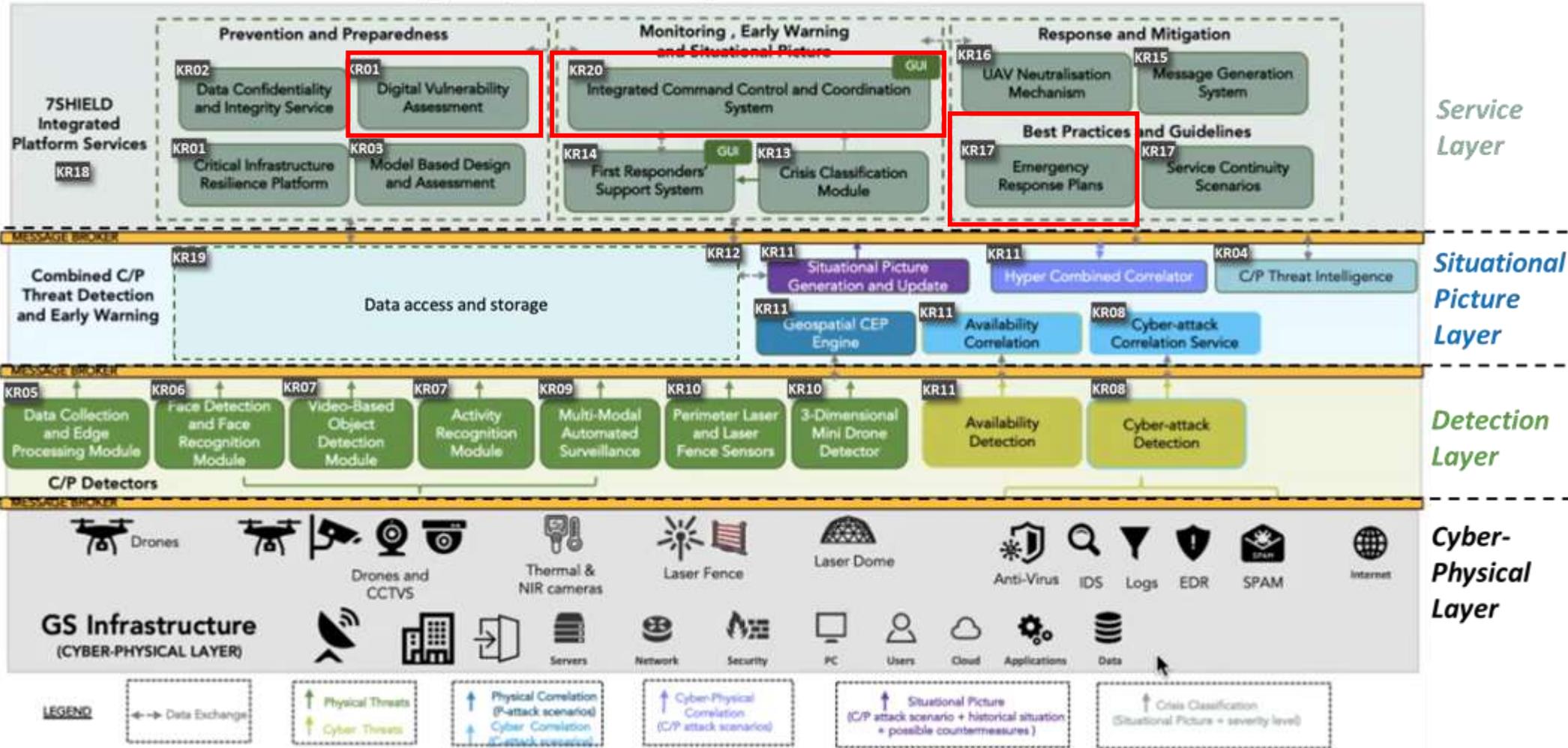


Ground Segment of NOA in Greece



ONDA DIAS platform in Italy

7SHIELD conceptual approach



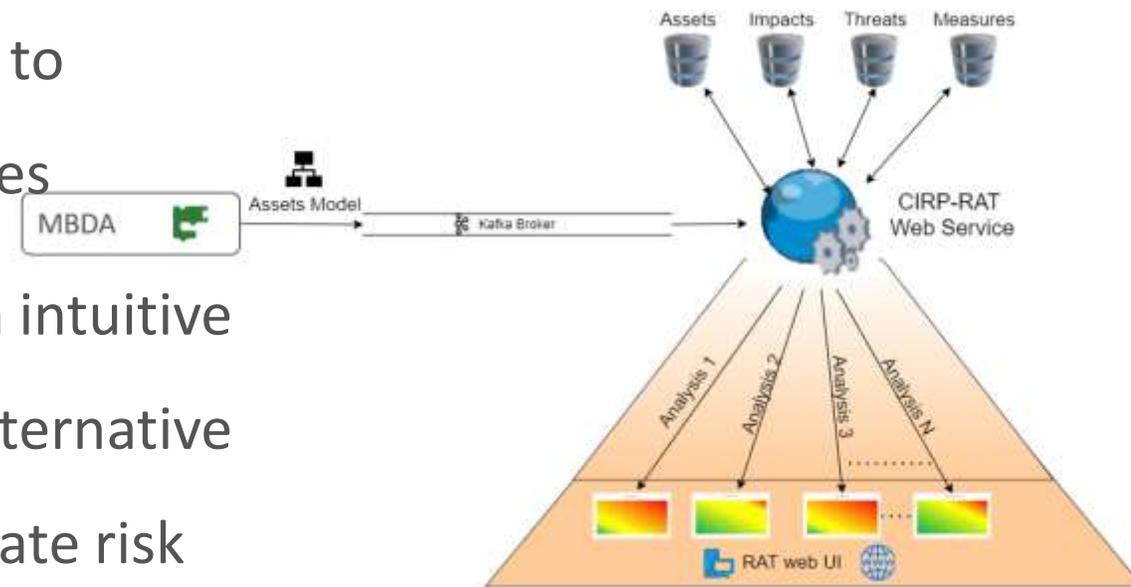
Main solutions for Operators:

- ✓ Risk Assessment tools
- ✓ Data Confidentiality and Integrity
- ✓ Interdependencies and cascading effects
- ✓ Integrated C3 System
- ✓ Decision Support System
- ✓ Crisis Classification Tool
- ✓ Social Awareness and Warning Message
- ✓ Service Continuity Scenarios
- ✓ Emergency Response Plans



