# **Lecture Notes in Computer Science**

10816

Commenced Publication in 1973
Founding and Former Series Editors:
Gerhard Goos, Juris Hartmanis, and Jan van Leeuwen

#### **Editorial Board**

David Hutchison

Lancaster University, Lancaster, UK

Takeo Kanade

Carnegie Mellon University, Pittsburgh, PA, USA

Josef Kittler

University of Surrey, Guildford, UK

Jon M. Kleinberg

Cornell University, Ithaca, NY, USA

Friedemann Mattern

ETH Zurich, Zurich, Switzerland

John C. Mitchell

Stanford University, Stanford, CA, USA

Moni Naor

Weizmann Institute of Science, Rehovot, Israel

C. Pandu Rangan

Indian Institute of Technology Madras, Chennai, India

Bernhard Steffen

TU Dortmund University, Dortmund, Germany

Demetri Terzopoulos

University of California, Los Angeles, CA, USA

Doug Tygar

University of California, Berkeley, CA, USA

Gerhard Weikum

Max Planck Institute for Informatics, Saarbrücken, Germany

More information about this series at http://www.springer.com/series/7409

John Krogstie · Hajo A. Reijers (Eds.)

# Advanced Information Systems Engineering

30th International Conference, CAiSE 2018 Tallinn, Estonia, June 11–15, 2018 Proceedings



Editors
John Krogstie
Department of Computer Science
Norwegian University of Science and
Technology
Trondheim
Norway

Hajo A. Reijers Vrije Universiteit Amsterdam Amsterdam The Netherlands

ISSN 0302-9743 ISSN 1611-3349 (electronic) Lecture Notes in Computer Science ISBN 978-3-319-91562-3 ISBN 978-3-319-91563-0 (eBook) https://doi.org/10.1007/978-3-319-91563-0

Library of Congress Control Number: 2018942346

LNCS Sublibrary: SL3 - Information Systems and Applications, incl. Internet/Web, and HCI

© Springer International Publishing AG, part of Springer Nature 2018

This work is subject to copyright. All rights are reserved by the Publisher, whether the whole or part of the material is concerned, specifically the rights of translation, reprinting, reuse of illustrations, recitation, broadcasting, reproduction on microfilms or in any other physical way, and transmission or information storage and retrieval, electronic adaptation, computer software, or by similar or dissimilar methodology now known or hereafter developed.

The use of general descriptive names, registered names, trademarks, service marks, etc. in this publication does not imply, even in the absence of a specific statement, that such names are exempt from the relevant protective laws and regulations and therefore free for general use.

The publisher, the authors and the editors are safe to assume that the advice and information in this book are believed to be true and accurate at the date of publication. Neither the publisher nor the authors or the editors give a warranty, express or implied, with respect to the material contained herein or for any errors or omissions that may have been made. The publisher remains neutral with regard to jurisdictional claims in published maps and institutional affiliations.

Printed on acid-free paper

This Springer imprint is published by the registered company Springer International Publishing AG part of Springer Nature

The registered company address is: Gewerbestrasse 11, 6330 Cham, Switzerland

#### **Preface**

CAiSE 2018, the 30th International Conference on Advanced Information Systems Engineering was held in Tallinn, Estonia, during June 11–15, 2018.

The goal of the CAiSE conference series is to bring together the R&D community working on the models, methods, techniques, architecture, and technologies that address the design, engineering, operation, and evolution of information systems. The conference theme of CAiSE 2018 was "Information Systems in the Big Data Era," which acknowledges the disruptions brought about by the abundance of big data sources on government and business services, their users and customers, and their environments. This data abundance creates new opportunities to develop smart and personalized information systems. Concomitantly, it raises new challenges for information systems engineers, for example, in the areas of scalable data cleaning, integration and processing, real-time and predictive data analytics, and the cognification of information systems engineering.

