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Electronic Government

9th IFIP WG 8.5 International Conference, EGOV 2010
Lausanne, Switzerland, August 29 - September 2, 2010
Proceedings

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Library of Congress Control Number: 2010932132

CR Subject Classification (1998): C.2, J.1, H.4, K.4.2, H.3, H.2

LNCS Sublibrary: SL 3 – Information Systems and Application,
incl. Internet/Web and HCI

ISSN 0302-9743

ISBN-10 3-642-14798-4 Springer Berlin Heidelberg New York

ISBN-13 978-3-642-14798-2 Springer Berlin Heidelberg New York

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Printed in Germany

Typesetting: Camera-ready by author, data conversion by Scientific Publishing Services, Chennai, India

Printed on acid-free paper 06/3180

Preface

For almost a decade the International Federation for Information Processing Working Group 8.5 (Information Systems in Public Administration), or IFIP WG 8.5, has organized the EGOV series of conferences, which has solidly established itself as one of three core conferences in the research domain of e-Government, e-Governance, and e-Participation. Until last year, EGOV was hosted within the DEXA cluster of conferences. For the first time in 2010, the IFIP WG 8.5 organized the conference on its own, which was also reflected in the slight name change to IFIP EGOV 2010.

Like its predecessors, the IFIP EGOV 2010 conference attracted scholars from around the world as a venue of high reputation. In 2010, the conference brought together scholars and practitioners from four continents and 40 countries.

Like in 2009, IFIP EGOV was co-located with ePart, the International Conference on eParticipation. ePart aims at presenting advances in both social and technological scientific domains, seeking to demonstrate new concepts, methods, and styles of eParticipation. ePart is closely aligned with the IFIP EGOV conference. The chairs of both conferences maintain close links and are committed to co-locating the two events in the years to come, which intentionally allows for exchange and cross-fertilization between the two communities.

The IFIP EGOV 2010 Call for Papers attracted 111 paper submissions, which included 81 full research papers and 30 work-in-progress papers on ongoing research as well as project and case descriptions, and 9 workshop and panel proposals. Among the 81 full research paper submissions, 36 papers (empirical and conceptual) were accepted for Springer's LNCS proceedings. These papers have been clustered under the following headings:

- Foundations
- Transformation
- Evaluation
- Adoption and diffusion
- Citizen Perspectives and Social Inclusion
- Infrastructure
- Business Process Modelling

As in past years, Trauner Druck, Linz/Austria, published accepted work-in-progress papers and workshop and panel abstracts in a complementary proceedings volume. This year, the volume covers approx. 45 paper contributions and 7 workshop and panel abstracts from both conferences, IFIP EGOV and ePart.

Also in 2010 and per the recommendation of the Paper Awards Committee, led by Committee Chair Ralf Klischewski of GUC, Cairo/Egypt, the IFIP EGOV 2010 Organizing Committee granted outstanding paper awards in three distinct categories:

- The most interdisciplinary and innovative research contribution
- The most compelling critical research reflection
- The most promising practical concept

The winners in each category were announced in the award ceremony at the conference dinner, which is a highlight of each IFIP EGOV conference.

Many people make large events like this conference happen. We thank the 98 members of the IFIP EGOV 2010 Program Committee and dozens of additional reviewers for their great efforts in reviewing the submitted papers. Olivier Glassey of IDHEAP was a major contributor who tirelessly organized and managed the zillions of details locally. Andreas Jeworutzki of the University of Koblenz-Landau (Germany) supported us in the administrative management of the review process and in compiling the proceedings of IFIP EGOV 2010.

The host of IFIP EGOV 2010 was the Swiss Graduate School of Public Administration (IDHEAP) in the University of Lausanne/Switzerland. IDHEAP is an institution of postgraduate education that prepares students for senior functions in Switzerland's public administrations. IDHEAP is a renowned institution accredited on national and international levels. Leading in interdisciplinary research, IDHEAP provides advice and expertise to administrations, political leaders, and the national government of Switzerland. Finally, the City of Lausanne, capital of the Swiss canton Vaud, is situated on the shores of Lac Lemman (Lake Geneva) in the middle of a wine region and provides a formidable site for holding IFIP EGOV 2010. The city's long and at times turbulent history beginning with Celtic and Roman settlements has created a rich heritage and a cultural setting with numerous sites of interest. Lausanne is also the headquarters of the International Olympic Committee (IOC), which officially recognizes the city as its Capitale Olympique. It was a great pleasure to hold IFIP EGOV 2010 at such a special place.

August/September 2010

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