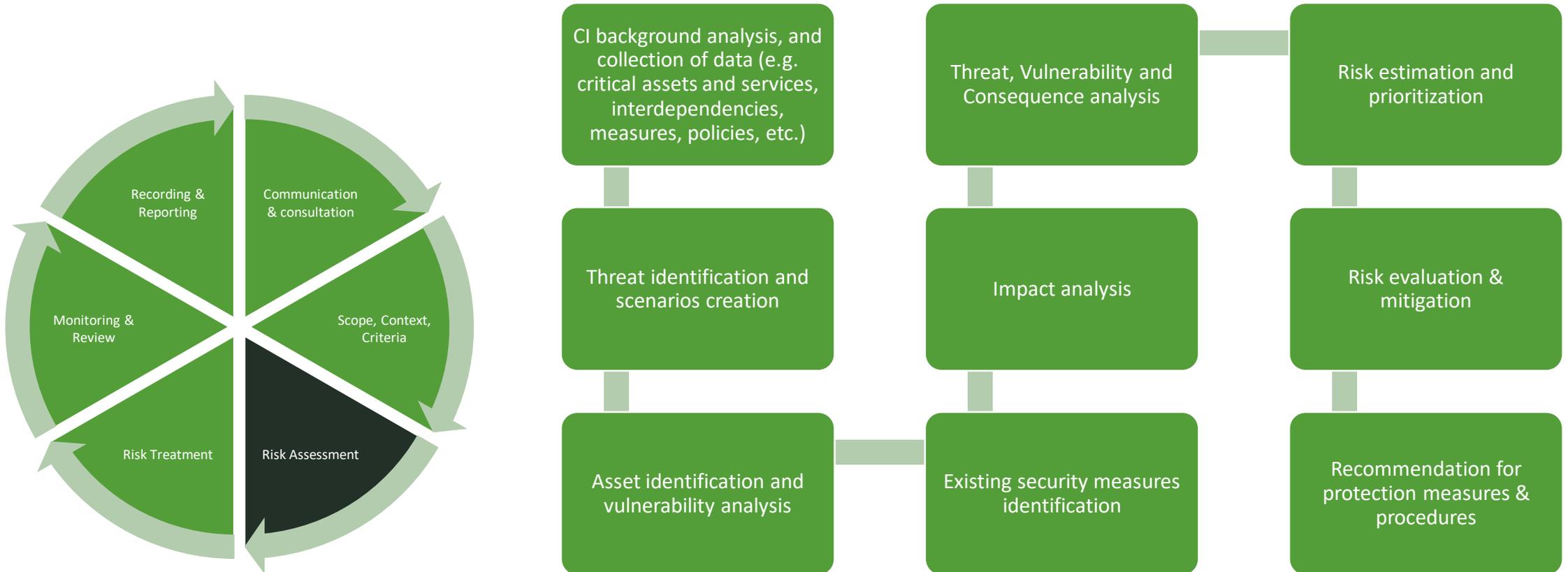
CIRP Risk Assessment Tool

- CIRP-RAT is designed as an extension of the CIRP (Critical Infrastructure Resilience Platform) provided by Satways. CIRP is an end-to-end modelling component, able to provide online and offline simulation functionalities
- CIRP-RAT, is a web-based tool, offering through an intuitive and user-friendly interface the capability to run alternative what-if scenarios (assessments), in order to calculate risk and to identify adequate response options