The three invited keynotes of CAiSE 2018 provided three important perspectives on the big data era:

- Prof. Jan Recker (University of Cologne): "Information Systems Engineering in the Digital Age"
- Prof. Frank van Harmelen (Vrije Universiteit Amsterdam): "Information Systems in the Linked Data Era"
- Dr. Dan Bogdanov (Cybernetica): "Embedding Privacy by Design in Information Systems, One Business Process at a Time"

The accepted research papers and the CAiSE Forum address facets related to the theme of the conference, as well as the core topics associated with information systems design, engineering, and operation. The program included the following paper sessions:

- Process Execution
- User-Oriented IS Development
- Social Computing and Personalization
- The Cloud and Data Services
- Process Discovery
- Decisions and the Blockchain
- Process and Multi-level Modeling
- Data Management and Visualization
- Big Data and Intelligence
- Data Modeling and Mining
- Quality Requirements and Software

For CAiSE 2018, we received 179 full paper submissions. This year, we followed up with the selection process that was put in place in 2017. Each paper was initially reviewed by at least two Program Committee members. At the end of the first phase,

we rejected papers with consistent negative evaluations. In the second phase of the evaluation, all papers with at least one positive evaluation were reviewed by a member of the Program Board. All reviewers then engaged in an online discussion of these papers. Finally, during the physical meeting of the Program Board, the final decision was made about the acceptance or rejection of each paper. The Program Board meeting took place in Amsterdam during February 20–21, 2018. The overall evaluation process of the papers resulted in the selection of 37 high-quality papers, which amounts to an acceptance rate of 21%. The final program of CAiSE 2018 was complemented by workshops, co-located working conferences, and a PhD consortium. For each of these events, separate proceedings were published.

We would like to thank the general chairs, Marlon Dumas and Andreas Opdahl, as well as their organization team, including Fabrizio Maggi, Fredrik Milani, Alexander Nolte, and Eva Pruusapuu, for all their efforts with respect to organizing CAiSE 2018. We warmly thank the workshop chairs (Remco Dijkman and Raimundas Matulevičius), the forum chairs (Jan Mendling and Haralambos Mouratidis), the tutorial chairs (Massimo Mecella and Selmin Nurcan), the doctoral consortium chairs (Marite Kirikova, Audrone Lupeikiene, and Ernest Teniente), and the publicity chairs (Jennifer Horkoff, Ingo Weber, and Liang Zhang) for their excellent work and contributions. We are grateful, too, to Richard van der Stadt, who helped run the review process and prepare the proceedings. Henrik Leopold and Han van der Aa contributed greatly to a smooth execution of the Program Board meeting in Amsterdam. As editors of this volume, we also offer our sincere thanks to the members of the Program Committee, as well as the external reviewers involved, for their dedication in providing fair and constructive evaluations. Our final thanks are to the members of the Program Board, who played a great role in the reviewing process to which they devoted much of their time and wisdom.

April 2018 John Krogstie Hajo A. Reijers

# **Organization**

#### **General Chairs**

Marlon Dumas University of Tartu, Estonia Andreas Opdahl University of Bergen, Norway

## **Program Chairs**

John Krogstie Norwegian University of Science and Technology,

Norway

Hajo A. Reijers VU Amsterdam, The Netherlands

## **Workshop Chairs**

Remco Dijkman Eindhoven University of Technology, The Netherlands

Raimundas Matulevičius University of Tartu, Estonia

#### **Forum Chairs**

Jan Mendling Vienna University of Business and Economics, Austria

Haralambos Mouratidis University of Brighton, UK

#### **Tutorial/Panel Chairs**

Massimo Mecella University of Rome La Sapienza, Italy

Selmin Nurcan Université Paris 1 Panthéon-Sorbonne. France

#### **Doctoral Consortium Chairs**

Marite Kirikova Riga Technical University, Latvia Audrone Lupeikiene Vilnius University, Lithuania

Addrone Euperkiene vinitus Oniversity, Eluidama

Ernest Teniente Universitat Politècnica de Catalunya, Spain

#### **Industry Chairs**

Dirk Draheim Tallinn University of Technology, Estonia
Alex Norta Tallinn University of Technology, Estonia

## **Publicity Chairs**

Jennifer Horkoff Chalmers University of Technology, Sweden

Ingo Weber CSIRO Data61 Lab, Australia Liang Zhang Fudan University, China

#### Web and Social Media Chair

Alexander Nolte University of Pittsburgh and Carnegie Mellon University,

USA

## **Sponsorship Chair**

Fredrik P. Milani University of Tartu, Estonia

## **Organization Chair**

Fabrizio Maggi University of Tartu, Estonia

## **Conference Steering Committee Chairs**

Johann Eder Alpen Adria Universität Klagenfurt, Austria

John Krogstie Norwegian University of Science and Technology,

Norway

Barbara Pernici Politecnico di Milano, Italy

# **Advisory Committee**

Janis Bubenko Jr Royal Institute of Technology, Sweden

Arne Sølvberg Norwegian University of Science and Technology,

Norway

Colette Rolland Université Paris 1 Panthéon Sorbonne, France Óscar Pastor Universitat Politècnica de València, Spain

