

Lecture Notes in Business Information Processing

55

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Preface

This edited book is intended for use by students, academics and practitioners who take interest in outsourcing and offshoring of information technology and business processes. The book offers a review of the key topics in outsourcing and offshoring, populated with practical frameworks that serve as a tool kit to students and managers. The range of topics covered here is wide and diverse. The sourcing models available to client firms are discussed in great depth and the decision-making processes and considerations regarding the sourcing model and sourcing settings are examined. Vendor capabilities as well as client capabilities are studied in depth and links are offered to the various sourcing models. Issues pertaining to knowledge and expertise are also discussed throughout the book. Last but not least, the book examines current and future trends in outsourcing and offshoring, paying particular attention to the role that CIOs will play in shaping their sourcing strategies.

The book is based on a vast empirical base brought together through years of extensive research by the leading researchers of outsourcing and offshoring.

June 2010

Ilan Oshri
Julia Kotlarsky

Organization

Global Sourcing Workshop is an annual gathering of academics and practitioners.

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Table of Contents

Strategic Orientation in the Globalization of Software Firms	1
<i>Jason Dedrick, Kenneth L. Kraemer, Erran Carmel, and Debora Dunkle</i>	
Strategic Sourcing of R&D: The Determinants of Success	26
<i>Jacques W. Brook and Albert Plugge</i>	
Exploring the Media Mix during IT-Offshore Project	43
<i>Erik Wende, Gerhard Schwabe, and Tom Philip</i>	
Parallel Transitions in IT Outsourcing: Making It Happen.	55
<i>Erik Beulen and Vinay Tiwari</i>	
Management of Globally Distributed Software Development Projects in Multiple-Vendor Constellations	69
<i>Katharina Schott, Roman Beck, and Robert Wayne Gregory</i>	
Knowledge Integration in Global R&D Networks	82
<i>Rose Erkelens, Bart van den Hooff, Paul Vlaar, and Marleen Huysman</i>	
Portfolios of Control: Researching Discourses in IT Outsourcing	103
<i>Eleni Lioliou and Leslie Willcocks</i>	
Governance of Offshore IT Outsourcing at Shell Global Functions IT-BAM Development and Application of a Governance Framework to Improve Outsourcing Relationships	119
<i>Floor de Jong, Jos van Hillegersberg, Pascal van Eck, Feiko van der Kolk, and Rene Jorissen</i>	
Software-as-a-Service Vendors: Are They Ready to Successfully Deliver?	151
<i>Tsipi Heart, Noa Shamir Tsur, and Nava Pliskin</i>	
Evolving Relationship Structures in Multi-sourcing Arrangements: The Case of Mission Critical Outsourcing	185
<i>Ilja Heitlager, Remko Helms, and Sjaak Brinkkemper</i>	
Adaptability in IT Sourcing: The Impact of Switching Costs	202
<i>Dwayne Whitten</i>	
The Role of Contracts and Informal Relations in the Governance of IT Outsourcing Processes	217
<i>Giovanni Vaia and Aurelio Tommasetti</i>	

Living Labs: Arbiters of Mid- and Ground-Level Innovation 233
 Esteve Almirall and Jonathan Wareham

Realising the Real Benefits of Outsourcing: Measurement Excellence
and Its Importance in Achieving Long Term Value 250
 Ilan Oshri and Julia Kotlarsky

Author Index 271