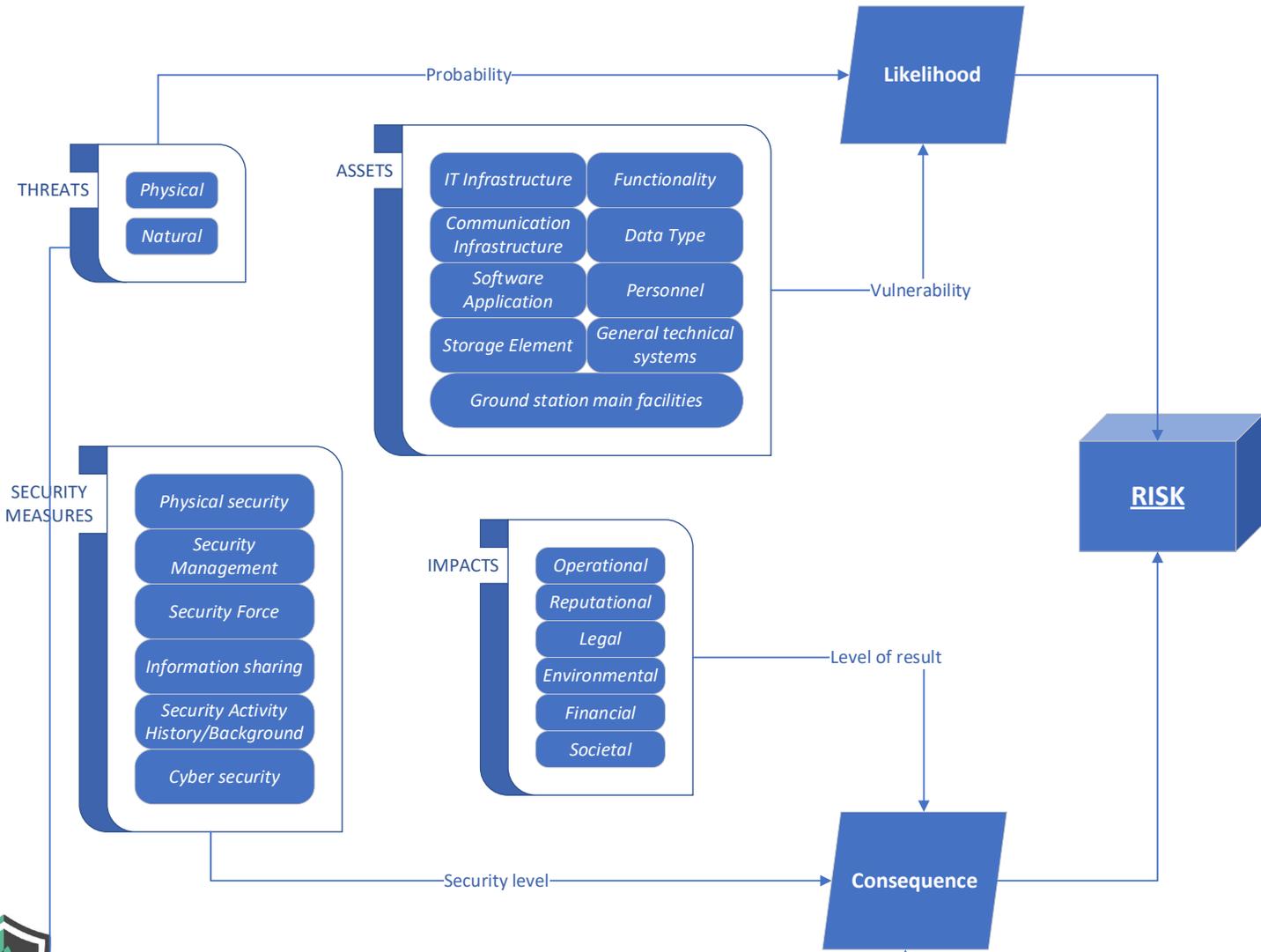


7SHIELD Risk assessment process

CIRP-RAT provides the CI operator with risk assessment information in a stepwise process:



CIRP-RAT main components



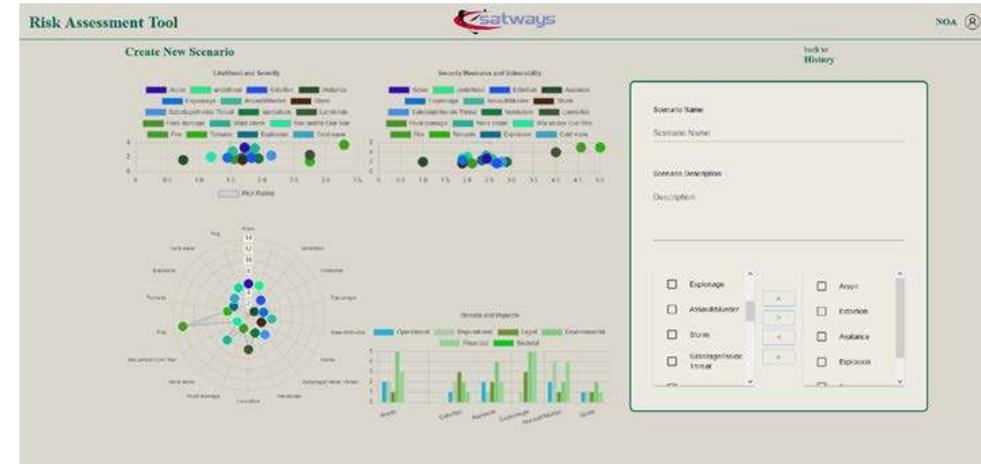
Risk Assessment Tool - Gatways

Infrastructure configuration

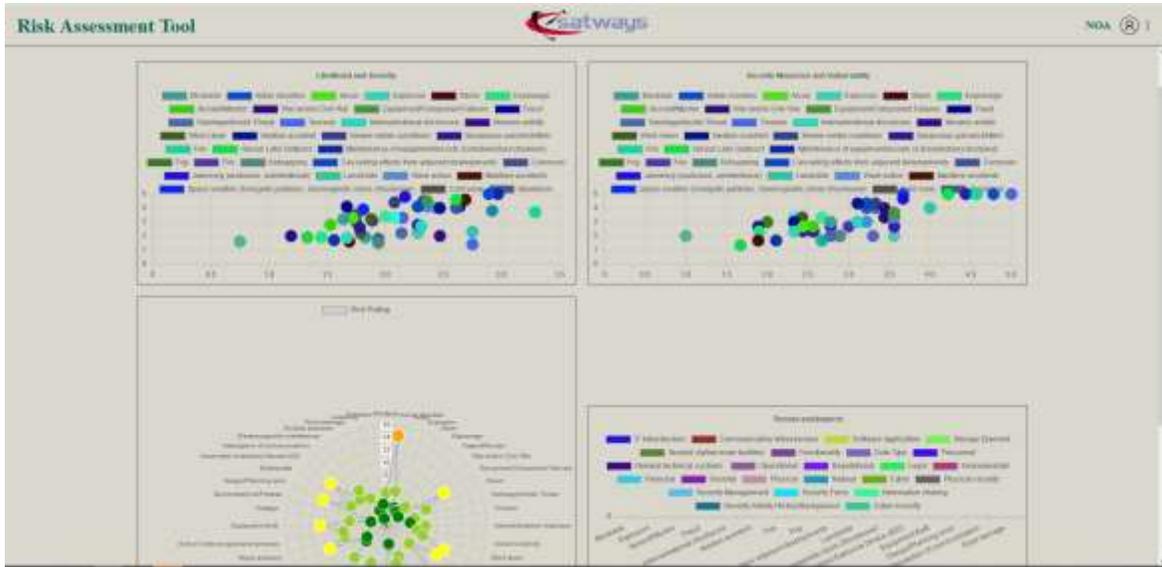
InfraStructure name: SGA
 Description: SGA has been historically maintained by the Iraqi government as the sole institution in charge of national electricity, monitoring, with a clear mandate to conduct electricity research for the benefit of the Iraqi citizens. It global level is focus on the MERSO Grid for regional electricity, established along the framework of UNDO-ENRREC. At the operational level of the North Sector, Pansar (OFF) Operates Risk Assessment and Mitigation Network, and is the final point on the Global Power Sharing System of Systems (GSSS), one of the four network GSSS partners in the world.