# **Programe Committee Board**

Sjaak Brinkkemper, The Netherlands Oscar Pastor, Spain

Eric Dubois, Luxembourg Henderik A. Proper, Luxembourg

Johann Eder, Austria

Zavier Franch, Spain

Paolo Giorgini, Italy

Jolita Ralyté, Switzerland

Manfred Reichert, Germany

Stefanie Rinderle-Ma, Austria

Matthias Jarke, Germany
Pericles Loucopoulos, UK
Heinrich C. Mayr, Austria
John Mylopoulos, Canada
Selmin Nurcan, France
Pnina Soffer, Israel
Janis Stirna, Sweden
Yannis Vassiliou, Greece
Barbara Weber, Denmark
Roel Wieringa, The Netherlands

Andreas L. Opdahl, Norway

## **Program Committee**

Wil van der Aalst, The Netherlands

Daniel Amyot, Canada João Araújo, Portugal Marko Bajec, Slovenia Jörg Becker, Germany

Boualem Benatallah, Australia Nacer Boudjlida, France

Albertas Caplinskas, Lithuania

Maxime Cordy, France Valeria De Antonellis, Italy

Oscar Díaz, Spain

Schahram Dustdar, Austria João Falcão e Cunha, Portugal

Ulrich Frank, Germany Avigdor Gal, Israel Jānis Grabis, Latvia Giancarlo Guizzardi, Italy Jennifer Horkoff, Sweden Marta Indulska, Australia Marite Kirikova, Latvia Agnes Koschmider, Germany Lea Kutvonen, Finland Marcello La Rosa, Australia

Julio Cesar Leite, Brazil Henrik Leopold, The Netherlands

Lin Liu, China

Fabrizio Maria Maggi, Estonia Raimundas Matulevičius, Estonia Florian Matthes, Germany Jan Mendling, Austria Isabelle Mirbel, France Boris Novikov, Russia Jeff Parsons, Canada Anna Perini, Italy Günther Pernul, Germany

Pierluigi Plebani, Italy
Geert Poels, Belgium
Naveen Prakash, India
Gil Regev, Switzerland
Manuel Resinas, Spain
Antonio Ruiz Cortés, Spain
Kurt Sandkuhl, Germany
Flavia Maria Santoro, Brazil
Guttorm Sindre, Norway
Kari Smolander, Finland
Monique Snoeck, Belgium
Ernest Teniente, Spain

Irene Vanderfeesten, The Netherlands

Olegas Vasilecas, Lithuania Panos Vassiliadis, Greece Matthias Weidlich, Germany Hans Weigand, The Netherlands

Mathias Weske, Germany

Eric Yu, Canada Yijun Yu, UK

#### **Additional Reviewers**

Okhaide Akhigbe Sanaa Alwidian Amal Anda Kevin Andrews Ada Bagozi Malak Baslyman Kimon Batoulis Jan Hendrik Betzing Devis Bianchini Alexander Bock Veronica Burriel

Fabian Böhm

Kristof Böhmer

José Carlos Camposano José Miguel Cañete-Valdeón

Yossi Dahari

Mohammad Danesh Marietheres Dietz Monica Dragoicea Najah Mary El-Gharib Ludwig Englbrecht Montserrat Estañol Siamak Farshidi Walid Edhila

#### X Organization

Pablo Fernandez
Manuel Gall
José María García
Mahdi Ghasemi
Catarina Gralha
Avihai Greenvald
Sebastian Groll
Jens Gulden
Marcin Hewelt
Moritz von Hoffen
Conrad Indiono
Amin Jalali
Slinger Jansen
Monika Kaczmarek

Fitsum Meshesha Kifetew Sybren De Kinderen

Julius Köpke Tony Leclercq Armel Lefebvre Gururaj Maddodi

Klaus Kammerer

Alfonso E. Marquez-Chamorro

Nicolas Mayer Michele Melchiori Florian Menges Markus Monhof Stefan Nastic Adriatik Nikaj Kestutis Normantas Nadine Ogonek Xavier Oriol Michiel Overeem Ute Paukstadt Alexander Puchta Luise Pufahl