Site: 327874
 SAT: 327874

THREATS		ASSETS		MEASURES	
Category	Type	Threat	Description	Enabled	
Physical	Political, Geo-political, Social	War and/or Civil War	Disruption of SGA's services due to events triggered by War or War-like conditions (civil war)	<input checked="" type="checkbox"/>	
Physical	Political, Geo-political, Social	Politically motivated Threats	Disruptions due to events motivated by political interests	<input checked="" type="checkbox"/>	
Physical	Political, Geo-political, Social	Espionage	Threat from Foreign Powers' Secret Intelligence Services	<input checked="" type="checkbox"/>	
Physical	Political, Geo-political, Social	Demonstrations/Protests	Operational disruptions due to protests and wide-scale demonstrations	<input checked="" type="checkbox"/>	
Physical	Political, Geo-political, Social	Blockade	Operational disruptions due to facility blockade by political groups/actors	<input checked="" type="checkbox"/>	
Physical	Criminal	Arson	Physical threats from third persons to SGA's staff (Sabotage, extortion, acts of violence against employees, etc.), Hostage, Extortion, Assault, Murder with conventional weapons (vehicles), Infrastructure (damage using non-conventional methods) (vehicles, etc.)	<input checked="" type="checkbox"/>	
Physical	Criminal	Arson	Physical threats from third persons to SGA's staff (Sabotage, extortion, acts of violence against employees, etc.), Hostage, Extortion, Assault, Murder with conventional weapons (vehicles), Infrastructure (damage using non-conventional methods) (vehicles, etc.)	<input checked="" type="checkbox"/>	



CIRP-RAT results for physical threats assessment



Several diagrams and tables are produced, presenting the following information (non-exhaustive):

- Likelihood vs Severity
- Security Measures vs Vulnerability
- Risk Rating
- Threats vs Impacts
- Risk, Severity, Likelihood

Risk Level	Risk Definition
Maximum	Unacceptable: Maximum disruption of provided services and maximum threat to facility operation. Implement new/additional security measures, create/update plans or processes
High	Unacceptable: Maximum disruption of provided services, large threat to facility operation. Implement new/additional security measures, create/update plans or processes
Medium	(Un)acceptable: Some disruption to the provided services, some threat to facility performance. It should be aggressively managed, and consider enhancement of or additional measures.
Low	Acceptable: little disruption, little threat to the facility. Some security actions/measures are probably necessary.
Minimum	Acceptable: No or very small disruption to the facility. The current security framework is sufficient.

Why risk assessment framework and CIRP-RAT?

Risk awareness and informed decision making on security measures

Organized and holistic security plan

Improved allocation of resources

Preparedness and anticipation of threats

Incident response capacity and mitigation of incident damage



ENGAGE PSIM

✓ Unified User Interface

✓ 2D / 3D Map

✓ Advanced User & Role management
(access rights per user and roles)

✓ Collaboration with the FRs on the field
(tracking, monitoring, mission assignment)

✓ Depiction of situation on
the field

✓ Integrated Emergency
Response Plans



7SHIELD

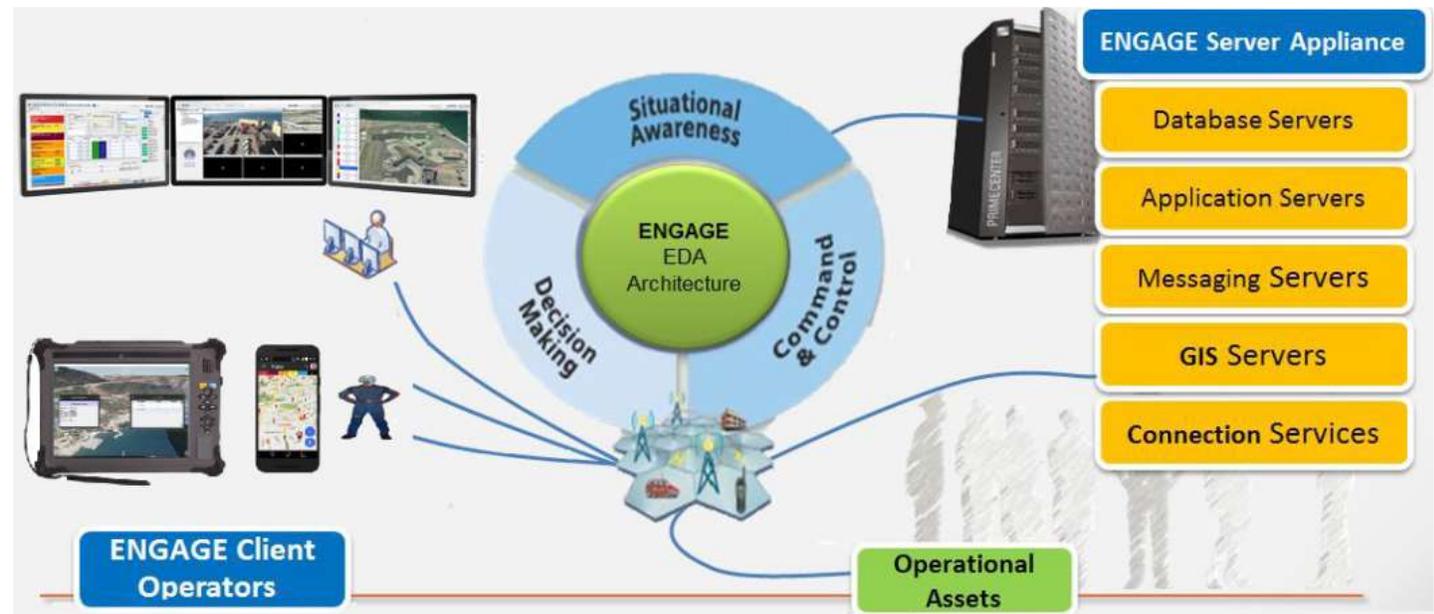
Advanced Graphical User Interface (Thick Client or Web)

The screenshot displays the ENGAGE PSIM software interface. The top navigation bar includes the 'ENGAGE' logo, user information (User ID: UNUN00, Status: 19/09/2022 14:02:17, Hazard: Intrusion Detection RWV), and a 'Hide/Show' button. The main interface is divided into several sections:

- Alarms:** A table showing a list of managed alarms with columns for Alarm ID, Date, Type, Status, and Time. The status column is color-coded (green for 'MANAGED').
- Status:** A section with a 'NEW' button and a progress indicator for 'INVESTIGATION', 'MITIGATION', and 'MANAGED'.
- Security:** A section with a 'MEDIUM' security level indicator and a bar chart showing priority levels.
- Data:** A section containing an 'Alarm Summary' and 'Description' for a specific event.
- Information:** A section providing details about the alarm, including Alarm type, Location, Name, Model, and IP.
- Comments:** A section for adding and viewing comments related to the alarm.
- IT Personnel:** A section on the right side of the interface showing a list of tasks and actions performed by IT personnel, such as 'IT Personnel: (110) RMS Alarm message acknowledgment...' and 'IT Personnel: (110) The following actions are performed...'.