Ivan S. Razo-Zapata Dennis M. Riehle Marcela Ruiz Titas Savickas Ognjen Scekic Johannes Schobel Hendrik Scholta Arik Senderovich Vladimir Shekhovtsov

Michael Stach Sebastian Steinau Irene Teinemaa Arava Tsoury Slim Turki Ilya Verenich Manfred Vielberth

Jan Martijn van der Werf

Karolin Winter Slavko Žitnik

# **Contents**

## **Process Execution**

Association Rules for Anomaly Detection and Root Cause Analysis in Process Executions	3
AB Testing for Process Versions with Contextual Multi-armed Bandit Algorithms	19
Filtering Spurious Events from Event Streams of Business Processes Sebastiaan J. van Zelst, Mohammadreza Fani Sani, Alireza Ostovar, Raffaele Conforti, and Marcello La Rosa	35
The Relational Process Structure	53
User-Oriented IS Development	
Support of Justification Elicitation: Two Industrial Reports	71
Configurations of User Involvement and Participation in Relation to Information System Project Success	87
Human and Value Sensitive Aspects of Mobile App Design:  A Foucauldian Perspective	103
Context-Aware Access to Heterogeneous Resources Through On-the-Fly Mashups	119

# **Social Computing and Personalization**

CrowdSheet: An Easy-To-Use One-Stop Tool for Writing and Executing Complex Crowdsourcing	137
Hiroyuki Kitagawa, and Atsuyuki Morishima	
Educating Users to Formulate Questions in Q&A Platforms: A Scaffold for Google Sheets	154
News Recommendation with CF-IDF+	170
The Cloud and Data Services	
Model-Driven Elasticity for Cloud Resources	187
Fog Computing and Data as a Service: A Goal-Based Modeling Approach to Enable Effective Data Movements	203
An Ontology-Based Framework for Describing Discoverable  Data Services	220
Process Discovery	
How Much Event Data Is Enough? A Statistical Framework for Process Discovery	239
Process Discovery from Low-Level Event Logs	257
Detection and Interactive Repair of Event Ordering Imperfection in Process Logs	274
Fusion-Based Process Discovery	291

Decisions and the Blockchain	
On the Relationships Between Decision Management and Performance Measurement	311
DMN Decision Execution on the Ethereum Blockchain	327
Shared Ledger Accounting - Implementing the Economic Exchange Pattern in DL Technology	342
Process and Multi-level Modelling	
Exploring New Directions in Traceability Link Recovery in Models: The Process Models Case	359
Clinical Processes - The Killer Application for Constraint-Based Process Interactions?	374
Formal Executable Theory of Multilevel Modeling	391
Data Management and Visualization	
An LSH-Based Model-Words-Driven Product Duplicate  Detection Method	409
A Manageable Model for Experimental Research Data: An Empirical Study in the Materials Sciences	424
VizDSL: A Visual DSL for Interactive Information Visualization	440

XIII

Contents

# Big Data and Intelligence

Evaluating Several Design Patterns and Trends in Big Data Warehousing Systems	459
Carlos Costa and Maribel Yasmina Santos	
KAYAK: A Framework for Just-in-Time Data Preparation in a Data Lake  Antonio Maccioni and Riccardo Torlone	474
Defining Interaction Design Patterns to Extract Knowledge from Big Data Carlos Iñiguez-Jarrín, José Ignacio Panach, and Oscar Pastor López	490
Continuous Improvement, Business Intelligence and User Experience for Health Care Quality	505
Data Modelling and Mining	
Embedded Cardinality Constraints	523
Relationship Matching of Data Sources: A Graph-Based Approach Zaiwen Feng, Wolfgang Mayer, Markus Stumptner, Georg Grossmann, and Wangyu Huang	539
Business Credit Scoring of Estonian Organizations	554
Quality Requirements and Software	
A Behavior-Based Framework for Assessing Product Line-Ability	571
Data-Driven Elicitation, Assessment and Documentation of Quality Requirements in Agile Software Development	587
A Situational Approach for the Definition and Tailoring of a Data-Driven Software Evolution Method	603

CAiSE 2018 Tutorials	
Teaching Conceptual Modelling: How Can I Improve?	621
Fundamentals of Business Process Management: Fifty Years of BPM Teaching Distilled	623
User Stories in Information Systems Engineering	624
Big Data Driven Software Reuse: Feature Models and Case-Based Reasoning	626
Using Fractal Enterprise Model for Business Model Innovation	627
Author Index	629

Contents

XV