ENGAGE PSIM

- Information from physical and detection tools, event correlators, crisis assessment tools and social media analysis tools are collected and combined. Then they are depicted in the **user-friendly UI**, improving the **situational awareness** of the users and enabling **effective management of the response activities**.
- Taking into consideration the list of attacks that have been detected and the status of the response activities, an **overall estimation of the CI status is depicted to the users**, informing them about the status of the CI, the overall **severity of the attacks**, the **hazard types** etc.
- During a crisis, the ENGAGE PSIM enables the **communication between the commanders and the FRs**, by providing to the users the **status of the FRs** (e.g. their position and vital signs), and by **collaborating with them and assigning to them commands/missions**.
- During the response phase, the ENGAGE PSIM supports the decision-making process by incorporating the **Emergency Response Plan** of the CIs. These plans **guide the actions of the commanders**, by mentioning which action should be executed in each phase of the crisis (mission assignments, communication of the situation to external agencies, internal actions etc.).
- The person in charge can **manage all resources** (human and non-human) through **multiple communication methods and a holistic visualization**.



Emergency Response Plan (ERP) module

A key part of preparing for an emergency is developing an Emergency Response Plan (ERP). ERPs are set to associate the specific threat events detected or correlated with specific reaction protocols.

- **Improve Operations** by making the right decision in a critical situation [*Elimination of operators panic or subjectivity during response*]
- **Efficient** [*time, cost, quality etc.*] **management** of emergency situations
- **Systematize specific responses** [*Simple, immediate and clear instructions for response actions*]



Emergency Response Plan (ERP) module

Part of ERPs	Components of the ERPs
<p>Strategic: The strategic part of the plans describes the general emergency management policy objectives and offer general guidance by establishing the long-term policy priorities and responsibilities.</p>	<ol style="list-style-type: none">1. Introduction, scope and purpose of the ERP2. The concept of operations of the SGS3. The operational organization of the SGS & assignment of responsibilities related to emergency management activities4. Direction control and coordination identifying the members of the Emergency Response Team and the persons/roles that have operational control over response assets5. Emergency information collection, analysis, and dissemination6. Communications & coordination procedures during the ER7. Administration, logistics and general support policies and services for all types of emergencies8. ERP revision, maintenance, and training process
<p>Operational: This part is a detailed organizational process which defines and describes the roles and responsibilities, the tasks, and actions to be performed by the various emergency management stakeholders during response.</p>	<ol style="list-style-type: none">9. Threat/Emergency specific functional playbooks which focus on critical operational functions and who is responsible for carrying them out, or they contain unique and regulatory response details that apply to a specific threat, in the form of standard operating procedures. These playbooks describe policies, processes, roles, and responsibilities that SGS's persons/roles and departments carry out during any pre-identified emergency and until it is resolved.



Emergency Response Plan (ERP) module

The screenshot displays the ENGAGE C2 interface for a physical intrusion detection alarm. The main dashboard shows the alarm status as 'NEW' and 'MEDIUM' severity. The alarm summary indicates a physical intrusion detection event at Building Fence by SDLRF. The description states that an intrusion detection in the perimeter has been detected. The information section provides details about the alarm type, location, name, model, creation date, collection date, data source type, and source ID.

The response plan actions are categorized by personnel:

- IT Personnel:**
 - (1100) Rec Alert message acknowledgement on the ICSS screen by IT personnel (Intrusion of Critical Area)
 - (1101) The following actions are performed:
 - (1101.1) 1. The GS Director and the Emergency Response Team, are informed that the DEIMOS infrastructure is under Physical Attack and that an intrusion of a Critical Area has been detected.
 - (1101.2) 2. IT personnel locates the coordinates of the object/intruder based on the UAV location.
 - (1101.3) 3. Analyzes CCTV live and recorded footage to verify intrusion and the location of the intruder.
 - (1101.4) 4. Provides description of the intruders and his last known location (based on the UAV location) to the Security Personnel.
- Security Personnel:**
 - (1100) The following actions are performed:
 - (1102.1) 1. Initiate a search on the ground to locate (approximate) and identify the intruder.
 - (1102.2) 2. Notify Law Enforcement (first responders) and provide information on intruder (e.g. current location, number, race/gender, clothing description, physical features, type of weapons (if any), backpack, identity).
- IT Personnel:**
 - (1100) The following actions are performed:



7SHIELD

Thank You

Ilias Gkotsis

i.gkotsis@satways.net

SATWAYS Ltd

<https://www.satways.net>



This project has received funding from the European Union's Horizon 2020 research and innovation programme under the grant agreement No 883284.